



Community and Protective Services Committee

Tax Supported Programs

Draft BUDGET 2018

Balanced, Affordable and Progressive

Tabled November 8, 2017



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Emergency and Protective Services Security and Emergency Management 2018 Budget Briefing Note

Description

- Support a secure environment for citizens of Ottawa to live, work and play
- Lead the coordination of City services to prevent, mitigate, prepare, respond and recover from major emergencies and planned events
- Create a secure work environment for staff through training, assessment, monitoring and response as well as through the delivery of security services, advice and guidance
- Lead corporate and community emergency preparedness and planning activities
- Manage the corporate radio program and coordinate the transition to a new radio system

Programs/Services Offered

Office of Emergency Management

- Administer the City of Ottawa Emergency Management Program
- Provide the public emergency preparedness education program: "Are You Ready?"
- Provide Emergency Management training and exercise to staff and external stakeholders
- Administer hazard identification and mitigation programs
- Manage the Emergency Management Accreditation Program (EMAP) ensuring ongoing compliance

- Manage Urban Search and Rescue (USAR) and Chemical, Biological, Radiological, Nuclear and Explosive (CBRNE) Task Forces
- Provide corporate coordination of major events and emergencies including the notification and event escalation through the Corporate Duty Officer Network

Corporate Security

- Manage Corporate security systems
- Provide incident management and investigation services
- Provide security education and training
- Provide event security planning and onsite security for special events
- Provide threat and risk assessments at City facilities
- Manage Security Operations Centre
- Manage access control and alarm monitoring at City facilities
- Provide Photo ID services

Event Central

- First point of contact for event organizers planning an event within Ottawa and requiring the assistance of City services
- Coordinate the Special Events Advisory Team (team of City services and external agencies):
 - Oversee the logistical requirements for special events
 - Provide planning and resource coordination with internal and external representatives
 - Ensure safe and successful events by working with event organizers to adhere to the requirements outlined within the Special Events on Public and Private Property By-law No. 2013-232
- Assess the cumulative effect of special events and significant municipal projects, and manage City services, external agencies and event organizers to mitigate potential conflicts and minimize impact to residents and tourists

- Coordinate municipal notifications and permissions required by the Alcohol and Gaming Commission of Ontario in relation to the sale and service of alcohol

9-1-1 Service Level Agreement

- Manage Service Level Agreement with the Ottawa Police Service Board
- Manage funding agreement and provide governance and performance oversight

Corporate Radio System

- Manage the transition of approximately 5,500 radios from current system to a new radio system
- Manage the new radio system post implementation
- Provide governance and performance oversight

Protective Measures Program

- Formally define four protective measures: Building Evacuation, Shelter in Place, Secure Facility and Lockdown
- Provide employees with information on what to do and what to expect when there is a security or emergency situation affecting a City facility
- Aim to minimize or eliminate risk of danger, injuries or accidents to elected officials, employees and visitors during a security or emergency situation affecting a City facility

Emergency and Protective Services

Ottawa Fire Service

2018 Budget Briefing Note

Description

The goal of Ottawa Fire Services (OFS) is to reduce or eliminate loss of life and property. In order to meet this goal, Ottawa Fire Services encourages a culture of public fire safety and strives to empower members of the community with the knowledge and tools required to prevent fires. Ottawa Fire Services enhances emergency response through continual training of staff, identifying change opportunities and managing service priorities.

Programs/Services Offered

Suppression and Rescue

- Effective emergency response which includes fire suppression, rescue operations (e.g. water rescue and automobile extrication) and tiered medical responses
- Special operations, such as responding to hazardous material calls
- Ensure compliance with OFS response standards adopted as part of the Commission of Fire Accreditation International program
- In 2016, Ottawa Fire Services recorded 67,470 apparatus responses to 24,002 incidents including fire, hazardous material, rescue, medical and mutual aid agreement incidents

Communications and Outreach

- Dispatch services - The Communications Division directly impacts the ability of OFS to provide effective fire protection and emergency response to the City. As the first point of contact in an emergency or life threatening situation, this division is equipped with the technology and systems to receive calls from the public and other emergency services, while ensuring a safe working environment for emergency responders. In 2016, OFS Communications Center received 91,200 calls.
- Recruitment outreach and community engagement campaigns such as Camp FFIT (Female Firefighters in Training)

Prevention and Education

- Public fire safety education through various avenues, including social media, outreach campaigns, community events, and community partnerships
- Conducted 4,201 inspections and participated in 1,175 public education events in 2016. Additionally, OFS visited 13,984 homes in 2016 as part of the Wake Up! Get a Working Smoke Alarm Campaign. Having a strong presence in the community is vital to building trust and strengthening the service's voice. Education, inspections and investigations is a collaborative effort between all divisions within OFS with the ultimate goal of preventing fires;
- Application of fire safety standards and enforcement, including thorough fire cause, origin and circumstance evaluations, Fire Code compliance, investigations, fire inspections and risk assessments

Emergency & Protective Services

Ottawa Paramedic Service

2018 Budget Briefing Note

Description

The Ottawa Paramedic Service's integrated high performance system efficiently provides clinical excellence to bring residents and visitors sophisticated pre-hospital medicine. The Ottawa Paramedic Service also provides specialty services such as marine paramedics for waterways, tactical paramedics for police operations, and bike paramedics for special events.

The Service also delivers public education and injury prevention programs for City staff and stakeholders, manages all medical equipment purchases for the City of Ottawa, and oversees the defibrillator program, which includes the Police Service and Fire Services.

Programs/Services Offered

- Street Operations (50/50 cost sharing program with Ministry of Health and Long-Term Care (MOHLTC)). In 2016, the response volume was 137,993, which represents a 3.0% increase over the previous year. This works out to 378 responses per day.
- The Ottawa Central Ambulance Communications Centre (OCACC) is 100% funded by MOHLTC and provides call-taking and dispatching services to the City of Ottawa, United Counties of Prescott and Russell, and United Counties of Stormont, Dundas and Glengarry. In 2016, the OCACC provided call taking services for 133,450 calls and dispatching services for a response volume of 172,747.

- Special Operations - ensure public safety by providing medical coverage and response for special events in the City, such as Canada Day, international dignitary visits, conferences, special events and festivals. The majority of special events are on a cost recovery basis.
- Community Medicine Programs - promote a safe and healthy community by developing programs for public awareness. Training is run on a 100% cost recovery basis. In 2016, 620 First Aid, CPR and AED courses were provided to 12,186 participants.
- Public Access Defibrillator Program - placement of 900 defibrillators in public buildings, police, fire and OC Transpo vehicles. 116 lives have been saved since the program's inception in 2001.

Emergency & Protective Services

By-law & Regulatory Services

2018 Budget Briefing Note

Description

The Mandate of By-law & Regulatory Services is to protect and serve residents, businesses and visitors through education on, and enforcement of, regulations that address public health and safety, nuisance control and consumer protection. The Branch is responsible for ensuring compliance with city-wide regulatory by-laws and provincial legislation that address a wide range of municipal community issues. By-law & Regulatory Services accomplishes those objectives through:

- Animal care and control including pet registration
- Noise control
- Parking control, including the Private Parking Enforcement Agency Program
- Property Standards and Property Maintenance enforcement
- Smoke Free Ontario and municipal smoke-free regulation enforcement
- Zoning enforcement
- Graffiti enforcement
- Enforcement of various other regulations including Fences, Parks & Facilities, Use and Care of Roads, Clothing Donation Boxes, Shopping Carts
- Vehicle-for-Hire By-law enforcement and inspections (taxis, limousines, private transportation companies)
- Lottery Licensing
- Temporary Sign Permits

- Development and promotion of by-laws, policies and procedures
- Business licensing, administration and enforcement of 33 License Categories
- Management of the Spay/Neuter Clinic
- Management of various purchase-of-service agreements including the Municipal Animal Shelter Services Agreement.

Programs/Services Offered

Parking Enforcement

- Parking Enforcement (information, traffic control and enforcement): issued approximately 349,000 parking fines in 2016 – translating to about \$20 million in revenue

By-law Enforcement

- Enforcement and Inspection (including noise, property standards, tobacco, zoning, and animal care and control): in 2016 responded to 74,489 requests for service

Licensing and By-law Administration

- Business Licensing (information, issuance, renewal and compliance): issues over 10,555 business licenses and processes over 467 lottery licenses
- Taxi Licensing (information, issuance, renewal and compliance): over 2,000 taxi and limousine inspections were conducted and over 2,200 taxi driver licenses were issued in 2016
- Vehicle-for-Hire By-law implementation and monitoring introduced in 2016
- Cat/Dog Registration (information, issuance, renewal and compliance): approximately 49,000 registered cats and dogs
- Development and promotion of by-laws, policies and procedures
- Support of the development of by-laws emanating from other Departments
- Management of the Spay/Neuter Clinic: performs approximately 3,400 sterilizations
- Management of various purchase-of-service agreements (including Municipal Animal Shelter Services and Large Wild Mammal Emergency Response)

Community and Social Services

2018 Budget Briefing Note

Description

The Community and Social Services department oversees an integrated continuum of supports that includes child care and early-years services, employment and financial assistance, housing and homelessness services, long-term care and community funding, engagement and capacity building. In collaboration with community partners, we develop, deliver, and fund services and programs that respond to the community's needs and that foster inclusion, self-sufficiency and improved quality of life. Most services and programs are governed by specific provincial legislation; some are cost-shared with other levels of government with significant investments from the City.

Programs/Services Offered

Children's Services

Children's Services, together with community partners, provides high-quality child care and early years' services that are accessible and inclusive to all families. Programming includes child care and subsidies to cover parent's costs, as well as support for child care operators and professionals across the city.

Children's Services:

- Supports approximately 5,000 subsidized child care spaces in the community

- Provide general operating funding to non-profit child care agencies to support approximately 27,000 licensed spaces with affordability and quality
- Provide wage enhancement funding to non-profit child care agencies to support greater employment and income security to approximately 3,280 child care employees
- Provide special needs funding to help support over 500 children with special needs in licensed child care
- Directly operate 11 municipal child care centres and a licensed home child care program, offering approximately 440 child care spaces
- Manage the waitlist for subsidized child care and a registry for full-fee care
- Acts as Service System Manager to plan and build an integrated model of child and family programs (Ontario Early Years Child and Family Centres) by January 2018

Employment and Financial Assistance

Four geographically located Community and Social Support Centres, work in collaboration with community partners, to provide employment and financial assistance to families and individuals to promote their self-reliance and quality of life. Staff assess and monitor eligibility for basic needs, shelter, employment and health benefits such as medical supplies and prescription drugs for both provincial and municipal social assistance programs. The Centres offer residential services and light housekeeping services for low-income residents with a medical need. Employment services are also available, including job search, training and education, volunteer or employment placements and job retention supports to help clients find and maintain employment.

Every month:

- 36,000 residents receive assistance from Ontario Works and more than 34,000 people receive assistance from the Ontario Disability Support Program

- 1,000 vulnerable people receive supports to reside in safe and supportive residential services homes
- 1,400 low-income residents receive light housekeeping services

Every year, 2,000 low income residents receive financial support through a municipally funded program to maintain housing and for essential health items.

Housing Services

Housing Services oversee the administration of social/affordable housing to increase access to, and retention of, suitable housing for people living on low to middle incomes. Services also include emergency shelter response and supported housing services to assist residents experiencing homelessness and those at risk of homelessness by providing housing search, stabilization and housing loss prevention. Housing Services also facilitates the development of new affordable and supportive housing.

- Oversees funding, administration and monitoring of the social housing portfolio, housing over 50,000 people
- Oversees the Centralized Wait List for social housing for rent-geared-to-income assistance with an average of 10,000 active applications
- Funds services for over 650 community emergency shelter beds
- Manages two emergency family shelters with 64 units
- Administers funding contracts with non-profit community agencies that provide services to prevent and reduce homelessness
- Funds agencies that house and support over 1,000 residents living in Residential Services Homes

- Provides an interdepartmental, system-wide coordinated response to rooming house issues
- Administers several programs that invest in creating and maintaining affordable and supportive housing

Long-Term Care Services

Four Long-Term Care Homes provide care and services to 717 residents who require assistance with daily living. The Homes offer a variety of services to care for the residents' well-being and ensure a healthy and safe environment.

Services offered by the home include:

- nursing and personal care
- medical services
- physiotherapy and activation services
- nutrition and food preparation
- housekeeping and laundry services
- recreational activities; and
- spiritual care and social supports

The Homes also offer specialized services to care for and meet the needs of residents with a diagnosis of dementia. In addition, two day programs offer supervised programming and services to help adults who live in the community.

