

**3. ACCOUNTABILITY AGREEMENTS WITH THE CHAMPLAIN LOCAL HEALTH
INTEGRATION NETWORK (LHIN)**

**ENTENTES DE RESPONSABILISATION AVEC LE RÉSEAU LOCAL
D'INTÉGRATION DES SERVICES DE SANTÉ DE CHAMPLAIN (RLISS)**

COMMITTEE RECOMMENDATIONS

That Council approve :

- 1. the completed 2016 Declarations of Compliance that are required under the 2016-2019 Long-Term Care Home Service Accountability Agreement and the 2014-2017 Multi-Sector Service Accountability Agreement as detailed in this report.**
- 2. the completed 2016 Certificate of Compliance that is required for the 2016 Addendum to the Personal Support Services Wage Enhancement Directive under the 2014-2017 Multi-Sector Service Accountability Agreement as detailed in this report.**

RECOMMANDATIONS DU COMITÉ

Que le Conseil approuve :

- 1. Les Déclaration de conformité pour 2016, qui sont exigés aux termes de l'Entente 2016-2019 sur la responsabilité en matière de services liés aux soins de longue durée et de l'Entente multisectorielle 2014-2017 sur la responsabilité en matière de services, comme le précise le présent rapport.**
- 2. Le certificat de conformité de 2016, qui est exigée en vertu de l'addenda 2016 relatif à l'augmentation salariale des préposés aux services de soutien à la personne de l'Entente multisectorielle 2014-**

2017 sur la responsabilité en matière de services, comme le précise le présent.

DOCUMENTATION / DOCUMENTATION

General Manager, Community and Social Services' report dated 31 January 2017 (ACS2017-CSS-GEN-0001).

Rapport du Directrice Général, Services sociaux et communautaires, daté le 31 janvier 2017 (ACS2017-CSS-GEN-0001).

**COMMUNITY AND PROTECTIVE
SERVICES COMMITTEE
REPORT 21
22 FEBRUARY 2017**

17

**COMITÉ DES SERVICES
COMMUNAUTAIRES ET DE
PROTECTION
RAPPORT 21
LE 22 FÉVRIER 2017**

**Report to
Rapport au:**

**Community and Protective Services Committee
Comité des services communautaires et de protection
16 February 2017 / 16 février 2017**

**and Council
et au Conseil
22 February 2017 / 22 février 2017**

**Submitted on January 31, 2017
Soumis le 31 janvier 2017**

**Submitted by
Soumis par:**

**Janice Burelle, General Manager / Directrice Général, Community and Social
Services / Services sociaux et communautaires**

Contact Person

Personne ressource:

**Dean Lett, Director (A), Long-Term Care/ Directeur (A) Soins de longue durée
613-580-2424, ext 44123**

Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE File Number: ACS2017-CSS-GEN-0001

**SUBJECT: Accountability Agreements with the Champlain Local Health
Integration Network (LHIN)**

**OBJET: Ententes de responsabilisation avec le Réseau local d'intégration
des services de santé de Champlain (RLISS)**

REPORT RECOMMENDATIONS

- 1. That the Community and Protective Services Committee recommend that Council approve the completed 2016 Declarations of Compliance that are required under the 2016-2019 Long-Term Care Home Service Accountability Agreement and the 2014-2017 Multi-Sector Service Accountability Agreement as detailed in this report.**
- 2. That the Community and Protective Services Committee recommend that Council approve the completed 2016 Certificate of Compliance that is required for the 2016 Addendum to the Personal Support Services Wage Enhancement Directive under the 2014-2017 Multi-Sector Service Accountability Agreement as detailed in this report.**

RECOMMANDATIONS DU RAPPORT

- 1. Que le Comité des services communautaires et de protection recommande au Conseil d'approuver les Déclaration de conformité pour 2016, qui sont exigés aux termes de l'Entente 2016-2019 sur la responsabilité en matière de services liés aux soins de longue durée et de l'Entente multisectorielle 2014-2017 sur la responsabilité en matière de services, comme le précise le présent rapport.**
- 2. Que le Comité des services communautaires et de protection recommande au Conseil d'approuver le certificat de conformité de 2016, qui est exigée en vertu de l'addenda 2016 relatif à l'augmentation salariale des préposés aux services de soutien à la personne de l'Entente multisectorielle 2014-2017 sur la responsabilité en matière de services, comme le précise le présent.**

