

 <p>OTTAWA POLICE SERVICE SERVICE DE POLICE D'OTTAWA</p> <p><i>The Trusted Leader in Policing</i> <i>Le chef de file de confiance dans la police</i></p>	<p>REPORT RAPPORT</p>
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DATE: 27 April 2015

TO/DEST: Executive Director, Ottawa Police Services Board

FROM/EXP: Chief of Police, Ottawa Police Service

SUBJECT/OBJET: **LETTERS OF COMMENDATION**

RECOMMENDATION

That the Ottawa Police Services Board receive this report for information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

(Original signed by)

Charles Bordeleau
Chief of Police

Attach. (1)

Responsible for the report: John Steinbachs, Director, Corporate Communications

LETTERS OF COMMENDATION

Date Received: 22 March 2015

From: Member of the Public

Excerpts from letter: My tire sprung a leak the afternoon of March 21 on Dalhousie, between St. Patrick and Guigues. It was cold and lousy and my baby was crying in the back seat when an Ottawa Police officer came to my rescue. He took over the job so I could hold my baby. He was a really, really nice man. He told me about his kids and he was so easy going with my kid. He turned a lousy situation into something manageable. Thanks for the awesome hand when it was most needed.

Date Received: 24 March 2015

From: Member of the Public

OPS Member: Cst. Edward Barry

Excerpts from letter: While returning our rental car at the airport, we dropped the keys into the lock box and were on our way to the terminal. I went to reach for my phone as my boarding pass was on it and realized instantly what had happened. We tried a couple of different ways to retrieve it but to no avail. Air Canada suggested we try the Ottawa Police. Off we went to the office at the airport. Constable Edward Barry came out. We explained our situation. He took our info and said he would try to get it to us at the gate but if not, he had our info so I could call and have it shipped home the next day. Knowing this, we headed for security hoping we'd make it to our gate before the flight boarded. Everyone was boarding while we held back until the very end. Low and behold, Constable Barry shows up 10 minutes before departure with my phone. I couldn't believe it! It wasn't even a police matter. It was simply my forgetfulness on an early Sunday morning. I couldn't thank him enough.

Date Received: 25 March 2015

From: Member of the Public

OPS Member: Cst. Christopher Cochrane

Excerpts from letter: On March 17 early afternoon, an out of control party was underway. Officer Cochrane attended the site and told the hosts to shut it down, send people home, and there would be no charges. He cruised the area for a bit and returned some time later to find the party even more out of control and growing with close to 250+ attendees. With the help of five or six additional officers, they entered the property, laid charges, and broke this spectacle up. I want to thank all the police personnel for their efforts and especially want to commend Officer Cochrane for what he did after. Later that evening, he personally visited my residence to inform us of what had transpired, what action was taken, and stated that additional efforts were to be undertaken regarding this address. He did wonders to calm my very upset wife and his professionalism and dedication to his work were clearly evident in his every word and action. If all of your officers are of this calibre, you must be very proud. I've always had a lot of respect for police personnel with the difficult and often thankless job they perform, but meeting this fine officer has doubled my respect for the Ottawa Police.

Date Received: 26 March 2015

From: Member of the Public

OPS Member: S/Sgt. Cori Slaughter

Excerpts from letter: We had the pleasure of having Staff Sergeant Cori Slaughter at the Canada Post Head Office for a presentation this week. I would like to let you know that the workshop was great. Staff Sergeant Slaughter is a great speaker and I found that the content

of the workshop was interesting, useful, and was really well delivered. I think that offering this presentation in the community would be beneficial for many people. Getting tips on how to react and what to look for in certain situations will certainly help me be more attentive to details and be more aware of my surroundings. Another thing is that as a regular citizen, we don't know the self-defence techniques. Having a chance to learn and practice a few moves could make a big difference if ever we would be in a situation that would require us to use it. Thank you Ottawa Police for providing this workshop and thank you Staff Sergeant for doing it so well!

