

## Closed Captioning Transcript – City Council February 22, 2017

>> Good morning, if I can ask the members of the public to take their seat. (Speaking French).

>> Voice of Translator: We will be starting the meeting in a minute.

>> Our singer is not able to be with us today so we will have the recorded version of O Canada. \M\M \M O cANADA \M \M OUR HOME AND NATIVE LAND \M \M TRUE PATRIOT LOVE \M \M IN ALL THY SONS COMMAND \M \M Car ton bras sait porter l'épée \M \M Il sait porter la croix! \M \M Ton histoire est une épopée \M \M Des plus brillants exploits \M \M GOD KEEP OUR LAND \M \M GLORIOUS AND FREE \M \M O CANADA, WE STAND ON GUARD FOR THEE \M \M O CANADA \M \M WE STAND ON GUARD FOR THEE \M \M O CANADA \M \M WE STAND ON GUARD FOR THEE \M

>> At this time I would like to invite Bob Easy to the podium for the mayor's city builder award and his counsellor Scott Moffat. Welcome. I was just mentioning to Bob earlier along with his family who is here in great numbers. We thank them for coming. He did a great interview on CBC radio this morning and his wife joined him. It really was remarkable, your story of four decades of community service. So thank you very much for being with us today. Bob has been involved in his community for four decades supporting youth going back too the 1970. He foster a sense of community and a family among the many sports teams he coaches which was evident in 2012 when one of his players died during a game. Bob took it upon himself as head coach to support the boy's family, his team and coaches and the opposing team by arranging grief counselling. He organizes fundraiser events to assist local players whose parents are not able to afford the cost of a season. These players are given the opportunity to play. In 2014, Bob was presented with the bill kitchen award. Bob umpires and volunteers with fast ball leagues across the city and lends these skills to numerous charities in the city. In 2003, Bob coorganized a tournament in support of tory Karlswell, a child cancer victim from the area. These efforts have made significant contributions to the fabric of the city. (Speaking French).

>> Voice of Translator: These many efforts made contributions to the city. [ End of Translation ]

>> Your wife said it's very difficult to go walking down the street with you because you seem to know everyone at every driveway talking about hockey or ball or you have

had an impact on a child in that neighbourhood. It's our pleasure to present you with the mayor's city building for a job well done. Congratulations. [ Applause ].

>> I am short. Thank you very much, Mayor. Scott. Ladies and gentlemen, what I do is I enjoy. As he said, my wife can't go anywhere without me without someone stopping me, including going to Jamaica and meeting people that I know. But if it wasn't for the community itself helping me out for donations, all the ball leagues donate their year end tournament stuff to me. And we cash in it. It's usually about \$4200. That's just the ball leg leagues. All the restaurants. I like to thank my dad, master warrant officer. He died three years ago but he's the one that got me involved. In 1955 he coached in France until we came back in 61. I would like to thank my dad and my wife for putting up with me all these years. There's some long weeks that she sees me maybe 10 hours. She let us me do what I enjoy and I thank I wife and my kids for backing me up. I thank Janet and her group for nominating me.

>> Mayor Jim Watson: Thank you, again, Bob, and Scott and members of the family for being here. It gives me great pleasure to recognize participants and collaborating with the city of Ottawa innovation pilot project, through the project, the city is working with companies to pilot new technologies, products and services in city departments and programs. (Speaking French).

>> Voice of Translator: Through the IPP, the city is working with innovative local, national and international companies. [ End of Translation ] Or in early stages. This is an effective way of improving processes. I want to invite Councillor Hubley, Councillor Tierney as a cosponsor and Mr. John Smit, the director of economic development to join me up front at this time. I also want to recognize the staff sponsoring manager with the city that collaborated on these. In each case, knowledgeable experts in the private sector worked with city staff using ideas to improve processes and services. Here today representing the connect it water solution pilot test is John Luisesc. The city staff lead is Kristin. If she could also come toward. Welcome. The focus of this pilot with Ericson, a world leader in communications technology and Roger's Communications is to test a wireless smart water sensor and provide city staff of early warning with potential issues. (Speaking French).

>> Voice of Translator: That will detect the water condition. [ End of Translation ] Carol and Michael and Craig and Katherine with the Ottawa public library. If they can come up, please. Welcome. Nice to have you here. The city of Ottawa is collaborating to pilot the mobile platform with the library. The pilot is an activity tracking mobile platform that's used as part of the 2017 cleaning the capital. We could ask these folks to come

forward and with the sponsor from parks and recreation. If I can ask them to come forward, please. Welcome. Either side. This system uses a combination of free to play mobile games in conjunction with a series of markers affixed to specific playground equipment. Safety labs was created with a single objective, to provide a cost effective safety solution that's accessible to everyone, everywhere. The city of Ottawa's collaborating with safety labs to pilot their anchor product at the Peter D Clark long term care facility. If those represents can come forward, please. Welcome. Together with the university of Ottawa, the city of Ottawa has collaborated with apex to pilot the building tactical information system and plan ahead products during energy exercises they undertook in October 2016. Advanced property exposures with the president and CEO, Paul Martin, the real famous one, and the city sponsor is using add advantaged software with smart devices and wireless networks with modernize operations. If Paul and Kim and colleagues can come forward. Welcome. These are all great examples of local companies demonstrating truly productive collaboration between private companies and the city of Ottawa. (Speaking French).

