



## Transit Commission

Tax Supported Programs

# Draft BUDGET 2018

**Balanced, Affordable and Progressive**

Tabled November 8, 2017





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Transit Commission

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# **Transportation Services Department - OC Transpo**

## **2018 Budget Briefing Note**

### **Description**

The Transportation Services Department brings together all services related to the mobility of the City, integrating the planning, implementation, operations and delivery of all modes of transportation. Every service and project delivered by the department impacts how people commute – whether by train, bus, car, bicycle, walking or a combination of these – both now and in years to come.

The department operates the OC Transpo system to provide travel options that meet the needs and expectations of customers. All trains and buses are 100 per cent accessible. Both Ottawa and OC Transpo are undergoing a major transformation with the construction of the O-Train Confederation Line, to open in 2018, and many customer-facing and internal systems are undergoing significant changes to get ready for rail and the operation of a multimodal transit system. OC Transpo works to provide a safe, reliable, courteous and affordable transit service for all, to build and retain an engaged workforce, and to meet the policy objectives set by Council and the Transit Commission, all within the established budget.

### **Programs/Services Offered**

- OC Transpo bus system, including rapid, frequent, Connexion, local, school, shopper, and event, routes
- O-Train Trillium Line service which runs from Bayview Station to Greenboro Station
- Para Transpo service for customers with disabilities
- Starting in 2018, O-Train Confederation Line service between Tunney's Pasture Station and Blair Station

Many support services for OC Transpo operations are also delivered internally within the department, including:

- Operations control
- Customer service
- Maintenance of transit vehicles and facilities
- Employee management, training, and engagement
- Safety management
- Special Constable program and fare enforcement
- Service and system planning
- Technology implementation and support
- Community and stakeholder relations

City of Ottawa  
Transportation Services Department  
Transit Services - Operating Resource Requirement  
In Thousands (\$000)

	2016	2017		2018	\$ Change over 2017 Budget
	Actual	Forecast	Budget	Estimate	
<b>Expenditures by Program</b>					
Transit Operations	393,142	407,818	417,220	411,351	-5,869
Transit Customer Systems & Planning	24,694	25,406	25,070	31,372	6,302
Safety, Compliance, Training & Development	3,888	4,379	3,842	4,358	516
Business Support Services	1,468	3,669	3,675	4,256	581
General Manager's Office	586	578	578	591	13
Non Departmental	103,203	106,540	106,540	110,883	4,343
<b>Gross Expenditure</b>	<b>526,981</b>	<b>548,390</b>	<b>556,925</b>	<b>562,811</b>	<b>5,886</b>
Recoveries & Allocations	-46,931	-49,866	-49,866	-43,239	6,627
Revenue	-219,306	-223,394	-231,929	-234,599	-2,670
<b>Net Requirement</b>	<b>260,744</b>	<b>275,130</b>	<b>275,130</b>	<b>284,973</b>	<b>9,843</b>
<b>Expenditures by Type</b>					
Salaries, Wages & Benefits	257,505	265,785	278,940	267,930	-11,010
Overtime	22,348	23,999	19,978	20,377	399
Material & Services	113,697	125,754	124,137	135,869	11,732
Transfers/Grants/Financial Charges	102,132	108,242	108,242	112,855	4,613
Fleet Costs	820	1,122	1,122	1,122	0
Program Facility Costs	20,600	21,412	22,430	22,582	152
Other Internal Costs	9,879	2,076	2,076	2,076	0
<b>Gross Expenditures</b>	<b>526,981</b>	<b>548,390</b>	<b>556,925</b>	<b>562,811</b>	<b>5,886</b>
Recoveries & Allocations	-46,931	-49,866	-49,866	-43,239	6,627
<b>Net Expenditure</b>	<b>480,050</b>	<b>498,524</b>	<b>507,059</b>	<b>519,572</b>	<b>12,513</b>
<b>Revenues By Type</b>					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	-33,509	-33,564	-33,564	-33,564	0
Fees and Services	-185,797	-189,830	-198,365	-201,035	-2,670
Fines	0	0	0	0	0
Other	0	0	0	0	0
<b>Total Revenue</b>	<b>-219,306</b>	<b>-223,394</b>	<b>-231,929</b>	<b>-234,599</b>	<b>-2,670</b>
<b>Net Requirement</b>	<b>260,744</b>	<b>275,130</b>	<b>275,130</b>	<b>284,973</b>	<b>9,843</b>
<b>Full Time Equivalents</b>			<b>2,985.30</b>	<b>2,985.30</b>	<b>0.00</b>

