Kick E-Scooters in Ottawa

| Status: | Closed | Partial completes: | 10 (2.7%) |
|-------------|------------|--------------------|-------------|
| Start date: | 2020-02-18 | Screened out: | 0 (0%) |
| End date: | 2020-03-04 | Reached end: | 360 (97.3%) |
| Live: | 16 days | Total responded: | 370 |
| Questions: | 11 | | |
| Languages: | en, fr | | |

1. Have you ever ridden a kick e-scooter?

(Each respondent could choose only ONE of the following responses.)

| Response | Total | % of responses | | | | | | % |
|----------|--|----------------|-----|-----|-----|-----|--|----|
| Yes | 153 | | | | | | | 41 |
| No | 217 | | | | | | | 59 |
| | Total respondents: 370 Skipped question: 0 | 0% | 20% | 40% | 60% | 80% | | |

2. If the City permitted kick e-scooter sharing in Ottawa, how likely are you to ride a kick e-scooter?

(Each respondent could choose only ONE of the following responses.)

| Response | Total | % of re | % | | | | |
|-----------------------|---|---------|-----|-----|-----|-----|----|
| Very likely | 189 | | 51 | | | | |
| Somewhat likely | 72 | | | | | | 19 |
| Not likely | 103 | | | | | | 28 |
| Other, please specify | 6 | | | | | | 2 |
| | Total respondents: 370 Skipped question: 0 | 0% | 20% | 40% | 60% | 80% | |

3. What kinds of trips might you take on a kick e-scooter?

(Each respondent could choose MULTIPLE responses.)

| Response | Total | % of responses | % |
|-----------------------|---|--------------------|----|
| To transit | 163 | | 63 |
| To work | 130 | | 50 |
| To school | 36 | | 14 |
| For errands | 158 | | 61 |
| For fun | 207 | | 80 |
| Other, please specify | 12 | | 5 |
| | Total respondents: 260 Skipped question: 108 | 0% 20% 40% 60% 80% | |

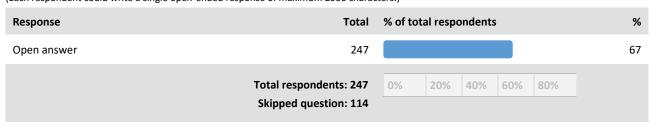
4. How supportive are you of the City permitting kick e-scooters in Ottawa?

(Each respondent could choose only ONE of the following responses.)

| Response | Total | % of responses | % |
|-----------------------|------------------------|--------------------|----|
| Very supportive | 217 | | 59 |
| Somewhat supportive | 55 | | 15 |
| Neutral | 23 | | 6 |
| Somewhat unsupportive | 33 | | 9 |
| Very unsupportive | 39 | | 11 |
| | Total respondents: 367 | 0% 20% 40% 60% 80% | |
| | Skipped question: 0 | | |

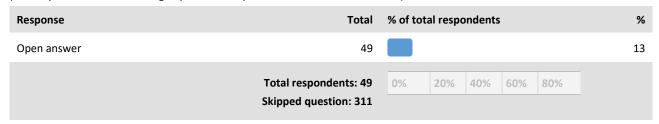
5. Why are you very supportive/somewhat supportive/neutral?

(Each respondent could write a single open-ended response of maximum 2000 characters.)



6. Why are you somewhat unsupportive or very unsupportive?

(Each respondent could write a single open-ended response of maximum 2000 characters.)



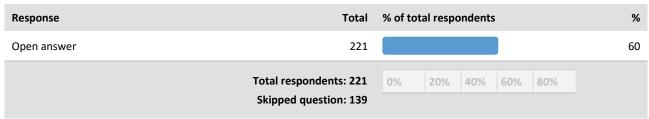
7. How do you usually get around?

(Each respondent could choose MULTIPLE responses.)

| Response | Total | % of responses | % |
|-----------------------|--|--------------------|----|
| Walk | 55 | | 76 |
| Transit | 30 | | 42 |
| Bicycle | 46 | | 64 |
| Car - driver | 38 | | 53 |
| Car- passenger | 13 | | 18 |
| Taxi or ride share | 13 | | 18 |
| Other, please specify | 2 | I | 3 |
| | Total respondents: 72 Skipped question: 288 | 0% 20% 40% 60% 80% | |

8. What are the first 3 digits of your postal code?

(Each respondent could write a single open-ended response of maximum 255 characters.)



9. How old are you?

(Each respondent could choose only ONE of the following responses.)

| Response | Total | % of responses | % |
|------------|---|--------------------|----|
| 15 or less | 1 | | 0 |
| 16-24 | 36 | | 10 |
| 25-44 | 192 | | 53 |
| 45-54 | 75 | | 21 |
| 55-64 | 37 | | 10 |
| 65 or more | 19 | | 5 |
| | Total respondents: 360 Skipped question: 0 | 0% 20% 40% 60% 80% | |

10. What is your gender?

(Each respondent could choose only ONE of the following responses.)

| Response | Total | % of re | % | | | | |
|-------------------|---|---------|-----|-----|-----|-----|----|
| Female | 114 | | 32 | | | | |
| Male | 227 | | | | | | 63 |
| Non-binary | 2 | | | | | | 1 |
| Prefer not to say | 17 | | | | | | 5 |
| | Total respondents: 360 Skipped question: 0 | 0% | 20% | 40% | 60% | 80% | |

11. Any other comments?

(Each respondent could write a single open-ended response of maximum 2000 characters.)

| Response | Total | % of total respondents | | | | | % |
|-------------|------------------------|------------------------|-----|-----|-----|-----|----|
| Open answer | 105 | | | | | | 28 |
| | Total respondents: 105 | 0% | 20% | 40% | 60% | 80% | |
| | Skipped question: 255 | 0% | 20% | 40% | 60% | 80% | |

