

**3. EMERGENCY SHELTER ROOMS AGREEMENT WITH A PRIVATE HOTELS
AND MOTELS**

**ENTENTE SUR LES CHAMBRES EN REFUGES D'URGENCE AVEC LES
HÔTELS ET MOTELS PRIVÉS**

COMMITTEE RECOMMENDATIONS AS AMENDED

That Council direct Housing Services staff to:

1. Continue to gather monthly 2018 data (numbers and costs) regarding the use of hotels and motels for overflow temporary accommodation, and report back to Council on this data prior to the mid-point review of the 10 Year housing and homelessness Plan; and
2. Include recommended actions to reduce the use of motels/hotels for temporary overflow accommodation for families and ensure when possible that the use of hotels/motels is equitably dispersed across the City with the goal that the concentration of hotels/motels used for this purpose in Ward 12 be reduced.

RECOMMANDATIONS MODIFIÉES DU COMITÉ

Que le Conseil municipal demande au personnel des Services du logement ce qui suit :

1. Continuer à recueillir des données mensuelles pour 2018 (nombres et coûts) sur le recours à des hôtels et motels comme lieux d'hébergement temporaire en cas de surnombre, présenter ces données au Conseil avant l'examen à mi-chemin du Plan décennal de logement et de lutte contre l'itinérance, et
2. formuler des recommandations pour diminuer le recours des familles à ce type d'hébergement et pour assurer, dans la mesure du possible, qu'elles soient logées dans des hôtels et des motels répartis sur tout le

**territoire de la ville, le but étant de réduire le recours à cette forme
d'hébergement dans le quartier 12.**

DOCUMENTATION/DOCUMENTATION

1. Councillor's report, dated 15 February 2018 (ACS2018-CCS-CPS-0001)
Rapport du conseiller, daté le 15 février 2018 (ACS2018-CCS-CPS-0001).
2. Extract of draft Minutes, Community and Protective Services Committee, 30 April
2018.
Extrait de l'ébauche du procès-verbal, Comité des services communautaires et
de protection, le 30 avril 2018.

**Report to
Rapport au:**

**Community and Protective Services Committee
Comité des services communautaires et de protection
30 April 2018 / 30 avril 2018**

**and Council
et au Conseil
9 May 2018 / 9 mai 2018**

**Submitted on February 15, 2018
Soumis le 15 février 2018**

**Submitted by
Soumis par:
Councillor / Conseiller M. Fleury**

**Contact Person
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Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE File Number: ACS2018-CCS-CPS-0001

SUBJECT: Emergency shelter rooms agreement with a private hotels and motels

OBJET: Entente sur les chambres en refuges d'urgence avec les hôtels et motels privés

REPORT RECOMMENDATIONS

That the Community and Protective Services Committee recommend City Council direct Housing Services staff to:

1. **Continue to gather monthly 2018 data (numbers and costs) regarding the use of hotels and motels for overflow temporary accommodation, and report back to Council on this data prior to the mid-point review of the 10 Year housing and homelessness Plan; and**
2. **Include recommended actions to reduce the use of motels/hotels for temporary overflow accommodation for families and ensure that the use of hotels/motels is equitably dispersed across the City with the goal that the concentration of hotels/motels used for this purpose in Ward 12 be reduced**

RECOMMANDATIONS DU RAPPORT

Que le Comité des services communautaires et de protection recommande que le Conseil municipal demande au personnel des Services du logement ce qui suit :

1. **Continuer à recueillir des données mensuelles pour 2018 (nombres et coûts) sur le recours à des hôtels et motels comme lieux d'hébergement temporaire en cas de surnombre, présenter ces données au Conseil avant l'examen à mi-chemin du Plan décennal de logement et de lutte contre l'itinérance, et**
2. **formuler des recommandations pour diminuer le recours des familles à ce type d'hébergement et pour assurer la répartition équitable des hôtels et motels servant à ces fins sur le territoire de la ville, le but étant d'en diminuer la concentration dans le quartier 12.**

BACKGROUND

The Community and Protective Services Committee, at its meeting of November 16, 2017, received the following Notice of Motion from Councillor Fleury to be considered at a subsequent meeting:

WHEREAS it was learned through the Salvation Army 333 Montreal Road submission that the contract with the Ottawa Inn and the Concorde Hotel along Montreal Road to

offer family shelters has not required the City or the hotel owner to comply with the zoning use; and

WHEREAS these agreements are in place for well over a five year period and should align with the all the policies at the City of Ottawa; and

WHEREAS the 2008 report entitled Rideau-Vanier Ward 12 Interim Control By-Law study and Zoning By-Law Amendment approved by council made it very clear that as soon as one bed (on a given site) was used for shelter purposes that the property would be required to be zoned to include that use, in order to reflect the goals of the council direction from a zoning policy and also from a housing and homelessness objective; and

WHEREAS it is important for the City Manager and the General Manager of the Social Services Department to have delegated authority on the matter for a use that would be less than one year and not require renewal without proper land use approval; and

WHEREAS the intent is to ensure that the operational needs of offering services to our most vulnerable are available; and

WHEREAS confusion exists as to the zoning compliance of these agreements; and

WHEREAS renewal clauses that exceed the 1-year window would also require the owner to have the proper zoning uses on site;

THEREFORE BE IT RESOLVED THAT the General Manager of Social Services and/or City Manager be required to review the contracts. This would be prior to signing any emergency shelter rooms agreement with a private hotel and motel, that is for longer than a 1 year period, and that the shelter use zoning compliance be reviewed prior to any agreement being signed to ensure that zoning regulations and operational needs are aligned.

