



## Ottawa Police Services Board

### Minutes 46

Monday, 25 June, 2018, 4:00 PM

Champlain Room 110 Laurier Ave. West

Krista Ferraro, Executive Director

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**Present:** Councillor E. El-Chantiry (Chair), L.A. Smallwood, (Vice Chair), A. Blaustein, Councillor A. Hubley, Councillor T. Tierney, S. Valiquet

**Regrets:** C. Nicholson

#### CEREMONIAL ACTIVITIES / ANNOUNCEMENTS

##### 1. 2018 OTTAWA POLICE GALA CHARITIES

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The Ottawa Police Service has selected two programs benefitting at-risk youth to share the proceeds of the 2018 OPS Gala. They are the Ottawa Sports and Entertainment Group (OSEG) Foundation and the Great Canadian Theatre Company (GCTC). The shared proceeds will fund a new OSEG Foundation employment program giving at-risk youth opportunities to gain valuable work experience and expose them to new avenues for career pursuit. The GCTC was selected for their programming for at-risk youth referred through the Boys and Girls Club of Ottawa, which empowers participants, boosts their self-confidence and helps them thrive into adulthood. Lastly, a donation will also be made to the Ottawa Police Memorial Cemetery. The OPS Gala has raised over \$735,000 for local charities.

The ninth annual Police Gala will be held on Saturday, October 27, 2018 at the Shaw

Centre.

CONFIRMATION OF AGENDA

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**That the Ottawa Police Services Board confirm the Agenda of the 25 June 2018 meeting.**

CARRIED

CONFIRMATION OF MINUTES

Minutes of 28 May 2018 meeting

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**That the Ottawa Police Services Board confirm the Minutes of the 28 May 2018 meeting.**

CARRIED

DECLARATIONS OF INTEREST

There were no declarations of interest.

COMMITTEE MEETINGS: REPORTS FROM COMMITTEE CHAIRS & MINUTES

Finance and Audit Committee - Draft Minutes of 4 June 2018

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**That the Ottawa Police Services Board receive this report for information.**

RECEIVED

1. CHIEF'S VERBAL REPORT

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Chief Bordeleau reported on the following items: Canada Day Preparations, HealthIM, Police Stop Suicide, Road Safety and Gun Violence Suppression. (A copy of the Chief's verbal report is available [online](#).)

Some questions were raised related to the pending legalization of cannabis and the following points were made:

- With respect to illegal cannabis shops, the strategy to close them will be led by the Criminal Intelligence Service of Ontario who will work with municipalities.
- With respect to the legislation pertaining to police services storing any seized cannabis, there are two options for consideration: maintain cannabis

plants in the state that they are received in a storage facility or provide the monetary value of the plants at the conclusion of the court case. Either option has a significant budget impact on police services across the country.

Preliminary discussions have occurred with the new government. Everyone is waiting on whether the previous approach will be adopted or if there will be a shift. Any updates will be shared with the Board.

Financial implications of the legislation will be outlined as part of the 2019 budget process.

**That the Ottawa Police Services Board receive this report for information.**

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## 2. DIVERSITY AUDIT

Presentation by Graybridge Malkam

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Supt C. Rheume introduced the Graybridge Malkam Audit Team members D. McLean, J. Laws and P. Ehoru, who took the Board through an overview of the Diversity Audit. A final report and recommendations are expected by January 2019. *(A copy of the presentation is on file with the Board's Executive Director.)*

To ensure a robust scan of the community is obtained, advice and guidance from the OPS will be used to best determine how to reach out and which groups to begin with. The scan will be public, and if groups come forward wanting to supply input, the team will arrange to meet with them.

Typically, the process is to speak with a wide range of internal groups and individuals including senior leadership, those responsible for policies and programs, and identified groups that already exist, to get a cross section of perspectives. Much of this work has already been done by the OPS. A list is being compiled of internal staff who have stepped forward indicating their willingness to participate in this process. The intent is not to be statistically significant but rather representative.

In terms of alignment with the Strategic Plan, the drafting of the Strategic Plan and observations from the Diversity Audit are expected to be discussed during a joint PSB and OPS planning meeting in September or early October.

In terms of performance measurements, the Audit will look at census data,

processes, and various benchmarks.

**That the Ottawa Police Services Board receive this presentation for information.**

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3. FEDERAL FUNDING TO REDUCE GUN CRIME AND CRIMINAL GANG ACTIVITIES

Chief's report

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In order to provide some context to this item, Chair El-Chantiry explained that in March the Federal Government held a summit on guns and gangs and announced funding over the next five years in the amount of \$327,600,000 and an additional \$100 M annually to help reduce guns and gangs activities. The government has not yet committed how the money will be delivered or managed.

**Councilor D. Deans**, Ward 10 – Gloucester Southgate, expressed concern about gun violence in the community. She wants to make sure this police service is properly resourced to deal with the increase in gun violence. She agrees and encourages the hiring of 10 additional officers to deal with these concerns.

The Chief explained that over the past two years officers have been reassigned in order to supplement the core officers in the Guns and Gangs Unit and the DART team; the 10 additional officers will be permanent additions to these sections. The additional officers on the DART team will refocus on the team mandate of being out in the community building positive relationships with residents as well as linking up members associated with gangs to the other areas of the gang strategy. He confirmed that the 10 officers will adequately support the Guns and Gangs Unit and the DART team. The Chief stated that the bricks-and-mortar Community Police Centres are not the solution to dealing with community issues; it is the officers out in the community building relationships.

It was also noted that the focus needs to be on proactive and preventative measures and up-stream work. OPS is doing what it can from an enforcement perspective.

