

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

27 May 2019 / 27 mai 2019

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

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SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS:

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 12 April 2019

From: Member of the public

Excerpt from letter: My family and I would like to express our sincere thanks to the men and women of our community who answered my frantic call to 911 when my husband suffered a seizure. The gentleman who took my call managed somehow to get some information from me despite my state of sheer panic. The firefighters, paramedics and the two police officers who also answered the call were amazing, reassuring and empathetic. Thank you to all of them for the incredible work that they do to keep our community safe, always at the ready. We really appreciate everything that they do.

Date Received: 13 April 2019

From: Member of the public

OPS member: Constable Alan Tam

Excerpt from letter: I just wanted to say thank you to Constable Alan Tam, who pulled me over because my tags were expired. He was really kind in a stressful situation and waited patiently while a friend came to drive my car home. I take full responsibility for my mistakes, I absolutely was in the wrong and accidentally driving with expired documentation, and am really grateful that his calm demeanor made it an embarrassing experience instead of a scary one.

Date Received: 17 April 2019

From: Member of the public

OPS member: Colleen McKee

Excerpt from letter: Colleen McKee helped me make a traffic complaint report. She was not only helpful but pleasant, patient and professional as she assisted us in completing the incident report. I think it's a major compliment to your Organization for having such a competent and friendly employee. She made the experience easier and more pleasant to finalize.

Date Received: 19 April 2019

From: Member of the public

OPS member: Constable Eric Emond

Excerpt from letter: I want the two officers that saved my life near the train tracks to get recognition. They went above and beyond the call of duty. You are lucky to have these two men.

Date Received: 19 April 2019

From: Member of the public

OPS member: Constables Dominic Paykarimah and Christopher Tessier

Excerpt from letter: I had my sister call the police because I felt in danger and severely uncomfortable in the presence of another person. He is unpredictable and I am aware of his temper. I don't know the names of the officers who assisted me; one over the phone trying to locate me, as well as the officer who did find me. I am so happy and proud to have those truly caring men protecting this city. I could feel they did genuinely care about the situation - and me.

Date Received: 25 April 2019

From: Member of the public

Excerpt from letter: I just wanted to send a thank you. In less than a half hour after my submission, I received my record check back. To me, that is absolutely amazing. I know

personally how much work it takes and want to commend OPS on your service. I have had the pleasure of working with OPS in the past and my opinion of your organization was already high and has only grown. Thanks for all that you do, it is appreciated.

Date Received: 1 May 2019

From: Member of the public

OPS member: Constable Tim Keen

Excerpt from letter: My daughter is an addict and living on the streets. Anyone that has someone close to them that has addictions and mental health issues know how much this can devastate the family. In our case her dad is very ill, so he hoped to say goodbye to his daughter. We met Constable Tim Keen. He was our saviour. He told us he would try and find our daughter and he did. While searching for our daughter he would always make sure to keep us up-to-date on the progress of this search. He was always so compassionate and professional and he made us feel like our daughter was not just an addict. Words cannot express how thankful we are for his support. Without him her dad would not have gotten the closure he so needed. Please extend our heartfelt thanks to this wonderful officer.

Date Received: 2 May 2019

From: Member of the public

OPS member: Constable Naddir Siddiqui

Excerpt from letter: Just a quick note to say I am very grateful for your efforts to recover a package that I picked up from your Evidence Control Section. Thanks for the great service.

Date Received: 3 May 2019

From: Member of the public

OPS member: Sergeant Peter Van Der Zander

Excerpt from letter: My vehicle broke down at a very busy intersection. A few minutes later a police car arrived and helped me out. Sergeant Peter Van Der Zander inquired about the situation. He was very kind at put me at ease. He arranged for another officer to come in order to close the intersection so that he could push me to a safer place. He also stayed close by until help arrived. Thank you Sergeant Van Der Zander, and thank you Ottawa Police for your excellent service.

Date Received: 1 May 2019

From: Member of the public

Excerpt from letter: I would like to pass along my sincere thanks and gratitude to the two officers that assisted me after I had a medical incident and was stuck in middle of the road, unable to walk. The two officers were in an unmarked cruiser, saw that I was

in distress, and stopped to help. Had those officers not stopped, I could have been hit by oncoming traffic. They were both particularly helpful and very comforting. I am a law enforcement officer myself so I appreciate their assistance more than the average person I imagine. Also, being new to the area, it reassures me that I am safe and protected in my new neighbourhood.

Date Received: 6 May 2019

From: Member of the public

OPS member: Constable Holly Raymond

Excerpt from letter: Our household was in the evacuation area in Constance Bay. Constable Holly Raymond went above and beyond her assigned duties to make this horrible event bearable. She was there for the residents in every possible way; from coordinating city trucks, to carry much needed supplies in, to listening to people's heartache. Cst. Raymond will be remembered in this community for a long time to come and I know I can speak for my wife, close friends and neighbours when I say we will miss seeing her every day and are sad that we didn't get a chance to say goodbye.