

Document 1: Community Safety and Well-Being Plan Vision, Mission, and Guiding Principles

Vision

“A sustainable community where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families are able to meet their needs for education, health care, food, housing, income, and social and cultural expression.” (Ministry of Community Safety and Correctional Services, [Community Safety and Well-Being Planning Framework: A Shared Commitment in Ontario](#), Booklet 3, version 2, p.4)

Mission Statement

Together we will build a meaningful and inclusive plan based on shared goals for the safety and well-being of all communities in Ottawa.

Guiding Principles

- **Collaborative:** We support each other. We work together through meaningful engagement. We trust and respect each other. We take a City-wide view of the challenges and opportunities we face. We value everyone’s opinion and ideas.
- **Collective impact:** We believe in the importance of working together towards common goals. We understand that our strength is in our collective action and in adapting to meet community needs.
- **Community:** We care about and contribute to the broader safety and well-being of the community. We consider the whole community and the community is at the heart of our decision-making. We recognize the diversity of our community and understand Ottawa is a “community of communities.” We strive to make Ottawa an amazing place for all to live, work, visit, invest, play and enjoy.
- **Evidence-Informed:** Our decisions are informed by the most current and valid empirical research, data and practice. We develop policies, programs, initiatives and strategies based on current and valid empirical research and practice and measure consistently to continue to inform decision making.
- **Inclusive:** We honour and value that Ottawa is a diverse community with people from all different walks of life and places. We include and respect all people and treat everyone fairly and equitably. We value lived experience and respect the range of views from all perspectives.

- **Inclusion:** We believe in the importance of all voices and aim to ensure that all individuals and groups are able to participate. We look to improve access to systems, services and programs for all people in Ottawa.
- **Innovative:** We welcome change. We look for leading-edge initiatives and welcome new approaches, creative ideas and original thinking. We are committed to continuous improvement and building better solutions to existing needs, unarticulated needs and new requirements through an ongoing community development approach. We recognize all experiences as important learning objectives.
- **Integrity:** We are honest. We are accountable for our decisions and will fulfill our commitments. We are forthright in our communications. We understand and comply with all laws, regulations and policies.