City of Ottawa  
Transportation Services Department  
Transit Services - User Fees

Policy Fare Structure							
	Multiplier or Discount	Rounded up to nearest	2017 Rate \$	2018 Rate \$	% Change Over 2017	Effective Date	2018 Revenue (\$000)
<b>OC Transpo - Customers' Fares</b>							
<b>Base fare recommended for approval</b>	-	-	3.3413	3.4248	2.5%	1-Jan-2018	
<b>Passes</b> (set by policy from base fare)							
Adult monthly pass	34 x base	quarter	113.75	116.50	2.4%	1-Jan-2018	
Youth (6-19) monthly pass	23% discount	quarter	87.75	89.75	2.3%	1-Jan-2018	
Senior (65+) monthly pass	62% discount	quarter	43.25	44.50	2.9%	1-Jan-2018	
Community monthly pass	63% discount	quarter	42.25	43.25	2.4%	1-Jan-2018	
Access monthly pass	63% discount	quarter	42.25	43.25	2.4%	1-Jan-2018	
EquiPass monthly pass	50% discount	quarter	57.00	58.25	2.2%	1-Jan-2018	
DayPass [1]	3 x base	quarter	10.25	10.50	2.4%	1-Jan-2018	
DayPass3 [1]	7.5 x base	quarter	N/A	25.75	-	[2]	
DayPass5 [1]	12 x base	quarter	N/A	41.25	-	[2]	
DayPass7 [1]	14.25 x base	quarter	N/A	49.00	-	[2]	
Family Pass (weekends/holidays)	3 x base	quarter	10.25	10.50	2.4%	1-Jan-2018	
U-Pass (per semester)	fixed by contract		202.46	207.52	2.5%	1-Sep-2018	



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Transit Services - User Fees

		Policy Fare Structure					
	Multiplier or Discount	Rounded up to nearest	2017 Rate \$	2018 Rate \$	% Change Over 2017	Effective Date	2018 Revenue (\$000)
<b>Single-ride fares</b> (set by policy from base fare)							
Adult single-ride fare (paid by e-purse/ParaPurse)	1 x base	nickel	3.35	3.45	3.0%	1-Jan-2018	
Adult single-ride fare (paid by cash/credit/debit)	+ 5 cents	nickel	3.40	3.50	2.9%	1-Jan-2018	
Senior (65+) single-ride fare (paid by e-purse/ParaPurse) [3]	25% discount	nickel	2.55	2.60	2.0%	1-Jan-2018	
Senior (65+) single-ride fare (paid by cash/credit/debit) [3]	+ 5 cents	nickel	2.60	2.65	1.9%	1-Jan-2018	
EquiPass single-ride fare (paid by e-purse/ParaPurse)	50% discount	nickel	N/A	1.75	-	[4]	
Child (6-12) single-ride fare (paid by e-purse/ParaPurse)	50% discount	nickel	1.70	1.75	2.9%	1-Jan-2018	
Child (6-12) single-ride fare (paid by cash/credit/debit)	+ 5 cents	nickel	1.75	1.80	2.9%	1-Jan-2018	
Child (0-5) single-ride fare [5]	100% discount	N/A	free	free	-	-	
Para Transpo discounted fare with Access Pass	33% discount	nickel	2.25	2.30	2.2%	1-Jan-2018	
Para Transpo rural fare	2.7 x base	quarter	9.25	9.25	0.0%	1-Jan-2018	

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Policy Fare Structure							
	Multiplier or Discount	Rounded up to nearest	2017 Rate \$	2018 Rate \$	% Change Over 2017	Effective Date	2018 Revenue (\$000)
<b>Total fare revenue</b>							
Conventional service (bus and O-Train)	-	-	-	-	-	N/A	\$ 194,529
Para Transpo	-	-	-	-	-	N/A	\$ 2,047
<b>Other fees recommended for approval</b>							
Presto smartcard	-	quarter	6.00	6.00	-	1-Jan-2018	
Regular park and ride permit	-	quarter	25.00	25.75	3.0%	1-Jan-2018	
Gold Pass park and ride permit	-	quarter	57.00	58.50	2.6%	1-Jan-2018	
Charter bus - first hour	-	dollar	529.00	543.00	2.6%	1-Jan-2018	
Charter bus - each additional hour	-	quarter	264.50	271.50	2.6%	1-Jan-2018	