Partner and Stakeholder Initiatives

Partner and Stakeholder Initiatives responds to current and emerging community needs to promote equitable, inclusive and sustainable service delivery for a diversity of residents. Partner and Stakeholder Initiatives has two different service areas, Community Funding and Client Service Strategies:

- Administer \$23M of 100% municipal funding to 93 non-profit community agencies to improve quality of life and inclusion of residents who are low-income, at-risk or isolated
- Provide major capital funding to Community Health and Resource Centres to improve their facilities
- Coordinate engagement strategies, action plans and partnerships with internal and community stakeholders
- Develop and lead City-wide initiatives on behalf of the department and Council such as the Equity and Inclusion Lens, Youth Action Plan, Older Adult Plan, the Municipal Immigration Strategy and the Aboriginal Working Committee
- Conduct social research and policy analysis to aid in strategic planning and to address service gaps and barriers

Recreation, Cultural and Facility Services Department

2018 Budget Briefing Note

Description

The goal of Recreation, Cultural and Facility Services (RCFS) Department is to provide access to high quality recreation and cultural services, in collaboration with the community, to encourage healthy and active lifestyles, and to contribute to Ottawa's cultural identity and heritage; the Department also operates and maintains most City buildings. In accomplishing this goal RCFS:

- Develops and delivers recreation and cultural programs in arenas, pools, parks, sports fields, recreation and cultural facilities, and community centres
- Maintains and ensures facility cleanliness and good repair
- Adheres to clear service standards and structures services around community needs
- Ensures that legislative and safety requirements are implemented and adhered to
- Provides opportunities for participation in, and access to, Ottawa's arts, culture and heritage
- Works with community recreation, sport and cultural groups to maximize access and opportunities for recreation, cultural, and heritage programs/activities
- Plans, develops and redevelops recreation and cultural facilities, parks and sports fields
- Invests in local cultural initiatives and assets to sustain municipal and community infrastructure and programs

Programs/Services Offered

The Recreation, Cultural and Facility Services Department:

- Delivers registered recreation and cultural programs to more than 215,000 participants annually

- Promotes Ottawa's rich network of multi-use pathways and bike routes through 1,250 parks and greenspaces
- Operates and manages: 11 major recreation complexes, over 100 community centres/field houses, 21 indoor pools, 9 outdoor pools, 44 indoor ice surfaces, 515 sports fields, 283 ball diamonds, 4 senior centres, 56 wading pools, 129 splash pads and 4 beaches
- Operates a wide variety of Summer and March Break camps for children and youth
- Operates specialized and therapeutic recreation programs for more than 2,900 children, youth and adults with disabilities, and offers an integration support service to facilitate access to all programs
- Operates 24 cultural facilities across the city including: 4 theatres, 5 museums, 7 art galleries, two instructional art centres, three artist studios and two multi-disciplinary facilities – including Arts Court
- Researches, develops and delivers local museum educational programs to meet school curriculum requirements
- Allocates space for over 244,000 community facility rentals annually
- Supports, oversees and allocates: 515 sports fields and 283 ball diamonds; 115 tennis facilities, 280 outdoor basketball courts, 19 skateboard parks, 61 sledding hills, and provides track and field opportunities at the Terry Fox Athletic Facility
- Maintains City buildings including 9.1 million square feet in 836 buildings
- Operates 33 arenas with a total of 44 indoor ice surfaces, 10 curling sheets, and coordinates more than 410 outdoor ice surfaces at over 265 locations
- Provides oversight and contract compliance monitoring for 8 Public-Private Partnership agreements, including 2 sports domes, 3 arenas with 9 ice surfaces, a multi-disciplinary cultural facility, the Rideau Valley Conservation Authority Headquarters, and Lansdowne
- Supports over 170 local not-for-profit cultural organizations and over 100 individuals through 320 unique funding allocations to deliver a broad range of cultural activities to over 2.5 million participants and visitors
- Provides \$10M in financial support to more than 140 community recreation organizations and to more than 250 local not-for-profit cultural organizations to support the creation, production and presentation of arts, festivals, fairs and heritage activities, recreation and cultural programs and services for residents and visitors alike; and

- Offers over 600 hours per week (Fall/Winter) for public skating and public swimming and other sport drop-in programs to citizens of all ages

Public Works & Environmental Services Department Parks, Forestry & Stormwater Water Services 2018 Budget Briefing Note

Description

The Public Works & Environmental Services Department is responsible for overseeing drinking water production and distribution, wastewater collection and treatment, surface water management, solid waste collection, processing and disposal, roads, parks, and forestry maintenance and operations, and parking development and operations.

Public Works & Environmental Services has clear service mandates and clear lines of business accountability including:

- One-stop shop for the city's road, park and forestry operations and maintenance, parking related matters; and environmental services such as drinking water, waste water, surface water and solid waste
- Ability to respond quickly and share resources
- Common service districts for all field operations
- Clear service standards
- Structured around community needs
- Strong focus on continuous improvement and performance management.

Programs/Services Offered

Parks, Forestry and Stormwater

Provides centralized management of the City's parks including 508 sports fields and 282 ball diamonds, 4,421 hectares of parkland in more than 1,247 sites and 1984 play structures. Annually, the service area completes an average of 6,000 service requests with 97% being completed within established service levels.

Manages all aspects of the City's 10,000 hectares of urban and rural forests including 346,000 street and park trees. Plants 125,000 trees annually across the City in urban, suburban and rural areas. Manages invasive species, such as the Emerald Ash Borer. Waters and establishes maintenance of new and hard surface planted trees, removes trees and stumps as required.

Responsible for the operational planning, development and management of the City's storm water drainage and treatment systems. This includes 234 storm water management ponds, 113 underground storm treatment/control facilities, the maintenance of approximately 2,600 km of storm sewers and appurtenances. The service area conducts approximately 106,000 water quality tests annually. Oversees inter-department storm water programs and initiatives.

City of Ottawa
Community & Protective Services Committee - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
GM's Office & Business Support Services - Emergency & Protective Services	930	2,671	2,871	2,931	60
Security and Emergency Management	11,526	11,664	12,164	12,299	135
Fire Services	157,678	158,215	157,455	161,630	4,175
Paramedic Service	87,025	92,603	91,038	95,675	4,637
By-law and Regulatory Services	20,092	20,399	20,039	20,674	635
GM's Office & Business Support Services - Community & Social Services	3,895	3,453	3,453	3,523	70
Social Services	258,890	238,470	237,430	244,915	7,485
Children's Services	122,844	124,818	122,708	154,008	31,300
Housing Services	170,741	199,093	197,698	201,460	3,762
Long Term Care	66,819	66,993	64,173	65,824	1,651
Partner & Stakeholder Initiatives	24,519	25,541	25,541	26,171	630
GM's Office & Business Support Services - Recreation, Cultural & Facility Services	23,813	23,659	24,324	25,352	1,028
Community Recreation and Cultural Programs	102,707	107,547	107,547	109,438	1,891
Aquatics, Specialized and City Wide Programs	30,696	30,745	30,570	32,276	1,706
Parks & Facilities Planning	1,361	2,004	2,034	2,084	50
Facility Operations Services	126,927	127,565	129,812	131,667	1,855
Parks	37,520	37,126	37,126	37,951	825
Gross Expenditure	1,247,983	1,272,566	1,265,983	1,327,878	61,895
Recoveries & Allocations	-136,938	-129,995	-129,312	-131,270	-1,958
Revenue	-561,106	-586,304	-582,989	-629,074	-46,085
Net Requirement	549,939	556,267	553,682	567,534	13,852
Expenditures by Type					
Salaries, Wages & Benefits	487,602	497,802	492,861	513,442	20,581
Overtime	7,500	7,273	6,893	7,021	128
Material & Services	121,592	123,820	129,138	130,714	1,576
Transfers/Grants/Financial Charges	511,500	525,832	519,329	556,677	37,348
Fleet Costs	25,709	23,097	22,812	23,493	681
Program Facility Costs	81,006	83,839	83,839	85,360	1,521
Other Internal Costs	13,074	10,903	11,111	11,171	60
Gross Expenditures	1,247,983	1,272,566	1,265,983	1,327,878	61,895
Recoveries & Allocations	-136,938	-129,995	-129,312	-131,270	-1,958
Net Expenditure	1,111,045	1,142,571	1,136,671	1,196,608	59,937

City of Ottawa
Community & Protective Services Committee - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Revenues By Type					
Federal	-28,179	-28,076	-28,048	-26,748	1,300
Provincial	-416,377	-441,812	-436,010	-481,190	-45,180
Municipal	0	0	0	0	0
Own Funds	-2,329	-2,447	-2,464	-3,534	-1,070
Fees and Services	-114,221	-113,969	-116,467	-117,602	-1,135
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-561,106	-586,304	-582,989	-629,074	-46,085
Net Requirement	549,939	556,267	553,682	567,534	13,852
Full Time Equivalents			5,131.78	5,196.78	65.00

City of Ottawa
Emergency & Protective Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
GM's Office & Business Support Services	930	2,671	2,871	2,931	60
Security and Emergency Management	11,526	11,664	12,164	12,299	135
Fire Services	157,678	158,215	157,455	161,630	4,175
Paramedic Service	87,025	92,603	91,038	95,675	4,637
By-law and Regulatory Services	20,092	20,399	20,039	20,674	635
Gross Expenditure	277,251	285,552	283,567	293,209	9,642
Recoveries & Allocations	-3,892	-4,379	-4,319	-4,319	0
Revenue	-79,519	-83,401	-82,336	-84,461	-2,125
Net Requirement	193,840	197,772	196,912	204,429	7,517
Expenditures by Type					
Salaries, Wages & Benefits	225,123	233,442	232,240	240,124	7,884
Overtime	5,569	5,118	4,960	5,066	106
Material & Services	21,229	23,192	22,567	23,472	905
Transfers/Grants/Financial Charges	0	1	1	1	0
Fleet Costs	16,065	14,313	14,313	14,899	586
Program Facility Costs	5,091	5,498	5,498	5,599	101
Other Internal Costs	4,174	3,988	3,988	4,048	60
Gross Expenditures	277,251	285,552	283,567	293,209	9,642
Recoveries & Allocations	-3,892	-4,379	-4,319	-4,319	0
Net Expenditure	273,359	281,173	279,248	288,890	9,642
Revenues By Type					
Federal	-418	0	0	0	0
Provincial	-51,446	-54,159	-53,994	-55,999	-2,005
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-27,655	-29,242	-28,342	-28,462	-120
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-79,519	-83,401	-82,336	-84,461	-2,125
Net Requirement	193,840	197,772	196,912	204,429	7,517
Full Time Equivalents			1,816.78	1,830.78	14.00

City of Ottawa
Emergency & Protective Services
GM's Office & Business Support Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
General Manager's Office	826	371	371	381	10
Business Support Services	104	2,300	2,500	2,550	50
Gross Expenditure	930	2,671	2,871	2,931	60
Recoveries & Allocations	0	0	0	0	0
Revenue	0	0	0	0	0
Net Requirement	930	2,671	2,871	2,931	60
Expenditures by Type					
Salaries, Wages & Benefits	908	2,594	2,794	2,854	60
Overtime	0	1	1	1	0
Material & Services	16	74	74	74	0
Transfers/Grants/Financial Charges	0	0	0	0	0
Fleet Costs	0	0	0	0	0
Program Facility Costs	0	0	0	0	0
Other Internal Costs	6	2	2	2	0
Gross Expenditures	930	2,671	2,871	2,931	60
Recoveries & Allocations	0	0	0	0	0
Net Expenditure	930	2,671	2,871	2,931	60
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	0	0	0	0	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	0	0	0	0	0
Net Requirement	930	2,671	2,871	2,931	60
Full Time Equivalents			25.00	25.00	0.00

City of Ottawa
Emergency & Protective Services
Security and Emergency Management - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Security and Emergency Management	9,681	9,825	10,325	10,400	75
9.1.1	1,845	1,839	1,839	1,899	60
Gross Expenditure	11,526	11,664	12,164	12,299	135
Recoveries & Allocations	-3,358	-3,858	-3,858	-3,858	0
Revenue	-416	-370	-270	-270	0
Net Requirement	7,752	7,436	8,036	8,171	135
Expenditures by Type					
Salaries, Wages & Benefits	3,727	2,619	2,619	2,694	75
Overtime	32	7	7	7	0
Material & Services	5,864	7,175	7,675	7,675	0
Transfers/Grants/Financial Charges	0	0	0	0	0
Fleet Costs	0	0	0	0	0
Program Facility Costs	0	0	0	0	0
Other Internal Costs	1,903	1,863	1,863	1,923	60
Gross Expenditures	11,526	11,664	12,164	12,299	135
Recoveries & Allocations	-3,358	-3,858	-3,858	-3,858	0
Net Expenditure	8,168	7,806	8,306	8,441	135
Revenues By Type					
Federal	-37	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-379	-370	-270	-270	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-416	-370	-270	-270	0
Net Requirement	7,752	7,436	8,036	8,171	135
Full Time Equivalents			22.00	22.00	0.00

City of Ottawa

Emergency & Protective Services

Security and Emergency Management - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Emergency Management course fees							
Emergency Management course fee- External participant * ¹	100.00	100.00	100.00	0.0%	0.0%	01-Jan-18	
Emergency Management course cancellation fee - Internal participant * ¹	100.00	100.00	100.00	0.0%	0.0%	01-Jan-18	
Emergency Management course cancellation fee - External participant * ¹	100.00	100.00	100.00	0.0%	0.0%	01-Jan-18	
Total Departmental							0

Notes:

* Fees calculated per day + HST applicable.

¹ Permission from Office of the Fire Marshal and Emergency Management to charge fees for cost recovery.