Date Received: 27 March 2015

From: Member of the Public

OPS Member: Cst. Marc Denis

Excerpts from letter: I am a clinical manager at the University of Ottawa Heart Institute. On Monday, March 23, there was a very tragic situation wherein one of our patients lost their child in death. The two officers who informed the patient's spouse could not have been more compassionate or sensitive. They were so supportive and had excellent communication skills with the family and with our staff. One of the officers was Marc Denis. I wanted to pass on my compliments. He was extremely professional and caring - I was very impressed.

Date Received: 31 March 2015

From: Member of the Public

OPS Member: Cst. Jermaine Spence and Sgt. Steve Gorgichuk

Excerpts from letter: On February 20 my mother passed away. My family would like to send our thanks to all the gentlemen that attended the scene and made a most emotional, sad, and surprising situation, calm and comforting. Many are quick to complain about a job not being done to their personal satisfaction regardless of the bigger picture but few think to compliment those who may be only "just doing their job" but are doing it without thanks or thought of doing it with diligence and care. Policing takes many forms and we were happy to have had the best!

Date Received: 01 April 2015

From: Member of the Public

OPS Member: Cst. Catherine Wood

Excerpts from letter: I am writing the Ottawa Police Service to thank Constable Cathy Wood for the professionalism and kindness that she showed me and my girlfriend after we were T-boned by another driver at the intersection of Kent and Catherine on the afternoon of March 27, 2015. Prior to the accident, I had been driving my girlfriend to her work. Constable Wood volunteered to take my girlfriend to work after the scene had been cleared of debris. Thank you to the Ottawa Police Service and Constable Wood for her professionalism and kindness.

Date Received: 05 April 2015

From: Member of the Public

OPS Member: Cst. Christian Lamarche

Excerpts from letter: I am an American visiting someone in Ottawa. On April 3, 2015, I was pulled over and received a driving ticket from an officer, Christian Lamarche. Although I am (naturally) unhappy with the fact that I have to pay a \$110 fine, I have to tell you I am glad it was Officer Lamarche who issued the ticket. I was very impressed with Lamarche's compassion, work ethic, integrity and professionalism. He's a young guy. He will go very far

in his career. Please thank him for me. Make sure he and his mentor(s) have a hand in training new officers.

Date Received: 08 April 2015

From: Member of the Public

Excerpts from letter: I live on Marshall Avenue behind Gowling School. I guess a kid was running away this morning from the school and a police car came by. The officer got out of the patrol car. By this time the boy was sitting by a tree on Marshall Ave and the officer got down and sat with the boy for a good while. I was touched by the kindness under the circumstances.

Date Received: 10 April 2015

From: Quinte West Mayor Jim Harrison

OPS Member: Sgt. Michael Salinas, Cst. Mathieu Leclerc, Cst. Sean Kay, Cst. Mark Cutts, Cst. Jerome Belanger, Cst. Gurjoyt Gill

Excerpts from letter: I want to thank your officers for the support during the accident on the 401 at the Wooler Rd interchange. It was most gratifying to know that people with the training and expertise are very willing to go that extra mile to help those in need.

Date Received: 13 April 2015

From: Member of the Public

OPS Member: Cst. Benjamin Ham and Cst. Fernando Vieira

Excerpts from letter: Two weeks ago, I parked my car in the laneway behind my house. During the night, someone broke into it. My laptop was in the car. It was stolen. Later that week, I received an email from someone offering to exchange my laptop for money. I responded and arranged a time to meet. At this point I contacted the police to update my previously filed report. After speaking with a dispatcher, I met with Officers Benjamin Ham and Fernando Vieira on Sunday night in a parking lot near the meet location. Officers Ham and Vieira took immediate and effective action. Officer Vieira changed into plain clothes so he could take my place during the exchange. With the help of several other officers, the individual was apprehended, and my laptop was returned to me intact. I was extremely impressed with the professionalism, dedication, and effort that went into recovering my stolen property. I just wanted to say thank you to you and to your Officers for doing such a terrific job at recovering my stolen property. It is wonderful to know that the Ottawa Police is made up of such fine officers.