

**Report to / Rapport au:**

**OTTAWA POLICE SERVICES BOARD  
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

**25 June 2018 / 25 juin 2018**

**Submitted by / Soumis par:**

**Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa**

**Contact Person / Personne ressource:**

**John Steinbachs, Director, Corporate Communications / Directeur  
Communications générales  
*Steinbachsj@ottawapolice.ca***

**SUBJECT: LETTERS OF COMMENDATION**

**OBJET: LETTRES DE MENTION ÉLOGIEUSE**

**REPORT RECOMMENDATIONS**

**That the Ottawa Police Services Board receive this report for information.**

**RECOMMANDATIONS DU RAPPORT**

**Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.**

**BACKGROUND**

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

**Date Received: 7 May 2018**

**From: Member of the public**

**OPS member: Constables Paul Baechler, Danny Cyr, Tyson Currier, Mark Cutts, Keith Cummings and Joe Gill; Sergeant Nelson Rowan**

**Excerpt from letter:** On behalf of the Canadian Aviation and Space Museum, I am writing to express my gratitude to the Ottawa Police Service's Marine, Dive and Trails (MDT) Unit, as well as to the Emergency Operations Division (EOD), and the Tactical Unit for their support during the week of the March Break 2018. I would particularly like to highlight the work of both Sergeant Nelson Rowan and Constable Tyson Currier,

whose professionalism and dedication were instrumental in the success of the museum's March Break programming. Both Sgt. Rowan and Cst. Currier coordinated the participation of several officers who contributed greatly to the event. Our "astronaut training" focused on all aspects of an astronaut's basic training regime, including the importance of teamwork (demonstrated by the Tactical Unit) and underwater skills (demonstrated by the MDT Unit). Our program was greatly enhanced thanks to the generosity of Constables Paul Baechler, Danny Cyr (MDT), Mark Cutts, Keith Cumming and Joe Gill (EOD). Once again, many thanks to you and your incredible team for your support.

**Date Received: 9 May 2018**

**From: Member of the public**

**OPS member: Constable Phil Kane**

**Excerpt from letter:** I just wanted to send you a quick note to say thank you for your work this morning at our breakfast event. Your traffic expertise was incredibly helpful and contributed to our overall success. We raised \$579,000 for local cancer research, clinical trials and Cancer Coaching (a new record for us)!

**Date Received: 11 May 2018**

**From: Member of the public**

**OPS member: Sergeants Jeff Leblanc and Julie Mann, Staff Sergeant Roy Lalonde**

**Excerpt from letter:** Thank you so much to all the police who were present yesterday to keep order and offer protection to all the participants of the march. I could not help but feel proud of our police force yesterday.

**Date Received: 12 May 2018**

**From: Member of the public**

**OPS member: Constable Doug Frost**

**Excerpt from letter:** Constable Doug Frost attended our home to deliver the news of my father's death. He was respectful, considerate and extremely discreet while my family and I struggled with what needed to be done. His professionalism and understanding were very much appreciated by all of my family. While it was his duty to remain until the funeral home came to pick up my dad's body, his actions made him feel more of a protective angel than an officer.

**Date Received: 24 May 2018**

**From: Member of the public**

**Excerpt from letter:** Je prends un moment pour vous remercier pour la matinée que vous avez fait vivre à nos élèves de la 12e année hier. Depuis mes cinq dernières années ici à Louis-Riel la simulation est toujours un succès mais cette année ce fut

particulièrement poignant. À nos yeux la formule est vraiment gagnante pour nos élèves: simulation d'accident dehors avec nos élèves comédiens, les services paramédics, d'incendies et policiers, l'intervention du policier et du paramédic, le «jeu» du ministère du transport, la vidéo de la conduite distraite et finalement les trois témoignages poignants. Je suis convaincue que nous avons sauvé des vies, éviter des blessures futurs et de la tristesse auprès des chers qui doivent vivre les «après» d'un accident évitable. Bravo et au plaisir de collaborer encore une fois avec le Club Optimiste qui réussit à rassembler tous les partenaires et assurer le fil conducteur dans le tout.

**Date Received: 4 June 2018**

**From: Member of the public**

**OPS member: Constables Christie Cacchione and Christian Veilleux, Sergeant Jeff Leblanc**

**Excerpt from letter:** J'aimerais remercier la Police d'Ottawa, et en particulier les deux policiers, dont les noms je n'avais pas noté, qui nous ont si bien servi à la paroisse St-Clément, lors de notre procession à l'occasion de la Fête-Dieu. C'était en début d'après-midi, sur la rue Old St Patrick, jusqu'au parc MacDonald Gardens. Vos deux policiers étaient à la fois professionnels et courtois, et ils ont aidé à faire de notre événement un succès. J'étais responsable de la circulation pour la procession, et leur aide a été grandement appréciée. Encore une fois merci.

**Date Received: 6 June 2018**

**From: Member of the public**

**Excerpt from letter:** Yesterday, I drove into Ottawa from Montreal to attend an event. The traffic downtown was gridlocked due to a water main break. I decided to drive into an indoor parking facility on Laurier Avenue and walk to my destination. Upon my return, I discovered that the parking facility was closed and had no access to my car. I called the Ottawa police to ask for advice. The dispatcher was very reassuring and contacted the fire department to assist me. She then followed up with me several times to check on my status. To my embarrassment, I realized that I was disoriented and had parked on the diagonally opposite corner parking facility and later found my own car. I must say that both the Ottawa police and fire crew were very diligent and patient with me. Kudos for the fine service!