City of Ottawa
Emergency & Protective Services
Fire Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2018 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Chief's Office	524	469	469	486	17
Operations	139,147	140,829	140,069	143,883	3,814
Prevention	6,437	5,837	5,837	5,952	115
Communications	5,533	5,704	5,704	5,832	128
Operational Support	6,037	5,376	5,376	5,477	101
Gross Expenditure	157,678	158,215	157,455	161,630	4,175
Recoveries & Allocations	-217	0	0	0	0
Revenue	-1,244	-863	-963	-978	-15
Net Requirement	156,217	157,352	156,492	160,652	4,160
Expenditures by Type					
Salaries, Wages & Benefits	138,355	140,701	139,941	143,605	3,664
Overtime	2,353	2,926	2,926	2,997	71
Material & Services	3,639	3,250	3,250	3,250	0
Transfers/Grants/Financial Charges	0	0	0	0	0
Fleet Costs	9,292	7,153	7,153	7,492	339
Program Facility Costs	2,810	3,074	3,074	3,175	101
Other Internal Costs	1,229	1,111	1,111	1,111	0
Gross Expenditures	157,678	158,215	157,455	161,630	4,175
Recoveries & Allocations	-217	0	0	0	0
Net Expenditure	157,461	158,215	157,455	161,630	4,175
Revenues By Type					
Federal	-110	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-1,134	-863	-963	-978	-15
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-1,244	-863	-963	-978	-15
Net Requirement	156,217	157,352	156,492	160,652	4,160
Full Time Equivalents			977.00	977.00	0.00

City of Ottawa
Emergency & Protective Services
Fire Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Hazmat Fees and Charges (minimum charge of 1 hour)							-15
Hazmat Vehicle & Techs*	678.00	692.00	704.00	1.7%	3.8%	01-Apr-18	
Pump & Crew*	865.00	882.00	898.00	1.8%	3.8%	01-Apr-18	
Ladder, Aerial, Platform & Crew*	641.00	654.00	666.00	1.8%	3.9%	01-Apr-18	
Incident Commander & Vehicle*	430.00	439.00	447.00	1.8%	4.0%	01-Apr-18	
Safety Officer & Vehicle*	389.00	397.00	404.00	1.8%	3.9%	01-Apr-18	
Water Rescue & Vehicle*	335.00	342.00	348.00	1.8%	3.9%	01-Apr-18	
Hose Tender*	538.00	549.00	559.00	1.8%	3.9%	01-Apr-18	
Supply Tender*	318.00	324.00	330.00	1.9%	3.8%	01-Apr-18	
Foam Tender*	318.00	324.00	330.00	1.9%	3.8%	01-Apr-18	
Heavy Rescue*	641.00	654.00	666.00	1.8%	3.9%	01-Apr-18	
Tanker*	318.00	324.00	330.00	1.9%	3.8%	01-Apr-18	
Command RV Vehicle*	318.00	324.00	330.00	1.9%	3.8%	01-Apr-18	
Service Vehicle*	161.00	164.00	167.00	1.8%	3.7%	01-Apr-18	
Maintenance Vehicle*	161.00	164.00	167.00	1.8%	3.7%	01-Apr-18	
Hazmat Support Vehicle*	161.00	164.00	167.00	1.8%	3.7%	01-Apr-18	
Rehab Vehicle*	161.00	164.00	167.00	1.8%	3.7%	01-Apr-18	
Heavy Equipment*	153.00	156.00	159.00	1.9%	3.9%	01-Apr-18	

City of Ottawa
Emergency & Protective Services
Fire Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Fire Prevention							
1) File Search (only) Fees							
Residential*	100.00	102.00	104.00	2.0%	4.0%	01-Apr-18	
Non-Residential*	202.00	206.00	210.00	1.9%	4.0%	01-Apr-18	
Replacement Documentation*	81.00	83.00	84.00	1.2%	3.7%	01-Apr-18	
2) General Fire Inspections Fees							
Inspections: less than 3 storeys, warehouses and other industrial buildings under 5,000 sq. ft.*	400.00	408.00	415.00	1.7%	3.8%	01-Apr-18	
Inspections: for 4-6 storeys, warehouses and other industrial buildings between 5,000 - 15,000 sq. ft.*	640.00	653.00	665.00	1.8%	3.9%	01-Apr-18	
Inspections: for 7-12 storeys, warehouses and other industrial buildings over 15,000 sq. ft.*	800.00	816.00	831.00	1.8%	3.9%	01-Apr-18	
Inspections: for 13 storeys or higher, or an especially large complex.*	1,040.00	1,061.00	1,080.00	1.8%	3.8%	01-Apr-18	
Group Homes/Daycares/Nurseries Inspections*	106.00	108.00	110.00	1.9%	3.8%	01-Apr-18	
Fire Summary Reports*	81.00	83.00	84.00	1.2%	3.7%	01-Apr-18	
Fire Safety Plan - Includes application, document review and site inspection.*	159.00	162.00	165.00	1.9%	3.8%	01-Apr-18	
Fire Safety Plan - Includes application, document review and site inspection - Multiple building (3 or more) property.*	459.00	468.00	476.00	1.7%	3.7%	01-Apr-18	

City of Ottawa
Emergency & Protective Services
Fire Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Risk Safety Management Plan Review:							
Level 1*	530.00	541.00	551.00	1.8%	4.0%	01-Apr-18	
Level 2*	1,061.00	1,082.00	1,101.00	1.8%	3.8%	01-Apr-18	
Re-Inspection Fee - Applicable to the third visit to any property for non-compliance.*	106.00	108.00	110.00	1.9%	3.8%	01-Apr-18	
Marijuana Grow-Op Inspections (MGO) - Investigation and compliance.*	530.00	541.00	551.00	1.8%	4.0%	01-Apr-18	
Fire Drill and Safety Planning Review - On-Site drill assessment and safety plan review (vulnerable occupancies are excluded).*	233.00	238.00	242.00	1.7%	3.9%	01-Apr-18	
Open Air Fire Permits	13.00	13.00	13.00	0.0%	0.0%	01-Apr-18	
Inspection: Specific Event Open Air Fire Permits*	50.00	50.00	51.00	2.0%	2.0%	01-Apr-18	
Recruitment Fees:							
Competition User Fee*	220.00	220.00	225.00	2.3%	2.3%	01-Apr-18	
Canadian Physical Ability Testing (CPAT)*	450.00	450.00	460.00	2.2%	2.2%	01-Apr-18	
Special Events Fee:							
Fire Apparatus Unit (4 Firefighters plus Truck)-Base Rate ^{1*}	1,286.00	1,312.00	1,336.00	1.8%	3.9%	01-Apr-18	
Fire Apparatus Unit (4 Firefighters plus Truck)-Hourly Rate ^{2*}	428.00	437.00	445.00	1.8%	4.0%	01-Apr-18	
Additional Firefighter(s)-Base Rate ^{1*}	227.00	232.00	236.00	1.7%	4.0%	01-Apr-18	
Additional Firefighter(s)-Hourly Rate ^{2*}	76.00	78.00	79.00	1.3%	3.9%	01-Apr-18	
Fire Prevention Officer-Base Rate ^{1*}	298.00	304.00	309.00	1.6%	3.7%	01-Apr-18	
Fire Prevention Officer-Hourly Rate ^{2*}	99.50	101.50	103.50	2.0%	4.0%	01-Apr-18	
Chief Officer-Base Rate ^{1*}	336.50	343.50	349.50	1.7%	3.9%	01-Apr-18	
Chief Officer-Hourly Rate ^{2*}	112.00	114.00	116.00	1.8%	3.6%	01-Apr-18	
Total Departmental							-15

Notes:

* HST applicable

¹ Base rate includes the minimum requirement of three hours of on-site event coverage.

² The hourly rate is charged in addition to the Base Rate for events that exceed three hours.

City of Ottawa
Emergency & Protective Services
Paramedic Service - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Paramedic Service (excl. CACC)	78,818	83,308	81,908	86,545	4,637
CACC (Dispatch) Contract	8,207	9,295	9,130	9,130	0
Gross Expenditure	87,025	92,603	91,038	95,675	4,637
Recoveries & Allocations	84	-166	-166	-166	0
Revenue	-52,770	-55,469	-54,904	-56,909	-2,005
Net Requirement	34,339	36,968	35,968	38,600	2,632
Expenditures by Type					
Salaries, Wages & Benefits	67,495	72,608	72,236	75,991	3,755
Overtime	2,905	1,849	1,781	1,816	35
Material & Services	8,239	8,959	7,834	8,439	605
Transfers/Grants/Financial Charges	0	0	0	0	0
Fleet Costs	5,849	6,246	6,246	6,488	242
Program Facility Costs	2,211	2,343	2,343	2,343	0
Other Internal Costs	326	598	598	598	0
Gross Expenditures	87,025	92,603	91,038	95,675	4,637
Recoveries & Allocations	84	-166	-166	-166	0
Net Expenditure	87,109	92,437	90,872	95,509	4,637
Revenues By Type					
Federal	-266	0	0	0	0
Provincial	-51,446	-54,159	-53,994	-55,999	-2,005
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-1,058	-1,310	-910	-910	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-52,770	-55,469	-54,904	-56,909	-2,005
Net Requirement	34,339	36,968	35,968	38,600	2,632
Full Time Equivalents			631.00	645.00	14.00

City of Ottawa
Emergency & Protective Services
Paramedic Service - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Program Fees							
First Aid, Cardiopulmonary Resuscitation (CPR) and Automated External Defibrillator (AED) Training Registrations*	47.00-165.25	47.00-165.25	47.00-165.25	0.0%	0.0%	01-Apr-18	
Training off-site fee (one day course)*	50.00	50.00	50.00	0.0%	0.0%	01-Apr-18	
Training off-site fee (two day course)*	75.00	75.00	75.00	0.0%	0.0%	01-Apr-18	
Special Events Fees ¹							
Two Person Paramedic Resource - Hourly Rate*	246.00	250.00	250.00	0.0%	1.6%	01-Apr-18	
Single Paramedic Resource - Hourly Rate* ²	123.00	125.00	125.00	0.0%	1.6%	01-Apr-18	
Total Departmental							0

Notes:

* HST applicable.

¹ A minimum charge of 4.5 hours will be applied, which includes 3 hours on-site + 1.5 hours for preparation and travel.

² The hourly rate divided in half in the event that only a single resource is required.

City of Ottawa
Emergency & Protective Services
By-law and Regulatory Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Operations	18,414	18,774	18,414	19,049	635
Spay Neuter Clinic	608	488	488	488	0
Municipal Animal Shelter Services	1,070	1,137	1,137	1,137	0
Gross Expenditure	20,092	20,399	20,039	20,674	635
Recoveries & Allocations	-401	-355	-295	-295	0
Revenue	-25,089	-26,699	-26,199	-26,304	-105
Net Requirement	-5,398	-6,655	-6,455	-5,925	530
Expenditures by Type					
Salaries, Wages & Benefits	14,638	14,920	14,650	14,980	330
Overtime	279	335	245	245	0
Material & Services	3,471	3,734	3,734	4,034	300
Transfers/Grants/Financial Charges	0	1	1	1	0
Fleet Costs	924	914	914	919	5
Program Facility Costs	70	81	81	81	0
Other Internal Costs	710	414	414	414	0
Gross Expenditures	20,092	20,399	20,039	20,674	635
Recoveries & Allocations	-401	-355	-295	-295	0
Net Expenditure	19,691	20,044	19,744	20,379	635
Revenues By Type					
Federal	-5	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-25,084	-26,699	-26,199	-26,304	-105
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-25,089	-26,699	-26,199	-26,304	-105
Net Requirement	-5,398	-6,655	-6,455	-5,925	530
Full Time Equivalents			161.78	161.78	0.00

City of Ottawa

Emergency & Protective Services

By-law and Regulatory Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Business Licensing							
Application Processing Fee	55.00	55.00	55.00	0.0%	0.0%	01-Jan-18	
Renewal late fee	50.00	55.00	55.00	0.0%	10.0%	01-Jan-18	
Adult Entertainment Parlour (Owner) ¹	6,570.00	6,701.00	6,835.00	2.0%	4.0%	01-Jan-18	
Adult Entertainment Parlour (Operator) ¹	1,246.00	1,271.00	1,296.00	2.0%	4.0%	01-Jan-18	
Adult Entertainment Stores A ¹	635.00	648.00	661.00	2.0%	4.1%	01-Jan-18	
Adult Entertainment Stores B ¹	63.00	64.00	65.00	1.6%	3.2%	01-Jan-18	
All Night Dance Events ¹	254.00	259.00	300.00	15.8%	18.1%	01-Jan-18	
Amusement Places ¹	175.00	179.00	183.00	2.2%	4.6%	01-Jan-18	
Auctioneer A (Annual) ¹	429.00	438.00	447.00	2.1%	4.2%	01-Jan-18	
Auctioneer B (Per Event) ¹	145.00	148.00	151.00	2.0%	4.1%	01-Jan-18	
Body Rub Parlour ¹	1,246.00	1,271.00	1,296.00	2.0%	4.0%	01-Jan-18	
Driving School (Owner/Operator) ¹	422.00	430.00	439.00	2.1%	4.0%	01-Jan-18	
Driving School (Instructor) ¹	153.00	156.00	159.00	1.9%	3.9%	01-Jan-18	
Driving School (Initial vehicle inspection) ¹	50.00	50.00	51.00	2.0%	2.0%	01-Jan-18	
Exhibitions (per event) ¹	259.00	264.00	269.00	1.9%	3.9%	01-Jan-18	
Exhibitions (each additional day)	50.00	50.00	51.00	2.0%	2.0%	01-Jan-18	
Exotic Animal Entertainment ¹	259.00	264.00	269.00	1.9%	3.9%	01-Jan-18	
Exotic Animal Rescue Establishments ¹	129.00	132.00	135.00	2.3%	4.7%	01-Jan-18	
Flea Markets (C-Annual) ^{1:2}	3,780.00	1,928.00	1,967.00	2.0%	-48.0%	01-Jan-18	
Flea Markets (A-day) ¹	259.00	264.00	269.00	1.9%	3.9%	01-Jan-18	
Food Premises ¹	190.00	194.00	200.00	3.1%	5.3%	01-Jan-18	
Group Home Old Nepean and Old Gloucester ¹	123.00	125.00	128.00	2.4%	4.1%	01-Jan-18	
Group Home Cumberland (New) ¹	115.00	117.00	119.00	1.7%	3.5%	01-Jan-18	
Group Home Cumberland (Renewal)	31.00	32.00	33.00	3.1%	6.5%	01-Jan-18	
Kennel - Boarding ¹	106.00	108.00	110.00	1.9%	3.8%	01-Jan-18	
Kennel - In-Home Breeding	75.00	77.00	79.00	2.6%	5.3%	01-Jan-18	
Kennel - Recreational	75.00	77.00	79.00	2.6%	5.3%	01-Jan-18	

