

**EXTRACT OF DRAFT MINUTES 2  
COMMUNITY AND PROTECTIVE  
SERVICES COMMITTEE  
21 MARCH 2019**

**EXTRAIT DE L'ÉBAUCHE DU  
PROCÈS-VERBAL 2  
COMITÉ DES SERVICES  
COMMUNAUTAIRES ET DE  
PROTECTION  
LE 21 MARS 2019**

---

## **EMERGENCY AND PROTECTIVE SERVICES**

**VEHICLE-FOR-HIRE ACCESSIBILITY FUND – ALLOCATION PLAN**

**ACS2019-EPS-GEN-0002**

**CITY WIDE**

---

### **REPORT RECOMMENDATIONS**

**That the Community and Protective Services Committee recommend that Council:**

- 1. Approve the allocation of fees generated through the Vehicle-for-Hire Accessibility Fund to the initiatives described in this report;**
- 2. Delegate authority to the General Manager, Emergency and Protective Services to adjust the annual allocation of fees generated through the Vehicle-for-Hire Accessibility Fund as necessary and as described in this report and as recommended by the Vehicle-for-Hire Accessibility Fund Steering Committee;**
- 3. Delegate authority to the Director, By-law and Regulatory Services, in consultation with the City Clerk and Solicitor, to negotiate, finalize and execute voluntary accessibility surcharges with Private Transportation Companies.**

Anthony Di Monte, General Manager, Emergency and Protective Services gave a PowerPoint presentation on the report. Pat Scrimgeour, Director, Transit Customer Systems & Planning was present to answer any questions from Committee.

A copy of the presentation is held on file with the City Clerk's office.

The Committee heard from the following delegation:

Grace McClelland-Crout – She is in support of the report but is very critical of the City's Para Transpo service and accessible taxis. The service is so much better in cities such as Vancouver, Winnipeg and Toronto. She is concerned that Ottawa discriminates against the disabled. They should get same service and respect as the abled.

Following the delegation, Committee members had comments and questions on the following items:

- Would the smart phone app for smart phones be developed without the \$100,000? Pat Scrimgeour said that it would.
- There is concern that not all clients that use Para services have smart phones. There will be a host of applications developed for various devices iPad, computers, etc...
- More investigations and changes to come regarding accessible taxis and lack of service during certain hours.
- Further clarification was given as to why only 7 cents per trip is given by Uber and Lyft towards accessible service. There will be further attempts to increase that amount and letters to the Province to allow municipalities the power to control that aspect of legislation.
- There are 191 accessible taxi plates available with 189 presently issued. Increase in plates will be reviewed and brought to committee in the fall.

*A written submission was received from the following:*

- *Bob Crout*

Councillor Egli put forth the following motion:

**Motion CPS 01/02**

**WHEREAS public consultations identified ideas for the allocation of fees generated through the Vehicle-for-Hire Accessibility Fund;**

**AND WHEREAS one of the recommendations of the Vehicle-for-Hire Accessibility Steering Committee is the creation of a Para Transpo Smartphone application;**

**AND WHEREAS Transportation Services has indicated that the creation of Para Transpo Smartphone application is feasible without the use of fees generated through the Vehicle-for-Hire Accessibility Fund;**

**AND WHEREAS Transportation Services has indicated a report to the Transit Commission in late 2019 will outline a plan for the creation of a Para Transpo Smartphone application;**

**THEREFORE BE IT RESOLVED that no funds from the Vehicle-for-Hire Accessibility Fund be allocated to the creation of the Para Transpo Smartphone application.**

**AND BE IT FURTHER RESOLVED that the General Manager of Emergency and Protective Services be given the delegated authority to reallocate the funds for the Para Transpo Smartphone application to the remaining recommendations outlined in the report.**

CARRIED

Chair Sudds thanked staff for the report.

The report recommendation was then put to Committee and CARRIED as amended by motion CPS 01/02.

**DIRECTION TO STAFF:**

That the General Manager, Emergency and Protective Services work with the General Manager, Transportation Services to ensure that the development of an App (application for smart phone and other devices) for Para Transpo is embedded in the Transportation Services Department's workplan.