BACKGROUND

As with all health service providers in Ontario, service agreements are signed with the local health integration networks (LHINs). Funding from the Province of Ontario is administered to health service providers through the LHINs which were established

under the *Local Health System Integration Act, 2006*. Long Term Care is provided \$34.4M funding annually through the Champlain Local Health Integration Network through two agreements; the 2016-19 Long-Term Care Home Service Accountability Agreement and the 2014-17 Multi-Sector Service Accountability Agreement. The Long-Term Care Home Service Accountability Agreement (L-SAA) which provides \$33.8M for the City's four Long -Term Care Homes: Carleton Lodge, Centre d'accueil Champlain, Garry J. Armstrong and Peter D. Clark. The second type of agreement is the Multi-Sector Service Accountability Agreement (M-SAA), for community services. The City has entered into the 2014-17 Multi-Sector Service Accountability Agreement which provides \$638,000.00 for the provision of two adult day programs and one acquired brain injury program. Two of the City's long-term care homes, Carleton Lodge and Centre d'accueil Champlain, manage adult day programs. The acquired brain injury program is managed by staff within the City-Wide Special Needs Branch, Recreation, Cultural & Facility Services Department. These agreements require that Council approve the annual Declarations and Certificates of Compliance.

The purpose of this report is to inform Committee and Council about the City's fulfillment of the terms of the 2016-19 Long-Term Care Home Service Accountability Agreement and the 2014-17 Multi-Sector Service Accountability Agreement for the 2016 compliance period in order that Committee and Council may consider and approve:

1. The 2016 Declarations of Compliance in accordance with the terms of the Long Term Care Service Accountability Agreement and the Multi Sector Service Accountability Agreement.
2. The 2016 Certification of Compliance in accordance with the terms of the 2016 Addendum to the Personal Support Services Wage Enhancement Directive –as part of the 2014-2017 Multi-Sector Service Accountability Agreement.

Once the two items above are approved, they will be submitted to the Champlain LHIN by the Director, Long Term Care in accordance with the terms of each of the said agreements. It is a term of the 2016-19 Long-Term Care Home Service Accountability Agreement and the 2014-17 Multi-Sector Service Accountability Agreement that each

Declaration of Compliance be approved by Committee and Council before being delivered to the Champlain LHIN.

LHIN Legal Authority to Impose the Service Agreements:

The authority for long-term care home and multi-sector service accountability agreements and the requirement for the City to enter into the agreements is detailed in the report entitled 2013-2016 Long-Term Care Home Service Accountability Agreement (2013-16 L-SAA), City Council September 25, 2013, Bulk Consent Agenda Item C, CPSC Report No.26.

DISCUSSION

Recommendation 1:

Section 8.0 of the 2016-19 Long-Term Care Home Service Accountability Agreement and the 2014-17 Multi-Sector Service Accountability Agreement (the “L-SAA” and the “M-SAA”) sets out the general reporting requirements. Under 8.1(b) of the M-SAA and 8.1(c) of the L-SAA the City is required to provide to the Champlain LHIN the reports that it requires under the *Commitment to the Future of Medicare Act, 2004*. Specific reporting requirements are set out in Schedule C to the L-SAA and M-SAA. It is also required that every report be authorized for submission by Committee and Council and states that every report submitted by, or on behalf of the City, “will be deemed to have been authorized” by the City for submission.

Reports required under the L-SAA are listed in Schedule C of the L-SAA and the L-SAA is Document 1 to this report. Copies of all reports submitted under the L-SAA form Document 2. Reports required as part of the M-SAA are listed in Schedule C of the agreement and the M-SAA is Document 3 to this report. Copies of all reports submitted under the M-SAA form Document 4.

The L-SAA and the M-SAA include a requirement for “the Board” (defined as City Council) to issue a compliance declaration each year, declaring that, to the best of the Board’s knowledge and belief, the City has fulfilled its obligations under the L-SAA/M-SAA during the Applicable Period (i.e. from January 1 to December 31 for the term of

the L-SAA and April 1 to March 31 for the term of the M-SAA), including its obligation to comply with the provisions of the Local Health System Integration Act, 2006 and with any compensation restraint legislation which applies to the City and to ensure that every report submitted by the City is accurate in all respects and in full compliance with the terms of the L-SAA/M-SAA. The form of this declaration is set out in Schedule E to the L-SAA and in Schedule G to the M-SAA. Although the Director, Long Term Care has delegated authority to sign the Declaration of Compliance that is required under L-SAA and M-SAA (per the City's Delegation of Authority By-law 2016-398, Schedule "D", Subsection 6(2)), it is a term of the 2016-19 Long-Term Care Home Service Accountability Agreement and the 2014-17 Multi-Sector Service Accountability Agreement that each Declaration of Compliance be approved by Committee and Council before being delivered to the Champlain LHIN.

The Director, Long Term Care has completed the Declarations of Compliance as the individual accountable to Council for the provision of the services described in the L-SAA and the M-SAA. The Director, Long-Term Care is satisfied that under the 2016 compliance period for each of the L-SAA and the M-SAA, operations staff have fulfilled all of the City's obligations under the L-SAA and the M-SAA, the City has met all performance requirements and all reports submitted by the City under the L-SAA and the M-SAA were accurate in all respects and in full compliance with the terms of the L-SAA and the M-SAA. Accordingly, the Director, Long Term Care recommends that Council approve each Declaration of Compliance that is Document 5 of this report.