City of Ottawa

Emergency & Protective Services

By-law and Regulatory Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Business Licensing cont'd							
Pet Shop ¹	109.00	111.00	113.00	1.8%	3.7%	01-Jan-18	
Public Garage ¹	189.00	193.00	200.00	3.6%	5.8%	01-Jan-18	
Rickshaw Operators	47.00	48.00	49.00	2.1%	4.3%	01-Jan-18	
Rickshaw Owners	89.00	91.00	93.00	2.2%	4.5%	01-Jan-18	
Rooming House Owner 4-10 rooming units ¹	181.00	185.00	189.00	2.2%	4.4%	01-Jan-18	
Rooming House Owner 11-20 rooming units ¹	241.00	246.00	251.00	2.0%	4.1%	01-Jan-18	
Rooming House Owner 21-30 rooming units ¹	307.00	313.00	319.00	1.9%	3.9%	01-Jan-18	
Rooming House Owner 31-40 rooming units ¹	364.00	371.00	378.00	1.9%	3.8%	01-Jan-18	
Rooming House Owner 41-50 rooming units ¹	429.00	438.00	447.00	2.1%	4.2%	01-Jan-18	
Rooming House Owner 51-60 rooming units ¹	488.00	498.00	508.00	2.0%	4.1%	01-Jan-18	
Rooming House Owner over 60 rooming units ¹	515.00	525.00	536.00	2.1%	4.1%	01-Jan-18	
Salvage Yards ¹	160.00	163.00	166.00	1.8%	3.8%	01-Jan-18	
Second-hand Goods Shops ¹	160.00	163.00	166.00	1.8%	3.8%	01-Jan-18	
Snow Plow Contractors ¹	265.00	270.00	275.00	1.9%	3.8%	01-Jan-18	
Snow Plow Vehicles	25.00	26.00	30.00	15.4%	20.0%	01-Jan-18	
Temporary Sign Lessors ¹	376.00	384.00	392.00	2.1%	4.3%	01-Jan-18	
Tobacco Vendors ¹	806.00	822.00	838.00	1.9%	4.0%	01-Jan-18	
Private Parking Enforcement Agency ^{1:3}	300.00	312.00	320.00	2.6%	6.7%	01-Jan-18	
Refreshment Vendors							
Mobile Refreshment Vehicle - Urban							
Licence "A" Annual ¹	3,111.00	3,173.00	3,236.00	2.0%	4.0%	01-Jan-18	
Licence "B" six months ¹	2,011.00	2,051.00	2,092.00	2.0%	4.0%	01-Jan-18	
Licence "C" monthly ¹	307.00	313.00	319.00	1.9%	3.9%	01-Jan-18	
Licence "D" special event (1-21 days) ¹	242.00	247.00	252.00	2.0%	4.1%	01-Jan-18	
Licence "E" special event per day (1-4 days) ¹	183.00	187.00	191.00	2.1%	4.4%	01-Jan-18	
Licence "F" roadway annual ¹	3,111.00	3,173.00	3,236.00	2.0%	4.0%	01-Jan-18	
Licence "G" roadway six months ¹	2,011.00	2,051.00	2,092.00	2.0%	4.0%	01-Jan-18	
Licence "H" roadway monthly ¹	307.00	313.00	319.00	1.9%	3.9%	01-Jan-18	
Licence "I" Canada Day ¹	157.00	160.00	163.00	1.9%	3.8%	01-Jan-18	

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Refreshment Vendors cont'd							
Mobile Canteen - Urban							
Licence "A" Annual ¹	671.00	684.00	698.00	2.0%	4.0%	01-Jan-18	
Licence "B" six months ¹	488.00	498.00	508.00	2.0%	4.1%	01-Jan-18	
Licence "C" monthly ¹	242.00	247.00	252.00	2.0%	4.1%	01-Jan-18	
Licence "D" special event (1-21 days) ¹	212.00	216.00	220.00	1.9%	3.8%	01-Jan-18	
Licence "E" special event per day (1-4 days) ¹	181.00	185.00	189.00	2.2%	4.4%	01-Jan-18	
Mobile Refreshment Cart - Urban							
Licence "A" Annual ¹	545.00	556.00	567.00	2.0%	4.0%	01-Jan-18	
Licence "B" six months ¹	364.00	371.00	378.00	1.9%	3.8%	01-Jan-18	
Licence "C" monthly ¹	242.00	247.00	252.00	2.0%	4.1%	01-Jan-18	
Licence "D" special event (1-21 days) ¹	212.00	216.00	220.00	1.9%	3.8%	01-Jan-18	
Licence "E" special event per day (1-4 days) ¹	181.00	185.00	189.00	2.2%	4.4%	01-Jan-18	
Licence "F" sidewalk annual ¹	545.00	556.00	567.00	2.0%	4.0%	01-Jan-18	
Licence "G" sidewalk six months ¹	364.00	371.00	378.00	1.9%	3.8%	01-Jan-18	
Licence "H" sidewalk monthly ¹	242.00	247.00	252.00	2.0%	4.1%	01-Jan-18	
Refreshment Stand - Urban							
Licence "A" Annual ¹	729.00	744.00	759.00	2.0%	4.1%	01-Jan-18	
Licence "B" Six Months ¹	488.00	498.00	508.00	2.0%	4.1%	01-Jan-18	
Licence "C" Monthly ¹	242.00	247.00	252.00	2.0%	4.1%	01-Jan-18	
Licence "D" Special Event (1-21 days) ¹	212.00	216.00	220.00	1.9%	3.8%	01-Jan-18	
Licence "E" Special Event per day (1-4 days) ¹	159.00	162.00	165.00	1.9%	3.8%	01-Jan-18	

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Refreshment Vendors cont'd							
Itinerant Seller - Urban							
Licence "A" Annual ¹	488.00	498.00	508.00	2.0%	4.1%	01-Jan-18	
Licence "B" Six Months ¹	307.00	313.00	319.00	1.9%	3.9%	01-Jan-18	
Licence "C" Monthly ¹	270.00	275.00	281.00	2.2%	4.1%	01-Jan-18	
Licence "D" special event (1-21 days) ¹	242.00	247.00	252.00	2.0%	4.1%	01-Jan-18	
Licence "E" Special Event per day (1-4 days) ¹	159.00	162.00	165.00	1.9%	3.8%	01-Jan-18	
Licence "F" Sidewalk Annual ¹	488.00	498.00	508.00	2.0%	4.1%	01-Jan-18	
Licence "G" Sidewalk Six Months ¹	307.00	313.00	319.00	1.9%	3.9%	01-Jan-18	
Licence "H" Sidewalk Monthly ¹	270.00	275.00	281.00	2.2%	4.1%	01-Jan-18	
Licence "I" Canada Day ¹	157.00	160.00	163.00	1.9%	3.8%	01-Jan-18	
Mobile Refreshment Vehicle - Rural							
Licence "A" Annual ¹	457.00	466.00	475.00	1.9%	3.9%	01-Jan-18	
Licence "B" Monthly ¹	287.00	293.00	299.00	2.0%	4.2%	01-Jan-18	
Licence "C" Special Event (30 days) ¹	115.00	117.00	119.00	1.7%	3.5%	01-Jan-18	
Itinerant Seller - Rural							
Licence "A" Annual ¹	343.00	350.00	357.00	2.0%	4.1%	01-Jan-18	
Licence "B" Monthly ¹	227.00	232.00	237.00	2.2%	4.4%	01-Jan-18	
Licence "C" Special Event (30 days) ¹	115.00	117.00	119.00	1.7%	3.5%	01-Jan-18	
Annual Designated Space							
Roadway - Removal Zone 1 (Schedule B) ¹	3,997.00	4,077.00	4,159.00	2.0%	4.1%	01-Jan-18	
Roadway - Removal Zone 2 (Schedule F) ¹	1,827.00	1,864.00	1,901.00	2.0%	4.1%	01-Jan-18	
Roadway - Removal Zone 3 (Schedule I) ¹	1,827.00	1,864.00	1,901.00	2.0%	4.1%	01-Jan-18	
Sidewalk - Removal Zone 1 (Schedule C) ¹	1,713.00	1,747.00	1,782.00	2.0%	4.0%	01-Jan-18	
Sidewalk - Removal Zone 2 (Schedule G) ¹	857.00	874.00	891.00	1.9%	4.0%	01-Jan-18	
Sidewalk - Removal Zone 3 (Schedule J) ¹	857.00	874.00	891.00	1.9%	4.0%	01-Jan-18	

City of Ottawa

Emergency & Protective Services

By-law and Regulatory Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Portable Signs							
Temporary Sign (30 day)	120.00	122.00	125.00	2.5%	4.2%	01-Jan-18	
Temporary Sign Inflatable (7 days)	74.00	75.00	77.00	2.7%	4.1%	01-Jan-18	
Fireworks Permit	51.00	52.00	55.00	5.8%	7.8%	01-Jan-18	
Pet Registration and Pound Redemption							
Kitten/puppy (under 6 months)	20.00	20.00	20.00	0.0%	0.0%	01-Jan-18	
Dog/cat (over 6 months) - sterilized	20.00	20.00	20.00	0.0%	0.0%	01-Jan-18	
Dog/cat (over 6 months) - unsterilized	40.00	40.00	40.00	0.0%	0.0%	01-Jan-18	
Vicious dog	100.00	100.00	100.00	0.0%	0.0%	01-Jan-18	
Service Animal	-	-	-	0.0%	0.0%	01-Jan-18	
Tag Replacement (after first re-issue)	10.00	10.00	10.00	0.0%	0.0%	01-Jan-18	
Dog redeemed per day for each day	50.00	50.00	50.00	0.0%	0.0%	01-Jan-18	
Cat redeemed per day for each day	40.00	40.00	40.00	0.0%	0.0%	01-Jan-18	

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Spay Neuter Clinic							
Female Dogs							
Small - under 10kg.*	280.00	285.00	300.00	5.3%	7.1%	01-Jan-18	
Medium - 10 - 20 kg.*	290.00	295.00	310.00	5.1%	6.9%	01-Jan-18	
Large - 21 - 40 kg.*	320.00	325.00	345.00	6.2%	7.8%	01-Jan-18	
X-large - over 40 kg.*	360.00	370.00	395.00	6.8%	9.7%	01-Jan-18	
Male Dogs							
Small - under 10kg.*	250.00	255.00	270.00	5.9%	8.0%	01-Jan-18	
Medium - 10 - 20 kg.*	260.00	265.00	285.00	7.5%	9.6%	01-Jan-18	
Large - over 20 kg.*	270.00	275.00	300.00	9.1%	11.1%	01-Jan-18	
Inguinal cryptorchid ^{5*}	75.00	75.00	80.00	6.7%	6.7%	01-Jan-18	
Abdominal cryptorchid (dog) ^{5*}	75.00	75.00	80.00	6.7%	6.7%	01-Jan-18	
Female Cats*	165.00	170.00	185.00	8.8%	12.1%	01-Jan-18	
Male Cats*	125.00	130.00	145.00	11.5%	16.0%	01-Jan-18	
Inguinal cryptorchid ^{5*}	70.00	75.00	80.00	6.7%	14.3%	01-Jan-18	
Abdominal cryptorchid ^{5*}	70.00	75.00	80.00	6.7%	14.3%	01-Jan-18	
Other							
Surgery deposit (dog or cat)*	44.25	44.25	70.00	58.2%	58.2%	01-Jan-18	
Medical Supplies*	-	-	8.85	N/A	N/A	01-Jan-18	
Rabies vaccination*	-	-	25.00	N/A	N/A	01-Jan-18	
Microchip insertion*	-	-	30.00	N/A	N/A	01-Jan-18	
Surcharges							
Pregnant (dog or cat)*	40.00	40.00	40.00	0.0%	0.0%	01-Jan-18	
Abdominal medical condition (dog or cat)*	30.00	30.00	30.00	0.0%	0.0%	01-Jan-18	
Female undergoing surgery after commencing estrus	30.00	30.00	30.00	0.0%	0.0%	01-Jan-18	
Male removal of each retained testical (dog)*	65.00	75.00	80.00	6.7%	23.1%	01-Jan-18	
Abdominal cryptorchid (dog)*	-	-	150.00	N/A	N/A	01-Jan-18	
Other cryptorchid (dog or cat)*	-	-	80.00	N/A	N/A	01-Jan-18	
Non-resident female (dog or cat)*	25.00	25.00	25.00	0.0%	0.0%	01-Jan-18	
Non-resident male (dog or cat)*	25.00	25.00	25.00	0.0%	0.0%	01-Jan-18	
Elizabethan collar*	8.77	8.85	8.85	0.0%	0.9%	01-Jan-18	
Special Events							
By-law Enforcement Officer* ⁴	60.00	61.00	62.00	1.6%	3.3%	01-Jan-18	
Parking Control Officer* ⁴	60.00	61.00	62.00	1.6%	3.3%	01-Jan-18	
Property Standards Officer* ⁴	65.00	66.00	67.00	1.5%	3.1%	01-Jan-18	
Supervisor* ⁴	70.00	71.00	72.00	1.4%	2.9%	01-Jan-18	

