

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

23 July 2018 / 23 juillet 2018

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

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SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 14 June 2018

From: Member of the public

Excerpt from letter: I would like to thank the officers and staff who provided me with amazing kindness, support, understanding, and outstanding service excellence during an incident over 30 years ago. I'd like to send a very special thank you to Sergeant Cameron who provided me with follow-up support over the 12 months that followed. Sgt. Cameron would often come through my checkout counter at the grocery store; he never mentioned the incident – but to this day I still appreciate, his "silent" kindness and support.

Date Received: 15 June 2018

From: Member of the public

Excerpt from letter: Your officers are amazing! Thanks for what you do; I had to tell you.

Date Received: 15 June 2018

From: Member of the public

OPS member: Constable Emyr Thomas

Excerpt from letter: Constable Emyr Thomas was incredibly kind and respectful during our exchange. I wanted to express that he has solidified my confidence in the Ottawa Police Service. I sincerely hope he is commended for his excellent work.

Date Received: 20 June 2018

From: Member of the public

OPS member: Constable Stephanie Lemieux

Excerpt from letter: I have just returned from a presentation by our community services officer, Constable Stephanie Lemieux. I would like to thank Cst. Lemieux who gave a very open and interesting presentation. Her friendly manner and willingness to answer any question asked was very refreshing. She is a credit to the Ottawa Police Service.

Date Received: 23 June 2018

From: Member of the public

OPS member: Constable Carl DeJong

Excerpt from letter: I want to commend Constable Carl DeJong for his calm, humane, and informed response to my requests for information following an incident in my home. Cst. DeJong responded professionally and thoroughly to my questions, and went out of his way to return a call when he was off-duty, forwarded medical and other information to the Crown and intervened on my behalf to advance matters.

Date Received: 23 June 2018

From: Member of the public

OPS member: Constable Laura Koulsi

Excerpt from letter: Constable Laura Koulsi was a great help to make sure I completed everything correctly and handled it according to the law after a recent traffic accident. She was understanding, patient, and informative; which only solidifies my confidence in your organization. Thank you for making it easy. Cst. Koulsi was absolutely outstanding in her service to me and is an asset to your organization.

Date Received: 24 June 2018

From: Member of the public

OPS member: Constable Kewei Xiao

Excerpt from letter: A close friend was in a serious collision where paramedics had to extract her from her vehicle using the “jaws of life.” She had nothing but great things to say about how well and professionally Constable Kewei Xiao handled her situation, and she was equally impressed when he visited her at her home to inquire how she was doing. Thanks for being there.

Date Received: 25 June 2018

From: Member of the public

OPS member: Constable Roger Tetreault

Excerpt from letter: On Friday morning we saw Constable Roger Tetreault helping a resident by pushing a wheelchair up a hill! Those chairs are extremely heavy I'm sure that was quite a workout. Seeing that made my heart happy! Great job!

Date Received: 26 June 2018

From: Member of the public

OPS member: Constable Joel Shaver

Excerpt from letter: Constable Joel Shaver came to my door in search of the parents of a little boy who wandered away from home. He was wonderful and so professional and caring. He was polite and respectful and I wanted to let you know that he was doing everything he could to locate the parents. He even brought the little boy a teddy bear which kept the child smiling. Ottawa police officers like Cst. Shaver should be acknowledged for their hard work. It makes me very proud of our police force in Ottawa. Keep up the amazing work you all do protecting our city.

Date Received: 10 July 2018

From: Member of the public

OPS member: Constable Owen O'Reilly

Excerpt from letter: I wanted to send a special thanks to Constable Owen O'Reilly for not only taking the time to drop off my child's wallet in person, but for advising him on how best to deal with some harassment problems. This has special meaning because, where he comes from, the police are corrupt and dangerous, and children are taught from day one to fear and distrust them. It has been one of the hardest lessons for me to get across to my child, that things are 180 degrees different in Canada, that we have rule of law, and that most officers can, and should be, trusted. Cst. O'Reilly has no idea just how much he has contributed to the making of a future Canadian.