**Notes:**

- [1] Valid for unlimited travel for one (DayPass), three (DayPass3), five (DayPass5) and seven (DayPass7) days.
- [2] Available at OC Transpo ticket machines during 2018. Information will be provided to customers when available.
- [3] Seniors travel free on conventional transit routes on Wednesdays.
- [4] Available on or before June 30, 2018. Information will be provided to customers when available.
- [5] Children who travel frequently and cannot be carried through a fare gate by a parent/guardian may obtain a special smartcard, to be available during 2018.

City Of Ottawa  
2018 Draft Capital Budget  
Transit Commission  
Capital Funding Summary  
In Thousands (\$000's)

Project Description	Revenues	Capital Reserve Fund	Gas Tax	Development Charges	Debt Funding	Grand Total
Transit Services						
Renewal of City Assets						
907478 Tunney's Pasture Bus Staging Area	-	50	700	-	-	750
908930 2018 Buildings-Transit Services	-	3,600	-	-	-	3,600
908985 2018 Transitway Roads	-	-	-	-	2,000	2,000
908986 2018 Scoping Pre/Post Tway Struc.	-	200	-	-	-	200
908987 2018 Transitway Structures	-	-	-	-	1,000	1,000
908988 2018 Transit Structures - Drainage	-	380	-	-	-	380
908990 Prince of Wales Bridge (Pier Work)	-	60	-	-	200	260
908991 2018 Scoping Pre/Post Trillium Line Stru	-	150	-	-	-	150
909080 Bus Stops and Shelters	-	-	-	-	900	900
909081 Renewal of Operational Assets	-	4,000	-	-	-	4,000
909082 Transit Accessibility Improvements	-	500	-	-	-	500
909083 Transit Network Yearly Rehab	-	800	-	-	-	800
909084 Transit Priority Road & Signal Projects	-	-	-	-	8,900	8,900
909085 Transit System Customer Improvements	-	2,600	-	-	-	2,600
909086 Unplanned Infrastructure Response	-	750	-	-	-	750
909091 IT Onboard Technology Systems	-	2,700	-	-	-	2,700
909096 Train & Rail Lifecycle (Confederation)	-	300	-	-	-	300
909097 Train & Rail Lifecycle (Trillium Line)	-	5,000	-	-	-	5,000
909098 Bus Refurbishment	-	23,900	-	-	-	23,900
909099 Bus Replacement	-	-	39,300	-	11,100	50,400
909101 Operations Support Vehicles - Replacemen	-	1,600	-	-	-	1,600
909116 Reinstate roads post O-Train Confed Line	-	1,000	-	-	-	1,000
<b>Renewal of City Assets Total</b>	<b>-</b>	<b>47,590</b>	<b>40,000</b>	<b>-</b>	<b>24,100</b>	<b>111,690</b>
Growth						
906169 OLRT Transition	-	2,500	-	-	-	2,500
<b>Growth Total</b>	<b>-</b>	<b>2,500</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>2,500</b>
Strategic Initiatives						
909092 IT Technology Systems - Customer Service	-	900	-	-	-	900

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Project Description	Revenues	Capital Reserve Fund	Gas Tax	Development Charges	Debt Funding	Grand Total
909093 IT Technology Systems - Operational Supp	-	400	-	-	-	400
909094 IT Technology Systems - Para Transpo	-	600	-	-	-	600
909095 IT Technology Systems - Schedule&Control	-	2,400	-	-	-	2,400
<b>Strategic Initiatives Total</b>	-	<b>4,300</b>	-	-	-	<b>4,300</b>
<b>Transit Services Total</b>	-	<b>54,390</b>	<b>40,000</b>	-	<b>24,100</b>	<b>118,490</b>
<b>Grand Total</b>	-	<b>54,390</b>	<b>40,000</b>	-	<b>24,100</b>	<b>118,490</b>