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Noise By-law							
Exemption Application fee	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Inspection/Monitoring fee (per hour)	60.00	60.00	60.00	0.0%	0.0%	01-Jan-18	
Property Standards By-law (PSB)							
Property Standards Committee Appeal processing fee	200.00	200.00	205.00	2.5%	2.5%	01-Jan-18	
Property Standards By-law - Compliance report - Residential, Multiple Commercial, Industrial							
1-2 units/unit	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
More than 2, not more than 5 units/unit	40.00	40.00	40.00	0.0%	0.0%	01-Jan-18	
More than 5, not more than 15 units/unit	200.00 + 15.00 per unit above the 5th unit	200.00 + 15.00 per unit above the 5th unit	204.00 + 15.00 per unit above the 5th unit	2.0%	N/A	01-Jan-18	
More than 15, not more than 25 units/unit	300.00 + 10.00 per unit above the 15th unit	300.00 + 10.00 per unit above the 15th unit	306.00 + 10.00 per unit above the 15th unit	2.0%	N/A	01-Jan-18	
More than 25 units/unit	400.00 + 5.00 per unit above the 25th unit	400.00 + 5.00 per unit above the 25th unit	408.00 + 5.00 per unit above the 25th unit	2.0%	N/A	01-Jan-18	
Property Standards By-law - Compliance report - Residential, Multiple Commercial, Industrial							
Free Standing Industrial, Commercial Buildings (single lot)	50.00 / 98 sq. m., 200.00 min.	50.00 / 98 sq. m., 200.00 min.	50.00 / 98 sq. m., 200.00 min.	0.0%	N/A	01-Jan-18	
Vacant and Derelict Property	100.00	100.00	102.00	2.0%	2.0%	01-Jan-18	
Property Standards By-law - Re-inspection Fee							
For first hour or part thereof/ property	100.00	100.00	102.00	2.0%	2.0%	01-Jan-18	
For each subsequent hour or part thereof/ property	50.00	50.00	51.00	2.0%	2.0%	01-Jan-18	
Vehicles-for Hire - Taxi's - New Application							
Taxicab Driver - Standard	170.00	96.00	96.00	0.0%	-43.5%	01-Jan-18	
Taxicab Driver Accessible	170.00	-	-	0.0%	0.0%	01-Jan-18	
Taxi Plate Holder - Standard Taxicab	545.00	545.00	556.00	2.0%	2.0%	01-Jan-18	
Taxi Plate Holder - Accessible Taxicab	545.00	545.00	556.00	2.0%	2.0%	01-Jan-18	
Taxicab Broker - 1 to 24 taxicabs	807.00	807.00	823.00	2.0%	2.0%	01-Jan-18	
Taxicab Broker - 25 to 99 taxicabs	2469.00	2,469.00	2,518.00	2.0%	2.0%	01-Jan-18	
Taxicab Broker - 100 or more taxicabs	7253.00	7,253.00	7,398.00	2.0%	2.0%	01-Jan-18	
New license application for Standard or Accessible Taxicab Driver with no less than 10 yrs experience, who's license had lapsed	300.00	300.00	306.00	2.0%	2.0%	01-Jan-18	

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Vehicles-for Hire - Taxi's - Renewal Application							
Taxicab Driver - Standard	170.00	96.00	96.00	0.0%	-43.5%	01-Jan-18	
Taxicab Driver Accessible	170.00	-	-	0.0%	0.0%	01-Jan-18	
Taxi Plate Holder - Standard Taxicab	545.00	545.00	556.00	2.0%	2.0%	01-Jan-18	
Taxi Plate Holder - Accessible Taxicab	545.00	545.00	556.00	2.0%	2.0%	01-Jan-18	
Taxicab Broker - 1 to 24 taxicabs	807.00	807.00	823.00	2.0%	2.0%	01-Jan-18	
Taxicab Broker - 25 to 99 taxicabs	2469.00	2,469.00	2,518.00	2.0%	2.0%	01-Jan-18	
Taxicab Broker - 100 or more taxicabs	7253.00	7,253.00	7,398.00	2.0%	2.0%	01-Jan-18	
Late fee (additional) - Taxicab Driver, Taxicab Broker	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Late fee (additional) - Taxi Plate Holder - Standard & Accessible	100.00	100.00	100.00	0.0%	0.0%	01-Jan-18	
Vehicles-for Hire - Taxis - License Transfer Fees							
Transfer Taxi Plate Holder to Taxi Plate Holder	4033.00	4,033.00	4,114.00	2.0%	2.0%	01-Jan-18	
Owner to legal spouse/child within 12 months of death	300.00	300.00	306.00	2.0%	2.0%	01-Jan-18	
Two Taxi Plates or more upon Death of Plate Holder (per plate)	3800.00	3,800.00	3,876.00	2.0%	2.0%	01-Jan-18	
Vehicle to replacement vehicle	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Vehicles-for Hire - Taxis - Replacement of Duplicate Fees							
Licence Plate	30.00	30.00	30.00	0.0%	0.0%	01-Jan-18	
License Certificate	20.00	20.00	20.00	0.0%	0.0%	01-Jan-18	
Change to Certificate	10.00	10.00	10.00	0.0%	0.0%	01-Jan-18	
Photo Identification	20.00	20.00	20.00	0.0%	0.0%	01-Jan-18	
Tariff Card	10.00	10.00	10.00	0.0%	0.0%	01-Jan-18	

City of Ottawa

Emergency & Protective Services

By-law and Regulatory Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Vehicles-for Hire - Taxis - Inspection fee per vehicle							
Meter check after initial check	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Vehicle re-inspection	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Renewal to Priority List	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Addition to Priority List	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Vehicles-for Hire - Limousines							
Owner/Operator	941.00	941.00	960.00	2.0%	2.0%	01-Jan-18	
Each Vehicle (except auxiliary service vehicles)	545.00	545.00	556.00	2.0%	2.0%	01-Jan-18	
Each temporary vehicle (30 days)	58.00	58.00	59.00	1.7%	1.7%	01-Jan-18	
Limousines - License Transfer Fee							
Change of named licensee	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Change of premise location	100.00	100.00	102.00	2.0%	2.0%	01-Jan-18	
Change of named licensee to another partner	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Replacement vehicle	50.00	50.00	55.00	10.0%	10.0%	01-Jan-18	
Vehicles-for Hire - Private Transportation Companies (PTC)							
PTC - 1 to 24 affiliated vehicles	0.00	807.00 + 0.11/trip	823.00 + 0.11/trip	2.0%	N/A	01-Jan-18	
PTC - 25 to 99 affiliated vehicles	0.00	2,469.00 + 0.11/trip	2,518.00 + 0.11/trip	2.0%	N/A	01-Jan-18	
PTC - 100 or more affiliated vehicles	0.00	7,253.00 + 0.11/trip	7,398.00 + 0.11/trip	2.0%	N/A	01-Jan-18	
Total Departmental							-105

Notes:

¹ Fee subject to Application processing and Renewal late fee, as applicable.

² The complexity and size of the businesses in this category have decreased as a result of significant industry change, and a 50% rate reduction is proposed.

³ Fee has not increased since it was established in 2011.

⁴ Fee per hour; a minimum charge of 3 hours will be applied, which includes on-site time, preparation and travel.

⁵ Fee to be eliminated and replaced by cryptorchid surcharges.

⁶ Processing fee applies to each application by limousine licensee regardless of number of temporary vehicles.

* HST applicable.

City of Ottawa
Community & Social Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
GM's Office & Business Support Services	3,895	3,453	3,453	3,523	70
Social Services	258,890	238,470	237,430	244,915	7,485
Children's Services	122,844	124,818	122,708	154,008	31,300
Housing Services	170,741	199,093	197,698	201,460	3,762
Long Term Care	66,819	66,993	64,173	65,824	1,651
Partner & Stakeholder Initiatives	24,519	25,541	25,541	26,171	630
Gross Expenditure	647,708	658,368	651,003	695,901	44,898
Recoveries & Allocations	-34,780	-24,962	-24,962	-25,116	-154
Revenue	-416,199	-438,895	-433,460	-476,505	-43,045
Net Requirement	196,729	194,511	192,581	194,280	1,699
Expenditures by Type					
Salaries, Wages & Benefits	125,090	123,023	122,007	127,699	5,692
Overtime	337	281	165	170	5
Material & Services	10,604	11,688	11,688	12,346	658
Transfers/Grants/Financial Charges	496,675	510,023	503,790	542,094	38,304
Fleet Costs	8	5	5	5	0
Program Facility Costs	9,961	9,843	9,843	10,082	239
Other Internal Costs	5,033	3,505	3,505	3,505	0
Gross Expenditures	647,708	658,368	651,003	695,901	44,898
Recoveries & Allocations	-34,780	-24,962	-24,962	-25,116	-154
Net Expenditure	612,928	633,406	626,041	670,785	44,744
Revenues By Type					
Federal	-27,582	-28,023	-28,023	-26,723	1,300
Provincial	-363,081	-386,022	-380,872	-424,047	-43,175
Municipal	0	0	0	0	0
Own Funds	-2,250	-2,350	-2,350	-3,420	-1,070
Fees and Services	-23,286	-22,500	-22,215	-22,315	-100
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-416,199	-438,895	-433,460	-476,505	-43,045
Net Requirement	196,729	194,511	192,581	194,280	1,699
Full Time Equivalents			1,314.87	1,342.87	28.00

City of Ottawa
Community & Social Services
GM's Office & Business Support Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
General Manager's Office	3,890	378	378	387	9
Business Support Services	5	3,075	3,075	3,136	61
Gross Expenditure	3,895	3,453	3,453	3,523	70
Recoveries & Allocations	0	0	0	0	0
Revenue	0	0	0	0	0
Net Requirement	3,895	3,453	3,453	3,523	70
Expenditures by Type					
Salaries, Wages & Benefits	3,840	3,378	3,378	3,448	70
Overtime	0	0	0	0	0
Material & Services	45	69	69	69	0
Transfers/Grants/Financial Charges	0	0	0	0	0
Fleet Costs	0	0	0	0	0
Program Facility Costs	0	0	0	0	0
Other Internal Costs	10	6	6	6	0
Gross Expenditures	3,895	3,453	3,453	3,523	70
Recoveries & Allocations	0	0	0	0	0
Net Expenditure	3,895	3,453	3,453	3,523	70
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	0	0	0	0	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	0	0	0	0	0
Net Requirement	3,895	3,453	3,453	3,523	70
Full Time Equivalents			31.00	31.00	0.00

City of Ottawa
Community & Social Services
Social Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Ontario Works Program	242,733	221,829	220,789	228,244	7,455
Municipal Low Income Benefits	1,979	1,985	1,985	1,985	0
Home Support Program	2,879	3,000	3,000	3,000	0
Provincial Employment Programs	3,647	1,313	1,313	1,313	0
Addiction Services Initiative	1,867	1,821	1,821	1,851	30
ODSP Community Bus Passes	5,785	8,522	8,522	8,522	0
Gross Expenditure	258,890	238,470	237,430	244,915	7,485
Recoveries & Allocations	-25,956	-17,560	-17,560	-17,560	0
Revenue	-200,377	-190,774	-189,059	-201,259	-12,200
Net Requirement	32,557	30,136	30,811	26,096	-4,715
Expenditures by Type					
Salaries, Wages & Benefits	44,190	44,122	45,622	46,637	1,015
Overtime	3	0	0	0	0
Material & Services	1,312	1,608	1,608	1,608	0
Transfers/Grants/Financial Charges	205,813	185,739	183,199	189,669	6,470
Fleet Costs	0	0	0	0	0
Program Facility Costs	4,293	4,472	4,472	4,472	0
Other Internal Costs	3,279	2,529	2,529	2,529	0
Gross Expenditures	258,890	238,470	237,430	244,915	7,485
Recoveries & Allocations	-25,956	-17,560	-17,560	-17,560	0
Net Expenditure	232,934	220,910	219,870	227,355	7,485
Revenues By Type					
Federal	0	0	0	0	0
Provincial	-200,361	-190,774	-189,059	-201,259	-12,200
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-16	0	0	0	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-200,377	-190,774	-189,059	-201,259	-12,200
Net Requirement	32,557	30,136	30,811	26,096	-4,715
Full Time Equivalents			483.17	483.17	0.00

