

**4. OFFICE OF THE AUDITOR GENERAL – REPORT ON THE FRAUD AND WASTE HOTLINE**

**BUREAU DU VÉRIFICATEUR GÉNÉRAL – RAPPORT SUR LA LIGNE DIRECTE DE FRAUDE ET D’ABUS.**

**COMMITTEE RECOMMENDATION**

**That Council receive the Report on the Fraud and Waste Hotline.**

**RECOMMANDATION DU COMITÉ**

**Que le Conseil prenne connaissance du rapport sur la Ligne directe de fraude et d’abus.**

**DOCUMENTATION/DOCUMENTATION**

1. Auditor General’s Report, dated October 15, 2020 (ACS2020-OAG-BVG-0005)  
  
Rapport du vérificateur général, daté le 15 octobre 2020 (ACS2020-OAG-BVG-0005)
2. Extract of draft Minutes, Audit Committee 27 October 2020  
  
Extrait de l’ébauche du procès-verbal, Comité de la vérification, le 27 octobre 2020

**Report to  
Rapport au:**

**Audit Committee  
Comité de la vérification  
27 October 2020 / 27 octobre 2020**

**and Council  
et au Conseil  
12 November 2020 / 12 novembre 2020**

**Submitted on October 15, 2020  
Soumis le 15 octobre 2020**

**Submitted by  
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**Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE      File Number: ACS2020-OAG-BVG-0005**

**SUBJECT: Office of the Auditor General – Report on the Fraud and Waste Hotline**

**OBJET: Bureau du vérificateur général – Rapport sur la Ligne directe de fraude et d'abus**

## **REPORT RECOMMENDATION**

**That the Audit Committee recommend Council receive the Report on the Fraud and Waste Hotline.**

## **RECOMMANDATION DU RAPPORT**

**Que le Comité de la vérification recommande au Conseil de prendre connaissance du rapport sur la Ligne directe de fraude et d'abus.**

## **BACKGROUND**

The City's Fraud and Waste Hotline was launched on November 1, 2005 in order to facilitate the reporting of suspected fraud or waste by employees. Council also made the Hotline available to the public in May 2009. The Hotline is a confidential and anonymous service that allows any employee or member of the public to report incidents 24 hours a day, 7 days a week. The Hotline is operated independently by a third party and is accessible either by phone or the Internet.

## **DISCUSSION**

In accordance with the Governance report approved by Council on December 5, 2018, the Report on the Fraud and Waste Hotline is tabled with the Audit Committee, for referral to Council for approval of any recommendations.

## **RURAL IMPLICATIONS**

There are no rural implications associated with this report.

## **CONSULTATION**

As this is considered an internal administrative matter, no public consultation was undertaken.

## **COMMENTS BY THE WARD COUNCILLOR(S)**

This is a city-wide matter.

## **ADVISORY COMMITTEE(S) COMMENTS**

This section does not apply, as this is a city-wide administrative report.

## **LEGAL IMPLICATIONS**

There are no legal impediments to Audit Committee and Council receiving this report.

## **RISK MANAGEMENT IMPLICATIONS**

There are no risk management implications associated with this report.

## **FINANCIAL IMPLICATIONS**

There are no financial implications associated with this report.

## **ACCESSIBILITY IMPACTS**

There are no accessibility impacts associated with this report.

## **TERM OF COUNCIL PRIORITIES**

This report supports the Term of Council Priority related to Governance, Planning and Decision Making.

## **SUPPORTING DOCUMENTATION**

The Report on the Fraud and Waste Hotline will be issued separately at the Audit Committee meeting.

## **DISPOSITION**

The Office of the Auditor General will continue to be responsible for the Fraud and Waste Hotline and will issue a report annually.