As part of the L-SAA, the City received funding from the LHIN for the creation of a twelve bed behavioural support unit (BSU). On February 22, 2012, City Council approved the creation of the "Specialized Unit" at the Peter D. Clark Long Term Care Home (ACS2012-COS-CSS-0004) with the requirement that the Champlain Local Health Integration Network (LHIN) provide 100% of the funding.

As a result of increasing costs over and above the initial LHIN commitment the Specialized Unit became financially unsustainable. Accordingly, at the request of the City, the Champlain Local Health Integration Network submitted a revocation request and transition plan to the Ministry of Health and Long-Term Care, as required pursuant to subsection 206(1) of Ontario Regulation 79/10 under the *Long-Term Care Homes*

Act, 2007, as amended, in order for the Specialized Unit to be closed and the twelve beds transitioned back to regular long-term care beds.

On December 7th 2016 the City received the grant of revocation and transition plan approval from the Ministry of Health and Long-Term Care so as to permit the transition of the Specialized Unit beds back to twelve regular long-term care beds. As of December 22nd, 2016, the residents from the Specialized Unit had been transferred to alternate appropriate accommodations and the Home has accepted new residents for the converted long-term care beds.

Recommendation 2:

As part of the Personal Support Worker (PSW) Workforce Stabilization strategy the Ontario government provided additional funding to support wage increases of PSWs providing LHIN-funding community personal support services (PSS). The Wage enhancement initiative is a multi-year directive; Year 3 (2016-2017) the base funding of the worker providing PSS services was to be increased by \$1.00 per hour or \$2,967 annually. This increase in funding affects the PSWs providing services to the City of Ottawa Adult Day centres. Document 6 outlines the funding agreement that was signed by staff in July 2016. Within the Funding agreement Schedule B is the Certification of Compliance. Document 7 has the completed 2016 Certification of Compliance that staff signed for submission to the Champlain LHIN as proof that all the terms and conditions set out in the 2016 Addendum to the Directive to LHINs: PSS Wage Enhancement have been met.

The Manager, Community and Social Services Direct Operations completed and signed a draft Certificate of Compliance on July 25, 2016 as the individual who was accountable to Council for the provision of the services under the 2016 Addendum to the Personal Support Services Wage Enhancement Directive under the 2014-2017 M-SAA. To the best knowledge and belief of the current Acting Director, Long Term Care, The Manager, Community and Social Services Direct Operations was satisfied at the time she signed the certificate of compliance, that staff had fulfilled all of the City's obligations under the 2016 PSS Wage Enhancement addendum to the 2014-2017 M-SAA and that the City was in full compliance with the terms of the 2016 Addendum to

the Personal Support Services Wage Enhancement Directive under the 2014-2017 M-SAA.

RURAL IMPLICATIONS

There are no rural implications

CONSULTATION

There was no consultation

COMMENTS BY THE WARD COUNCILLOR(S)

City wide item

ADVISORY COMMITTEE(S) COMMENTS

No comments

LEGAL IMPLICATIONS

The legal implications of the 2016-2019 L-SAA and the 2014-2017 M-SAA have been addressed in this report. There are no legal impediments to the implementation of the report recommendations.

RISK MANAGEMENT IMPLICATIONS

There are no risks associated with this report.

FINANCIAL IMPLICATIONS

There are no financial implications associated with the recommendations as the costs, if any, are included in the current budget for Long Term Care.

ACCESSIBILITY IMPACTS

There are no accessibility impacts

TERM OF COUNCIL PRIORITIES

There are no direct impacts on the 2015-2018 Term of Council Priorities

SUPPORTING DOCUMENTATION

The following documents are held on file with the City Clerk:

Document 1: Long-Term Care Home Service Accountability Agreement (L-SAA)

Document 2: Reports submitted to the Champlain LHIN under the L-SAA

Document 3: Multi-Sector Service Accountability Agreement (M-SAA)

Document 4: Reports submitted to the Champlain LHIN under the M-SAA

Document 5: Declaration of Compliance for the L-SAA and M-SAA

Document 6: Personal Support Service (PSS) Wage Agreement

Document 7: Certification of Compliance under the PSS Wage Enhancement Funding Agreement

DISPOSITION

Immediately following approval of this report by Committee and Council the Director, Long Term Care will submit to the Champlain LHIN:

1. Each Declaration of Compliance Report that is Document 5 to this report and approved under this report.
2. The Certification of Compliance that is Document 7 to this report and approved under this is report.