City of Ottawa
Community & Social Services
Children's Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Legislated Programs					
<u>Core Services</u>					
<i>Fee Subsidy</i>	70,847	65,924	64,736	82,683	17,947
<i>General Operating</i>	14,837	16,060	15,860	16,060	200
<i>Program Delivery</i>	3,176	3,509	3,459	5,680	2,221
Pay Equity Union Settlement	2,503	2,503	2,503	2,503	0
Special Needs Resourcing	3,971	4,611	4,053	4,611	558
Special Purpose	843	1,045	931	1,045	114
Wage Enhancement	13,667	16,455	16,455	16,455	0
Early Years Child and Family Centres	762	1,206	1,206	9,651	8,445
Municipal Investments					
Municipal Child Care Centres	9,629	9,648	9,602	9,937	335
Special Needs Resourcing	741	741	741	741	0
Early Years Child and Family Centres	664	646	646	1,056	410
Other Municipal Funding	1,204	2,470	2,516	3,586	1,070
Gross Expenditure	122,844	124,818	122,708	154,008	31,300
Recoveries & Allocations	-5,841	-6,217	-6,217	-6,217	0
Revenue	-96,926	-101,310	-99,200	-129,725	-30,525
Net Requirement	20,077	17,291	17,291	18,066	775
Expenditures by Type					
Salaries, Wages & Benefits	12,711	12,169	12,074	15,191	3,117
Overtime	4	0	0	0	0
Material & Services	699	889	889	1,293	404
Transfers/Grants/Financial Charges	108,599	110,891	108,876	136,655	27,779
Fleet Costs	0	0	0	0	0
Program Facility Costs	727	800	800	800	0
Other Internal Costs	104	69	69	69	0
Gross Expenditures	122,844	124,818	122,708	154,008	31,300
Recoveries & Allocations	-5,841	-6,217	-6,217	-6,217	0
Net Expenditure	117,003	118,601	116,491	147,791	31,300

City of Ottawa
Community & Social Services
Children's Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Revenues By Type					
Federal	0	0	0	0	0
Provincial	-89,036	-94,006	-91,896	-121,251	-29,355
Municipal	0	0	0	0	0
Own Funds	-2,250	-2,350	-2,350	-3,420	-1,070
Fees and Services	-5,640	-4,954	-4,954	-5,054	-100
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-96,926	-101,310	-99,200	-129,725	-30,525
Net Requirement	20,077	17,291	17,291	18,066	775
Full Time Equivalents			149.49	177.49	28.00

City of Ottawa
Community & Social Services
Children's Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date	2018 Revenue (\$000)
Child Care							
Infant	71.20	-	-	0.0%	0.0%		
Toddler	58.70	59.85	61.05	2.0%	4.0%	01-Apr-18	-24
Preschool	42.25	43.10	43.96	2.0%	4.1%	01-Apr-18	-76
Total Departmental							-100

City of Ottawa
Community & Social Services
Housing Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Manager's Office	518	341	341	348	7
Housing Programs	100,549	127,680	128,556	130,317	1,761
Community Homelessness Prevention Initiative	50,817	51,610	48,864	50,488	1,624
Housing & Poverty Reduction Initiative	12,262	12,404	12,879	13,249	370
National Homelessness Initiative	6,595	7,058	7,058	7,058	0
Gross Expenditure	170,741	199,093	197,698	201,460	3,762
Recoveries & Allocations	-2,224	-411	-411	-411	0
Revenue	-67,081	-94,628	-93,803	-93,503	300
Net Requirement	101,436	104,054	103,484	107,546	4,062
Expenditures by Type					
Salaries, Wages & Benefits	7,770	6,810	7,093	7,248	155
Overtime	101	60	60	60	0
Material & Services	382	432	432	432	0
Transfers/Grants/Financial Charges	160,071	190,119	188,441	191,906	3,465
Fleet Costs	8	5	5	5	0
Program Facility Costs	949	862	862	1,004	142
Other Internal Costs	1,460	805	805	805	0
Gross Expenditures	170,741	199,093	197,698	201,460	3,762
Recoveries & Allocations	-2,224	-411	-411	-411	0
Net Expenditure	168,517	198,682	197,287	201,049	3,762
Revenues By Type					
Federal	-27,582	-28,023	-28,023	-26,723	1,300
Provincial	-39,409	-66,605	-65,780	-66,780	-1,000
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-90	0	0	0	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-67,081	-94,628	-93,803	-93,503	300
Net Requirement	101,436	104,054	103,484	107,546	4,062
Full Time Equivalents			59.40	59.40	0.00

City of Ottawa
Community & Social Services
Long Term Care - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Nursing & Personal Care	40,507	40,833	38,436	39,278	842
Program & Support Services	3,170	3,387	3,387	3,463	76
Food Purchases	2,247	2,230	2,230	2,408	178
Accommodation	20,354	20,034	19,611	20,122	511
Daycentre Programs	541	509	509	553	44
Gross Expenditure	66,819	66,993	64,173	65,824	1,651
Recoveries & Allocations	-759	-474	-474	-628	-154
Revenue	-51,770	-52,139	-51,354	-51,974	-620
Net Requirement	14,290	14,380	12,345	13,222	877
Expenditures by Type					
Salaries, Wages & Benefits	54,560	55,017	52,313	53,608	1,295
Overtime	226	221	105	110	5
Material & Services	7,685	7,956	7,956	8,210	254
Transfers/Grants/Financial Charges	244	0	0	0	0
Fleet Costs	0	0	0	0	0
Program Facility Costs	3,992	3,709	3,709	3,806	97
Other Internal Costs	112	90	90	90	0
Gross Expenditures	66,819	66,993	64,173	65,824	1,651
Recoveries & Allocations	-759	-474	-474	-628	-154
Net Expenditure	66,060	66,519	63,699	65,196	1,497
Revenues By Type					
Federal	0	0	0	0	0
Provincial	-34,235	-34,593	-34,093	-34,713	-620
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-17,535	-17,546	-17,261	-17,261	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-51,770	-52,139	-51,354	-51,974	-620
Net Requirement	14,290	14,380	12,345	13,222	877
Full Time Equivalents			579.81	579.81	0.00

City of Ottawa
Community & Social Services
Partner & Stakeholder Initiatives - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Manager's Office	421	377	377	385	8
Client Service Strategies	1,018	1,632	1,632	1,648	16
Legislature & Policy Unit	216	0	0	0	0
Community Funding	22,864	23,532	23,532	24,138	606
Gross Expenditure	24,519	25,541	25,541	26,171	630
Recoveries & Allocations	0	-300	-300	-300	0
Revenue	-45	-44	-44	-44	0
Net Requirement	24,474	25,197	25,197	25,827	630
Expenditures by Type					
Salaries, Wages & Benefits	2,019	1,527	1,527	1,567	40
Overtime	3	0	0	0	0
Material & Services	481	734	734	734	0
Transfers/Grants/Financial Charges	21,948	23,274	23,274	23,864	590
Fleet Costs	0	0	0	0	0
Program Facility Costs	0	0	0	0	0
Other Internal Costs	68	6	6	6	0
Gross Expenditures	24,519	25,541	25,541	26,171	630
Recoveries & Allocations	0	-300	-300	-300	0
Net Expenditure	24,519	25,241	25,241	25,871	630
Revenues By Type					
Federal	0	0	0	0	0
Provincial	-40	-44	-44	-44	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-5	0	0	0	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-45	-44	-44	-44	0
Net Requirement	24,474	25,197	25,197	25,827	630
Full Time Equivalents			12.00	12.00	0.00

City of Ottawa
Recreation, Cultural and Facility Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
GM's Office & Business Support Services	23,813	23,659	24,324	25,352	1,028
Community Recreation and Cultural Programs	102,707	107,547	107,547	109,438	1,891
Aquatics, Specialized and City Wide Programs	30,696	30,745	30,570	32,276	1,706
Parks & Facilities Planning	1,361	2,004	2,034	2,084	50
Facility Operations Services	126,927	127,565	129,812	131,667	1,855
Gross Expenditure	285,504	291,520	294,287	300,817	6,530
Recoveries & Allocations	-97,886	-100,206	-99,583	-101,387	-1,804
Revenue	-64,862	-63,577	-66,762	-67,677	-915
Net Requirement	122,756	127,737	127,942	131,753	3,811
Expenditures by Type					
Salaries, Wages & Benefits	118,489	120,936	118,213	124,499	6,286
Overtime	938	1,325	1,219	1,225	6
Material & Services	79,631	80,305	86,248	86,261	13
Transfers/Grants/Financial Charges	14,821	15,808	15,538	14,582	-956
Fleet Costs	2,101	2,033	1,748	1,748	0
Program Facility Costs	65,954	68,498	68,498	69,679	1,181
Other Internal Costs	3,570	2,615	2,823	2,823	0
Gross Expenditures	285,504	291,520	294,287	300,817	6,530
Recoveries & Allocations	-97,886	-100,206	-99,583	-101,387	-1,804
Net Expenditure	187,618	191,314	194,704	199,430	4,726
Revenues By Type					
Federal	-179	-53	-25	-25	0
Provincial	-1,850	-1,631	-1,144	-1,144	0
Municipal	0	0	0	0	0
Own Funds	-79	-97	-114	-114	0
Fees and Services	-62,754	-61,796	-65,479	-66,394	-915
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-64,862	-63,577	-66,762	-67,677	-915
Net Requirement	122,756	127,737	127,942	131,753	3,811
Full Time Equivalents			1,720.59	1,739.59	19.00

City of Ottawa
Recreation, Cultural and Facility Services
GM's Office & Business Support Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
General Manager's Office	1,573	592	1,115	1,136	21
Business & Technical Support Services	22,240	23,067	23,209	24,216	1,007
Gross Expenditure	23,813	23,659	24,324	25,352	1,028
Recoveries & Allocations	-724	-62	-62	-312	-250
Revenue	-1,386	-1,313	-758	-758	0
Net Requirement	21,703	22,284	23,504	24,282	778
Expenditures by Type					
Salaries, Wages & Benefits	8,162	7,976	7,913	8,398	485
Overtime	9	32	5	5	0
Material & Services	2,526	2,438	2,793	2,793	0
Transfers/Grants/Financial Charges	11,324	11,965	12,065	12,624	559
Fleet Costs	0	0	0	0	0
Program Facility Costs	304	348	348	332	-16
Other Internal Costs	1,488	900	1,200	1,200	0
Gross Expenditures	23,813	23,659	24,324	25,352	1,028
Recoveries & Allocations	-724	-62	-62	-312	-250
Net Expenditure	23,089	23,597	24,262	25,040	778
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-1,386	-1,313	-758	-758	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-1,386	-1,313	-758	-758	0
Net Requirement	21,703	22,284	23,504	24,282	778
Full Time Equivalents			77.60	77.60	0.00

City of Ottawa
 Recreation, Cultural and Facility Services
 GM's Office & Business Support Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
Refund Administration Fee	15.00	15.00	15.00	0.0%	0.0%	01-Jan-18	
Total Departmental							0

City of Ottawa
Recreation, Cultural and Facility Services
Community Recreation and Cultural Programs - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Community Recreation and Cultural Programs	102,707	107,547	107,547	109,438	1,891
Gross Expenditure	102,707	107,547	107,547	109,438	1,891
Recoveries & Allocations	-1,210	-1,056	-791	-791	0
Revenue	-47,778	-47,033	-51,588	-51,633	-45
Net Requirement	53,719	59,458	55,168	57,014	1,846
Expenditures by Type					
Salaries, Wages & Benefits	40,627	41,602	41,592	43,138	1,546
Overtime	95	148	178	183	5
Material & Services	4,677	5,950	5,950	7,159	1,209
Transfers/Grants/Financial Charges	1,816	2,148	2,148	608	-1,540
Fleet Costs	31	50	50	50	0
Program Facility Costs	54,693	57,001	57,001	57,672	671
Other Internal Costs	768	648	628	628	0
Gross Expenditures	102,707	107,547	107,547	109,438	1,891
Recoveries & Allocations	-1,210	-1,056	-791	-791	0
Net Expenditure	101,497	106,491	106,756	108,647	1,891
Revenues By Type					
Federal	-166	-53	-25	-25	0
Provincial	-503	-296	-144	-144	0
Municipal	0	0	0	0	0
Own Funds	-79	-97	-114	-114	0
Fees and Services	-47,030	-46,587	-51,305	-51,350	-45
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-47,778	-47,033	-51,588	-51,633	-45
Net Requirement	53,719	59,458	55,168	57,014	1,846
Full Time Equivalents			713.59	723.59	10.00

