## Document 1 - Frontline Mobility



The selection, and implementation, of mobility devices and associated capabilities for frontline officers to provide better access to information, untether them from patrol vehicles and improve officer safety. Total Bundle 1 funding \$486K, spent to date \$486K, 100% complete



What will be delivered:

Software: Versaterm enhancements (MRE / MDT 7.6), eTicketing replacement, additional software, voice to text, text to voice, AVR and others

Capabilities: Voice, CPIC access, messaging, evidence capture

Tools: MWS (and ergonomic control layout revision) and cellular devices

Scope - To explore opportunities to deliver efficiency improvements and officer safety improvements through capabilities available on the MWS (in car) and on cellular devices (on foot). This initiative will deliver both the enablement (the devices, mounting and associated support mechanisms for the back office) and the enhancement (the capabilities delivered through the devices) to enable officers to have additional functionality available in patrol vehicles and while outside the patrol vehicles (as well as enablement for supporting roles such as the communications centre).

## Benefits:

Efficiency: Provides devices to allow capabilities such as improved evidence capture and voice to text capabilities. Improved ergonomics for Officers when completing reports. Improved visibility through larger screens. Improved delivery of information and improved evidence capture processes.

Legitimacy: Mobility and remote working capabilities increases frontline officer visibility outside of the patrol vehicle. Member engagement & satisfaction through more responsive technologies that are easy to use.

Safety: Improved Officer Safety through MWS capabilities, improved tracking and connectivity including communications.

## Applies To the Following Groups:





Sergeant







Member



Ottawa Resident