**That the Ottawa Police Services Board:**

1. **Approve an increase of the OPS staff complement by 10 sworn officers and the accompanying budget pressure on the 2018 budget detailed in this report;**

**2. Direct the Executive Director to forward the report to City Council for approval.**

CARRIED

4. MODERNIZATION ROADMAP UPDATE AND BUNDLE 2A REQUEST

Chief's report

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In order to ensure better alignment with the City, the Members Information System (MIS) and the Enterprise Asset Management are going to be split off from the original bundle presented. Work in the other five areas will proceed as scheduled.

In the back office area, staff will be working with the City to maximize the use of their SAP system, which is currently being upgraded. The upgrade is expected to be completed by January 2019. The two teams are meeting to compare roadmaps and will be looking to maximize overlap and for opportunities to merge into the newest version of SAP.

Specific timelines for deploying new mobile devices for officers are not yet available. Staff have charted out how they are going to bring the new computers (mobile terminals) into the cars and then how they will actually transition the officers to handhelds. To take away the data terminals that are currently in the vehicles is a longer-term process.

The cost of the phones and the bandwidth are included in the \$1.74M. Officers will be able to do the same work from their new smartphone outside of the car as they currently can in the car. Rules for accessing information on the car laptop will apply to smartphones use.

Tangible benefits that have been achieved to date include: a new security environment; a new technical backbone for all streams of work to operate on; and a new approach to information and how the information is accessed. With the exception of the Innovation stream, the other streams are following a design, plan, and implement approach. Staff have been planning and designing the applications and the implementation will happen in Bundle 2.

The approach with the Innovation stream has been unique in that a group of 20 operational members meet twice a year to have discussions about what is needed from a technological perspective to help drive operations. In the first session the Innovational Group came up with three key things they wanted

looked into: Zelo – a push to talk application that allows individuals to talk in smaller group sessions which has proven effective; Social Sentiment Analysis – a very helpful tool to drive operations, i.e: elevate traffic complaints, measure community response to an incident; and Health IM. At the last Innovation Council meeting a discussion took place about facial recognition software.

In terms of the lease request, the purpose of the additional space is to create a project environment where staff can be involved with the project and work as a coordinated team. The Innovation Council wants to see how things work and be involved in the development. Teleconferencing will be maximized, but when it comes to implementation everyone will be side by side to see it happen.

Other police services are anxious to see how the OPS Roadmap unfolds. From the back office perspective, there is a commitment to deliver and implement the roadmap plus report back on the transformation of work and the benefits that go with that. There has also been a lot of interest from an operational perspective. The opportunities to streamline front line work are immense.

Chair El-Chantiry asked that the next report to the Board include the progress being made and the benefits of the investment as well as the work being done with the City on the back office.

**That the Ottawa Police Services Board:**

- 1. Receive the Modernization Roadmap update for information;**

RECEIVED

- 2. Approve the work plan for Bundle 2A as set out in the report;**
- 3. Approve the delegation of authority to the Chief of Police to execute and administer Bundle 2A in accordance with the Master Contract Agreement, to a maximum of \$9.9 million;**
- 4. Approve a 5-year lease, commencing 1 August 2018, with Metcalfe Realty Company Limited for 3,034 sq. ft. of space at 150 Isabella Street for an annual net rental amount of \$27,306 and annual estimated operating costs of \$48,600.**

CARRIED

- 5. MERIT CVE EVALUATION 2017 – 2020**

Chief's report

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A comment was made by the Board that this is a very good example of an upstream investment in community safety.

It was also noted that the hub model being used in Prince Albert originated with Ms. K. McCluskey from Glasgow, Scotland, who will be presenting at the CAPG Conference in August. It was suggested that perhaps there was an opportunity to have her meet with representatives from the OPS on its model. Vice Chair Smallwood offered to assist in making the necessary connections.

**That the Ottawa Police Services Board authorize the award of a sole source contract of the Social Planning Council of Ottawa proposal for evaluation of the 3-year MERIT CVE evaluation project in the amount of \$142,000, as laid out in this report, to be funded from Public Safety Canada.**

CARRIED

6. OTTAWA POLICE SERVICE ANNUAL REPORT: 2017

Chief's report

2017 Annual Report issued separately

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**That the Ottawa Police Services Board receive this report and online version for information.**

RECEIVED

7. PROFESSIONAL STANDARDS SECTION – 2017 ANNUAL REPORT

Chief's report

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**That the Ottawa Police Services Board receive this report for information.**

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8. REPORT ON SIU INVESTIGATION – FEBRUARY 2016

Chief's report

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**That the Ottawa Police Services Board receive this report for information.**

RECEIVED

9. REPORT ON SIU INVESTIGATION – FEBRUARY 2017

Chief's report

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**That the Ottawa Police Services Board receive this report for information.**

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10. OUTSTANDING BOARD INQUIRIES & MOTIONS: MAY 2018

Executive Director's report

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**That the Ottawa Police Services Board receive this report for information.**

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11. LETTERS OF COMMENDATION

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Chief's report

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**That the Ottawa Police Services Board receive this report for information.**

RECEIVED

OTHER BUSINESS

CONSIDERATION OF MOTION TO MOVE IN CAMERA

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Moved by L.A. Smallwood

**That the Ottawa Police Services Board adjourn the public portion of its meeting to move In Camera to discuss confidential items pertaining to legal and personnel matters in accordance with Section 35(4)(b) of the *Police Services Act*.**

CARRIED



ADJOURNMENT

The meeting adjourned at 5:40 p.m.

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Krista Ferraro  
Executive Director

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E. El-Chantiry  
Chair

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