City of Ottawa
Recreation, Cultural and Facility Services
Community Recreation and Cultural Programs - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
Rentals							0
Arena - Adult	253.76	267.97	282.98	5.6%	11.5%	01-Jan-18	
Arena - Commercial	261.23	275.86	291.31	5.6%	11.5%	01-Jan-18	
Arena - Minor	152.13	160.65	169.65	5.6%	11.5%	01-Jan-18	
Arena - Non-Prime Time	118.33	124.96	131.95	5.6%	11.5%	01-Jan-18	
Arena - Cancellation Fees	25% to 100%	25% to 100%	25% to 100%	0.0%	0.0%	01-Jan-18	
Arena - Other	59.18-265.04	62.5-275.86	66-291.31	5.6%	11.5%	01-Jan-18	
Arena Slab - Adult	48.34	49.30	50.29	2.0%	4.0%	01-Jan-18	
Arena Slab - Commercial	56.20	57.33	58.48	2.0%	4.1%	01-Jan-18	
Arena Slab - Minor	30.07	30.67	31.28	2.0%	4.0%	01-Jan-18	
Artificial Turf - Adult	114.44	116.73	119.06	2.0%	4.0%	01-Jan-18	
Artificial Turf - Commercial	123.60	126.08	128.60	2.0%	4.0%	01-Jan-18	
Artificial Turf - Minor	91.56	68.72	70.09	2.0%	-23.4%	01-Jan-18	
Artificial Turf - Non-Prime Time	55.14	56.24	57.36	2.0%	4.0%	01-Jan-18	
Artificial Turf - Other	55.17-68.71	56.28-68.71	57.41-70.08	2.0%	2-4%	01-Jan-18	
Art Centres	5.26-485.57	5.39-495.3	5.50-505.21	2.0%	4-5%	01-Jan-18	
Basketball Court	6.63-17.25	6.76-17.61	6.90-17.96	2.0%	4.0%	01-Jan-18	
Bleacher	420.13	428.53	437.10	2.0%	4.0%	01-Jan-18	
Hall	2.83-135.39	2.92-138.14	2.98-140.90	2.0%	4-5%	01-Jan-18	
Hall-Commercial	16.59-160.61	16.59-160.61	16.92-163.82	2.0%	2.0%	01-Jan-18	
Hall-NFP	3.09-70.7	3.18-72.12	3.24-73.56	2.0%	4-5%	01-Jan-18	
Hall-Private	12.56-124.60	12.69-125.88	12.94-128.4	2.0%	3.0%	01-Jan-18	
Lansdowne	11.9-6866.63	12.16-6866.63	12.40-7003.96	2.0%	2-4%	01-Jan-18	
Lansdowne Extra Fees	1.23-707.96	1.28-722.12	1.31-736.56	2.0%	4-7%	01-Jan-18	
Museum	30.61-260.10	31.23-265.3	31.85-270.61	2.0%	4.0%	01-Jan-18	
Nepean Sportsplex	5.79-3421.76	5.91-3421.76	6.03-3490.20	2.0%	2-4%	01-Jan-18	
Nepean Sportsplex Extra Fees	0.08-1710.88	0.13-1745.13	0.13-1780.03	2.0%	4-63%	01-Jan-18	
Ottawa Stadium	34.62-3610.62	34.62-3682.84	35.31-3756.50	2.0%	2-4%	01-Jan-18	
Ottawa Stadium Lights	38.76	41.10	41.92	2.0%	8.2%	01-Jan-18	
Outdoor Lighting Fee	9.65-22.95	12.17-24.38	12.41-24.87	2.0%	8-29%	01-Jan-18	

City of Ottawa
Recreation, Cultural and Facility Services
Community Recreation and Cultural Programs - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
Park	24.33-388.80	24.82-396.59	25.32-404.52	2.0%	4.0%	01-Jan-18	
Parking Lot	3.04-920.70	3.10-939.15	3.16-957.93	2.0%	4.0%	01-Jan-18	
Sports Fields / Ball Diamonds - Adult	27.43-40.84	28.00-41.68	28.56-42.51	2.0%	4.0%	01-Jan-18	
Sports Fields / Ball Diamonds - Comm	28.80-42.83	29.42-43.71	30.01-44.58	2.0%	4.0%	01-Jan-18	
Sports Fields / Ball Diamonds - Minor	5.30-7.87	5.44-8.05	5.55-8.21	2.0%	4-5%	01-Jan-18	
Sports Fields / Ball Diamonds - Premi	34.64-106.85	35.35-109.02	36.06-111.20	2.0%	4.0%	01-Jan-18	
Theater	6.99-7803.00	7.12-7803.00	7.26-7959.06	2.0%	2-4%	01-Jan-18	
Theater Extra Fees	14.30-1632.00	14.30-1632.00	14.59-1664.64	2.0%	2.0%	01-Jan-18	
Miscellaneous Extra Fees	0.08-285.61	0.04-291.37	0.04-297.20	2.0%	0-4%	01-Jan-18	
Point of Sale							0
Administrative Charge	4.42-88.49	4.42-88.49	4.51-90.26	2.0%	2.0%	01-Jan-18	
Electric Vehicle Charging	1.76-4.42	1.76-4.42	1.81-4.51	2-3%	2-3%	01-Jan-18	
Event Admission	2.21-22.56	2.43-22.56	2.43-22.56	0-5%	0-10%	01-Jan-18	
Fitness Admission	3.58-7.43	3.76-7.74	3.76-7.96	0-3%	5-7%	01-Jan-18	
General Admission	0.88-89.15	0.88-91.15	0.88-92.92	0-2%	0-4%	01-Jan-18	
Merchandise	0.04-425.00	0.04-425.00	0.04-425.00	0-2%	0-2%	01-Jan-18	
Museum Admission	3.18-16.28	3.27-16.63	3.53-17.03	2-8%	5-11%	01-Jan-18	
Museum Event Admission	4.51-40.61	4.64-41.46	4.86-42.47	2-5%	5-8%	01-Jan-18	
Memberships							0
Fitness	19.91-846.90	20.35-863.93	20.76-881.21	2.0%	4.0%	01-Jan-18	
Multi Visit	3.18-8.80	3.27-8.98	3.34-9.16	2.0%	4-5%	01-Jan-18	
Museum	31.63	32.30	32.95	2.0%	4.0%	01-Jan-18	
Other	2.69-616.15	2.69-628.53	2.74-641.10	2.0%	2-4%	01-Jan-18	
Personal Training	18.58-53.31	19.02-54.42	19.40-55.51	2.0%	4.0%	01-Jan-18	
Senior Centre	17.69-22.12	17.69-22.56	18.04-23.01	2.0%	2-4%	01-Jan-18	

City of Ottawa
Recreation, Cultural and Facility Services
Community Recreation and Cultural Programs - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
Program Registrations (Hourly)							-745
Day Camps	1.56-14.71	1.59-15	1.62-15.30	2.0%	4.0%	01-Mar-18	
Fitness	0.16-14.1	0.16-14.1	0.16-14.38	2.0%	0-2%	01-Mar-18	
General Interest	1.02-62.5	1.04-63.75	1.06-65.03	2.0%	4.0%	01-Mar-18	
Museum Program	2.77-45.93	2.83-46.85	2.89-47.79	2.0%	4.0%	01-Jan-18	
Museum Program - School & Summer	0.48-40.65	0.53-41.46	0.54-42.29	2.0%	4-13%	01-Jan-18	
Performing Arts	3.69-24.62	3.76-25.11	3.84-25.61	2.0%	4.0%	01-Mar-18	
Sports	2.06-72.92	2.1-74.38	2.14-75.87	2.0%	4.0%	01-Mar-18	
Visual Arts	1.84-28.63	1.88-29.2	1.92-29.78	2.0%	4.0%	01-Mar-18	
Private Programs and Services	28.63-67.79	29.2-69.15	29.78-70.53	2.0%	4.0%	01-Mar-18	
Cultural Services, Rentals & Related Fees							0
Box Office	0.03-790.5	0.03-790.5	0.03-790.50	0.0%	0.0%	01-Jan-18	
Capital Renewal Fund (Flat)	50-200	50-200	50-200	0.0%	0.0%	01-Jan-18	
Capital Renewal Fund (Per Ticket)	0.75-2.00	0.75-2.00	0.75-2.00	0.0%	0.0%	01-Jan-18	
Pouring	2.5-28.5	2.5-28.5	2.55-29.07	2.0%	2.0%	01-Jan-18	
Other							0
Exclusive Use Recreation Rentals	10/sq ft	10/sq ft	10/sq ft	0.0%	0.0%	01-Jan-18	
Wi-Fi Usage Fee	38.00-144.00	38.00-146.88	38.76-149.82	2.0%	2-4%	01-Jan-18	
Non-Resident Surcharge	25%	25%	25%	0.0%	0.0%	01-Jan-18	
Fee Assistance	170.00	170.00	175.00	2.9%	2.9%	01-Jan-18	25
Total Departmental							-720

City of Ottawa
Recreation, Cultural and Facility Services
Aquatics, Specialized & City Wide Programs - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Aquatics, Specialized & City Wide Programs	30,696	30,745	30,570	32,276	1,706
Gross Expenditure	30,696	30,745	30,570	32,276	1,706
Recoveries & Allocations	-537	-338	-163	-163	0
Revenue	-12,398	-12,734	-11,644	-12,514	-870
Net Requirement	17,761	17,673	18,763	19,599	836
Expenditures by Type					
Salaries, Wages & Benefits	17,097	17,623	17,112	18,266	1,154
Overtime	39	44	52	53	1
Material & Services	1,597	948	1,341	1,341	0
Transfers/Grants/Financial Charges	813	821	821	846	25
Fleet Costs	38	34	34	34	0
Program Facility Costs	10,957	11,149	11,149	11,675	526
Other Internal Costs	155	126	61	61	0
Gross Expenditures	30,696	30,745	30,570	32,276	1,706
Recoveries & Allocations	-537	-338	-163	-163	0
Net Expenditure	30,159	30,407	30,407	32,113	1,706
Revenues By Type					
Federal	-13	0	0	0	0
Provincial	-1,347	-1,335	-1,000	-1,000	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-11,038	-11,399	-10,644	-11,514	-870
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-12,398	-12,734	-11,644	-12,514	-870
Net Requirement	17,761	17,673	18,763	19,599	836
Full Time Equivalents			313.47	321.47	8.00

City of Ottawa
Recreation, Cultural and Facility Services
Aquatics, Specialized & City Wide Programs - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
Rentals							0
Beach	1.76-45.13	1.76-46.23	1.80-47.15	2.0%	2-5%	01-Jan-18	
Outdoor Slab	3.38-24.24	3.38-24.73	3.45-25.22	2.0%	2-4%	01-Jan-18	
Outdoor Slab Lighting	2.74	2.83	2.89	2.1%	5.5%	01-Jan-18	
Pool	5.85-1800.50	5.97-1836.51	6.09-1873.24	2.0%	4.0%	01-Jan-18	
Tennis Court	2.97-17.26	6.77-17.60	6.91-17.95	2.0%	4.0%	01-Jan-18	
Terry Fox	5.44-394.55	5.57-402.47	5.68-410.52	2.0%	4.0%	01-Jan-18	
Wading Pool	208.09	212.30	216.55	2.0%	4.1%	01-Jan-18	
Miscellaneous Extra Fees	0.08-285.61	0.04-291.37	0.04-297.20	2.0%	4.0%	01-Jan-18	
Admissions							-100
Public Skating	1.55-6.42	1.55-6.42	1.55-6.63	0-9%	0-9%	01-Jan-18	
Public Skating - Specialty	5.53	2.43-5.53	2.65-5.75	4-9%	0-6%	01-Jan-18	
Public Swim	1.81-4.73	1.99-4.86	1.99-5.08	0-7%	7-10%	01-Jan-18	
Public Swim - Vitality	1.10-5.26	1.10-5.53	3.98-5.53	0-6%	5-9%	01-Jan-18	
Public Swim - Wave	4.73-7.47	4.86-7.74	5.08-7.96	3-5%	7.0%	01-Jan-18	
Memberships							0
Aquafitness	43.80-724.11	44.69-738.71	45.58-753.48	2.0%	4.0%	01-Jan-18	
Aquatic	19.46-521.01	19.91-531.63	20.31-542.26	2.0%	4.0%	01-Jan-18	
Aquatic - Wave	39.82-634.51	40.7-647.34	41.51-660.29	2.0%	4.0%	01-Jan-18	
Other	2.69-616.15	2.69-628.53	2.74-641.1	2.0%	2-4%	01-Jan-18	
Skating	8.62-271.90	8.84-277.43	9.02-282.98	2.0%	4-5%	01-Jan-18	
Skating - Specialized	16.81-135.39	17.25-138.27	17.6-141.04	2.0%	4-5%	01-Jan-18	
Special Needs	7.74-36.28	7.74-37.16	7.89-37.90	2.0%	2-5%	01-Jan-18	

City of Ottawa
Recreation, Cultural and Facility Services
Aquatics, Specialized & City Wide Programs - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
Program Registration (Hourly)							-240
Aquatics	4.33-26.37	4.42-26.9	4.51-27.44	2.0%	4.0%	01-Mar-18	
Certification	0.77-23.34	0.79-23.81	0.81-24.29	2.0%	4-5%	01-Mar-18	
Skating	11.32-24.53	11.55-25.02	11.78-25.52	2.0%	4.0%	01-Mar-18	
Special Needs	1.84-19.51	1.88-19.9	1.92-20.30	2.0%	4.0%	01-Mar-18	
Special Needs - Integration Fee (per week of camp)	40.00	40.00	40.80	2.0%	2.0%	01-Mar-18	
Specialty	7.06-12.56	7.2-12.81	7.34-13.07	2.0%	4.0%	01-Mar-18	
Private Programs and Services	28.63-67.79	29.2-69.15	29.78-70.53	2.0%	4.0%	01-Mar-18	
Parking							0
Mooney's Bay - Vehicle (30 min)	0.75	0.75	0.75	0.0%	0.0%	01-Jan-18	
Mooney's Bay - Tour Bus (24 hr)	25.00	25.00	25.00	0.0%	0.0%	01-Jan-18	
Mooney's Bay - Season Pass	53.09	53.09	54.15	2.0%	2.0%	01-Jan-18	
Petrie - Vehicle (30 min)	0.50	0.50	0.50	0.0%	0.0%	01-Jan-18	
Other							0
Non-Resident Surcharge	25%	25%	25%	0.0%	0.0%	01-Jan-18	
Fee Assistance	170.00	170.00	175.00	2.9%	2.9%	01-Jan-18	10
Total Departmental							-330