Pursuant to Subsection 59(5) of the Procedure By-law 2017-377, Councillor Fleury has submitted a revised Motion on the same subject, which has been substituted for the original one contained in the Notice. The revised Motion is set out in Document 1.

RURAL IMPLICATIONS

There are no rural implications associated with the recommendations of this report.

CONSULTATION

PUBLIC CONSULTATION

The Community and Protective Services Committee (CPSC) meetings are open to the public and anyone wishing to speak to an item may do so.

COMMENTS BY THE WARD COUNCILLOR(S)

The Councillor for Ward 12 is in favour of this report.

LEGAL IMPLICATIONS

There are no legal impediments to adopting the recommendations in this report based on the motion in Document 1.

RISK MANAGEMENT IMPLICATIONS

No risk management implications have been identified.

FINANCIAL IMPLICATIONS

There are no financial implications associated with the recommendations contained in this report.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with the recommendations of this report.

TERM OF COUNCIL PRIORITIES

The recommendations of this report relate to the 2015-2018 Strategic Priority Healthy and Caring Communities.

SUPPORTING DOCUMENTATION

Document 1 – Revised Motion (English and French)

DISPOSITION

The Staff will take appropriate action based on the recommendations made by the Committee and Council.

DOCUMENT 1

City Council, Standing Committee and Commission
Conseil, comités permanents et commission

Motion

Notice of Motion / Avis de motion

Committee / Commission: Community and Protective Services Committee
Comité / Commission : Comité des services communautaires et de protection

Council / Conseil

Re: Motion for Direction to Staff to Review use of Hotels and Motels for Temporary Overflow Accommodation

Moved by / Motion de: Councillor M. Fleury

WHEREAS the City will use hotels and motels for temporary overflow accommodation for people experiencing homelessness; and

WHEREAS four of the nine City's contracted emergency shelters are located in Rideau-Vanier Ward 12; and

WHEREAS the average nightly occupancy of families in overflow accommodations increased 97.8% from 2016 to 2017 (from 92 families to 182 families); and

WHEREAS a six month review (July to December 2017) of the use of hotels/motels for temporary overflow accommodation demonstrated that hotel/motel use in Rideau-Vanier Ward 12 accounted for 61% of the total system use

THEREFORE BE IT RESOLVED that City Council direct Housing Services Staff:

To continue to gather monthly 2018 data (numbers and costs) regarding the use of hotels and motels for overflow temporary accommodation, and report back to Council on this data prior to the mid-point review of the 10 Year housing and homelessness Plan, and include recommended actions to reduce the use of motels/hotels for temporary overflow accommodation for families and ensure that

the use of hotels/motels is equitably dispersed across the City with the goal that the concentration of hotels/motels used for this purpose in Ward 12 be reduced.

City Council, Standing Committee and Commission
Conseil, comités permanents et commission

Motion

Notice of Motion / Avis de motion

Committee / Commission: Community and Protective Services Committee
Comité / Commission : Comité des services communautaires et de protection
OR / OU

Council / Conseil

Re: Motion consistant à demander au personnel d'examiner le recours à des hôtels et motels comme lieux d'hébergement temporaire en cas de surnombre

Moved by / Motion de: Conseiller M. Fleury

ATTENDU QUE la Ville recourra à des hôtels et motels pour assurer l'hébergement temporaire de sans-abri en cas de surnombre;

ATTENDU QUE quatre des neuf refuges d'urgence ayant un contrat avec la Ville sont situés dans le quartier Rideau-Vanier (quartier 12);

ATTENDU QUE le taux d'occupation moyen par nuit des familles dans ces lieux d'hébergement en cas de surnombre a augmenté de 97,8 % entre 2016 et 2017 (le nombre de familles est passé de 92 à 182);

ATTENDU QUE selon une étude qui s'est échelonnée sur six mois (de juillet à décembre 2017), le nombre d'hôtels et de motels utilisés comme lieux d'hébergement temporaire en cas de surnombre dans Rideau-Vanier (quartier 12) comptait pour 61 % dans tout le territoire;

PAR CONSÉQUENT, IL EST RÉSOLU QUE le Conseil municipal demande au personnel des Services du logement ce qui suit :

Continuer à recueillir des données mensuelles pour 2018 (nombres et coûts) sur le recours à des hôtels et motels comme lieux d'hébergement temporaire en cas de surnombre, présenter ces données au Conseil avant l'examen à mi-chemin du Plan décennal de logement et de lutte contre l'itinérance, et formuler des

recommandations pour diminuer le recours des familles à ce type d'hébergement et pour assurer la répartition équitable des hôtels et motels servant à ces fins sur le territoire de la ville, le but étant d'en diminuer la concentration dans le quartier 12.