City of Ottawa
Recreation, Cultural and Facility Services
Parks & Facilities Planning - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Parks & Facilities Planning	1,361	2,004	2,034	2,084	50
Gross Expenditure	1,361	2,004	2,034	2,084	50
Recoveries & Allocations	-241	-85	-85	-85	0
Revenue	-70	-125	-400	-400	0
Net Requirement	1,050	1,794	1,549	1,599	50
Expenditures by Type					
Salaries, Wages & Benefits	1,290	1,802	1,802	1,852	50
Overtime	2	2	2	2	0
Material & Services	64	200	230	230	0
Transfers/Grants/Financial Charges	0	0	0	0	0
Fleet Costs	0	0	0	0	0
Program Facility Costs	0	0	0	0	0
Other Internal Costs	5	0	0	0	0
Gross Expenditures	1,361	2,004	2,034	2,084	50
Recoveries & Allocations	-241	-85	-85	-85	0
Net Expenditure	1,120	1,919	1,949	1,999	50
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-70	-125	-400	-400	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-70	-125	-400	-400	0
Net Requirement	1,050	1,794	1,549	1,599	50
Full Time Equivalents			15.00	15.00	0.00

City of Ottawa
Recreation, Cultural and Facility Services
Facility Operations Services - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Facility Operations Services	126,927	127,565	129,812	131,667	1,855
Gross Expenditure	126,927	127,565	129,812	131,667	1,855
Recoveries & Allocations	-95,174	-98,665	-98,482	-100,036	-1,554
Revenue	-3,230	-2,372	-2,372	-2,372	0
Net Requirement	28,523	26,528	28,958	29,259	301
Expenditures by Type					
Salaries, Wages & Benefits	51,313	51,933	49,794	52,845	3,051
Overtime	793	1,099	982	982	0
Material & Services	70,767	70,769	75,934	74,738	-1,196
Transfers/Grants/Financial Charges	868	874	504	504	0
Fleet Costs	2,032	1,949	1,664	1,664	0
Program Facility Costs	0	0	0	0	0
Other Internal Costs	1,154	941	934	934	0
Gross Expenditures	126,927	127,565	129,812	131,667	1,855
Recoveries & Allocations	-95,174	-98,665	-98,482	-100,036	-1,554
Net Expenditure	31,753	28,900	31,330	31,631	301
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-3,230	-2,372	-2,372	-2,372	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-3,230	-2,372	-2,372	-2,372	0
Net Requirement	28,523	26,528	28,958	29,259	301
Full Time Equivalents			600.93	601.93	1.00

City of Ottawa
Recreation, Cultural and Facility Services
Facility Operations Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
City Hall Services							
Room Booking - For Profit Organizations							
A.S. Haydon Hall	510.00	520.00	530.00	1.9%	3.9%	01-Jan-18	
Jean Pigott Place	1,414.00	1,442.00	1,471.00	2.0%	4.0%	01-Jan-18	
Champlain Room	291.00	297.00	303.00	2.0%	4.1%	01-Jan-18	
Keefer Room	225.00	229.00	234.00	2.2%	4.0%	01-Jan-18	
Councillor Lounge	341.00	348.00	355.00	2.0%	4.1%	01-Jan-18	
Festival Plaza	1,470.00	1,500.00	1,530.00	2.0%	4.1%	01-Jan-18	
Festival Control	285.00	291.00	297.00	2.1%	4.2%	01-Jan-18	
Festival Boardroom	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Colonel By Room	225.00	229.00	234.00	2.2%	4.0%	01-Jan-18	
Richmond Room	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Honeywell Room	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Billing Room	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Caucus Room	57.00	58.00	59.00	1.7%	3.5%	01-Jan-18	
Lisgar Field	328.00	335.00	342.00	2.1%	4.3%	01-Jan-18	
Room Booking - For Non-Profit Organizations							
A.S. Haydon Hall	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Jean Pigott Place	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Champlain Room	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Keefer Room	170.00	173.00	176.00	1.7%	3.5%	01-Jan-18	
Councillor Lounge	225.00	230.00	235.00	2.2%	4.4%	01-Jan-18	
Festival Plaza	767.00	782.00	798.00	2.0%	4.0%	01-Jan-18	
Festival Control	225.00	230.00	235.00	2.2%	4.4%	01-Jan-18	
Festival Boardroom	57.00	58.00	59.00	1.7%	3.5%	01-Jan-18	
Colonel By Room	57.00	58.00	59.00	1.7%	3.5%	01-Jan-18	
Richmond Room	57.00	58.00	59.00	1.7%	3.5%	01-Jan-18	
Honeywell Room	57.00	58.00	59.00	1.7%	3.5%	01-Jan-18	
Billing Room	57.00	58.00	59.00	1.7%	3.5%	01-Jan-18	
Caucus Room	35.00	36.00	37.00	2.8%	5.7%	01-Jan-18	
Lisgar Field	164.00	167.00	170.00	1.8%	3.7%	01-Jan-18	

City of Ottawa
Recreation, Cultural and Facility Services
Facility Operations Services - User Fees

	2016 Rate \$	2017 Rate \$	2018 Rate \$	% Change Over 2017	% Change Over 2016	Effective Date 2018	2018 Revenue (\$000)
Administration and Overhead charge will be applied to the overall cost recovery for any works or accident recoveries undertaken by PBG on behalf of Federal Gov't and any agencies, provincial government and any agencies, Hydro Ottawa, school boards, universities/colleges, municipalities, general persons/parties and developers.	15%	15%	15%	n/a	n/a	01-Jan-18	
Total Departmental							0

City of Ottawa
Public Works and Environmental Services Department
Parks - Operating Resource Requirement
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Parks	37,520	37,126	37,126	37,951	825
Gross Expenditure	37,520	37,126	37,126	37,951	825
Recoveries & Allocations	-380	-448	-448	-448	0
Revenue	-526	-431	-431	-431	0
Net Requirement	36,614	36,247	36,247	37,072	825
Expenditures by Type					
Salaries, Wages & Benefits	18,900	20,401	20,401	21,120	719
Overtime	656	549	549	560	11
Material & Services	10,128	8,635	8,635	8,635	0
Transfers/Grants/Financial Charges	4	0	0	0	0
Fleet Costs	7,535	6,746	6,746	6,841	95
Program Facility Costs	0	0	0	0	0
Other Internal Costs	297	795	795	795	0
Gross Expenditures	37,520	37,126	37,126	37,951	825
Recoveries & Allocations	-380	-448	-448	-448	0
Net Expenditure	37,140	36,678	36,678	37,503	825
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	0	0	0	0	0
Fees and Services	-526	-431	-431	-431	0
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-526	-431	-431	-431	0
Net Requirement	36,614	36,247	36,247	37,072	825
Full Time Equivalents			279.54	283.54	4.00

City Of Ottawa
2018 Draft Capital Budget
Community & Protective Services Committee
Capital Funding Summary
In Thousands (\$000's)

Project Description	Revenues	Capital Reserve Fund	Gas Tax	Development Charges	Debt Funding	Grand Total
By-law & Regulatory Services						
Renewal of City Assets						
908920 2018 Buildings-By-Law Services	-	250	-	-	-	250
909120 By-law Equipment Replacement (2018)	-	57	-	-	-	57
Renewal of City Assets Total	-	307	-	-	-	307
By-law & Regulatory Services Total	-	307	-	-	-	307
Child Care						
Renewal of City Assets						
908921 2018 Buildings-Child Care Services	-	145	-	-	-	145
Renewal of City Assets Total	-	145	-	-	-	145
Strategic Initiatives						
908933 2018 Accessibility - Child Care	-	165	-	-	-	165
Strategic Initiatives Total	-	165	-	-	-	165
Child Care Total	-	310	-	-	-	310
Fire Services						
Renewal of City Assets						
908896 Fire Tech. Development & Equipment-2018	-	200	-	-	-	200
908897 Fire Equipment Replacement Prog.-2018	-	250	-	-	-	250
908898 Fire Facility Equipment Replacement-2018	-	100	-	-	-	100
908899 Fire Safety Equipment Replacement-2018	-	391	-	-	-	391
908900 Specialty Fire Equip. Replacement-2018	-	150	-	-	-	150
908923 2018 Buildings-Fire Services	-	650	-	-	-	650
Renewal of City Assets Total	-	1,741	-	-	-	1,741
Strategic Initiatives						
908901 CBRN Grant-2018	100	-	-	-	-	100
Strategic Initiatives Total	100	-	-	-	-	100
Fire Services Total	100	1,741	-	-	-	1,841
Long Term Care						
Renewal of City Assets						

City Of Ottawa
2018 Draft Capital Budget
Community & Protective Services Committee
Capital Funding Summary
In Thousands (\$000's)

Project Description	Revenues	Capital Reserve Fund	Gas Tax	Development Charges	Debt Funding	Grand Total
908926 2018 Buildings-Long Term Care	-	4,525	-	-	-	4,525
909048 2018 Furniture & Equip. - Long Term Care	350	-	-	-	-	350
Renewal of City Assets Total	350	4,525	-	-	-	4,875
Strategic Initiatives						
908937 2018 Accessibility - Long Term Care	-	60	-	-	-	60
Strategic Initiatives Total	-	60	-	-	-	60
Long Term Care Total	350	4,585	-	-	-	4,935
Paramedic Service						
Renewal of City Assets						
909045 Paramedic Equipment Replacement (2018)	-	750	-	-	-	750
909046 Paramedic Technology & Equipment (2018)	-	274	-	-	-	274
Renewal of City Assets Total	-	1,024	-	-	-	1,024
Growth						
909047 Paramedic Vehicles & Equipment (2018)	-	35	-	210	-	245
Growth Total	-	35	-	210	-	245
Paramedic Service Total	-	1,059	-	210	-	1,269
Parks, Recreation & Culture						
Renewal of City Assets						
907844 Park Pathway Lighting 2018	-	247	-	-	-	247
908423 Backflow Prevention Project	-	850	-	-	-	850
908922 2018 Buildings-Cultural Services	-	970	-	-	-	970
908927 2018 Buildings-Parks & Rec	-	15,160	-	-	-	15,160
908932 2018 Parks - Parks & Rec	-	5,250	-	-	-	5,250
909103 Infrastruct Support - Outdoor Rinks 2018	-	289	-	-	-	289
909110 Minor Park Improvement 2018	-	326	-	-	-	326
909111 Park Redevelopment 2018	-	156	-	-	-	156
909112 Fitness & Recreation Equip. Replace 2018	-	130	-	-	-	130
909113 Centrepointhe Theatre Cap Renew Fund 2018	-	60	-	-	-	60
909114 Cultural Services Building & Equip. 2018	-	205	-	-	-	205
Renewal of City Assets Total	-	23,643	-	-	-	23,643

City Of Ottawa
2018 Draft Capital Budget
Community & Protective Services Committee
Capital Funding Summary
In Thousands (\$000's)

Project Description	Revenues	Capital Reserve Fund	Gas Tax	Development Charges	Debt Funding	Grand Total
Growth						
907842 Community Centre South	290	-	-	1,544	100	1,934
908373 Diamond Jubilee Park Phase 2	-	103	-	924	-	1,027
908537 Hill Side Vista Park	-	103	-	-	-	103
908546 Riverside South District Park	-	742	-	3,163	-	3,905
Growth Total	290	948	-	5,631	100	6,969
Strategic Initiatives						
908389 Booking & Registration System Replace.	-	3,170	-	-	-	3,170
908934 2018 Accessibility - Cultural Services	-	50	-	-	-	50
908938 2018 Accessibility - Parks & Rec	-	2,525	-	-	-	2,525
909077 RCFS Facility Upgrades 2018	-	2,000	-	-	-	2,000
909078 Major Capital Partnership 2018	-	730	-	-	-	730
909079 Minor Capital Partnership 2018	-	300	-	-	-	300
Strategic Initiatives Total	-	8,775	-	-	-	8,775
Parks, Recreation & Culture Total	290	33,366	-	5,631	100	39,387
Security & Emergency Management						
Renewal of City Assets						
907913 SEM-Closed Circuit TV (CCTV) Equip.	-	350	-	-	-	350
Renewal of City Assets Total	-	350	-	-	-	350
Security & Emergency Management Total	-	350	-	-	-	350
Social Services						
Renewal of City Assets						
908929 2018 Buildings-Social Services	-	450	-	-	-	450
Renewal of City Assets Total	-	450	-	-	-	450
Strategic Initiatives						
908939 2018 Accessibility - Social Services	-	60	-	-	-	60
Strategic Initiatives Total	-	60	-	-	-	60
Social Services Total	-	510	-	-	-	510
Grand Total	740	42,228	-	5,841	100	48,909