>> Voice of Translator: These are great examples demonstrating true productive collaboration between the private companies and the city. [ End of Translation ] For your collaborative approach, the staff and give credit to our colleague, Councillor Hubley, he brought this idea forward a little over a year ago. And the staff ran with it. The team was terrific. Because what this does is allows a company in Ottawa that has a good idea but needs that test market to commercialize it or to improve it and here we have basically a small cross section of different services and products that we offer as a city. It's really a win-win.

These individuals from the private sector who will have that next great invention are testing it right here in Ottawa. Our employees can, if it works properly and works well, act as a great selling point to sell your product in other markets locally, nationally and internationally. I would like to invite everyone, we are going to one big group photo. This may be a little difficult. I would like people who want more information on this program to go and look on the website, [Ottawa.ca/innovate](http://Ottawa.ca/innovate). Whether you are a company looking to test your product with the city or a city employee, our team is here to help you. So I think maybe Phil, we will try to get the tall people in the back and gather around the podium and we will take a big picture. Squeeze in, everyone. Come on in. Right in here. Lots of room. Squeeze. Here we go. On the count of three, innovate. We can do better than that. One, two, three, innovate. There we go. Thank you very much. Merci. [ Applause ].

>> Mayor Jim Watson: Thank you, all, folks. Appreciate it. Thanks a lot.

>> Mayor Jim Watson: Our final special event is the conclusion of the United Way campaign. My pleasure to announce the completion of another successful campaign. I would like to ask Councillor Qaqish who served as liaison this there. Mark Belanger, Steve, the city manager, Dan Chenier, if he can come forward, Rene Richard, campaign manager, and all members of the United Way campaign team who are with us here today. Anyone here with the team? I would like to thank each and every city employee who worked on the campaign, participated in many of the fundraising events and activities and donated in their recent campaign. (Speaking French).

>> Voice of Translator: I would like to thank each and every city employee who worked on the campaign, participated in the many fundraising events and activities and donated to the United Way. [ End of Translation ] Pleased to announce the 2016 campaign raised \$328,705 congratulations to our employees. This amount will directly benefit the lives of more than 1,000 Ottawa residents. This is a huge achievement and speaks volumes about the commitment and enthusiasm that city employees have for this annual campaign. (SPEAKING FRENCH).

>> Voice of Translator: This is a huge achievement and speaks volumes about the commitment and enthusiasm city employees have for this campaign. [ End of Translation ] The corporate charity of choice for the city of Ottawa in 2001, the city has raised almost \$7 million and as you saw with the signs this year, 100% stay local within our community. The work is accomplished every day by city employees and the achievements continue to go hand in hand to improve the lives of thousands of residents. I now like to ask Michael Allen to say a few words. Mike especially the CEO. He does great work and was instrumental in helping us on the refugee program that raised close to a million dollars for our new friends and neighbours that arrived here from Syria.

>> Thank you. A big thank you, of course, to all of these at the city of Ottawa that donated, that have been part of this campaign. My special thanks to Dan who lead this campaign under trying the circumstances. What always is so impressive for me is how we find ourselves aligned in terms of what we believe is the most important issues facing our city. And it was a great honour for us to be called upon with so many others in the committee to respond to the refugee challenge that we were faced with together. And so humbling to see so many people wanting to do something including donate money. And those dollars have been channelled now back into the community to make a difference in terms of settlement issues, in terms of job -- preparation and job training. In terms of accommodation, a raft of issues that individual face when they come to a strange new place and are received with a sense of welcoming that was --

a tone that was set by the mayor, by Councillor Qaqish and by council and a range of citizens that wanted to step toward and do something. I know that together with the mayor, we tapped on the shoulder of Councillor Qaqish to actually join in the support of the United Way campaign here at city hall. He told me that technically he has not started yet. Nothing but good things to come. We do want to acknowledge that the city, because of so many intersection points, you have selected United Way the charity of choice. You should know that we have selected Ottawa as the city of choice. I say that recognizing that we operate in times that are continuing to offer challenges. I had a word with the mayor just before. I am looking forward to conversations with him and Councillor Hubley about the challenges that the city faces around an opioid crisis that we are facing. That will be a significant challenge moving forward. I look forward to working shoulder to shoulder with the public health, the city of Ottawa on those challenges moving forward. We don't stand still, the challenges are still there. I am so proud to be part of a city and part of this campaign that works together to address these issues. Thank you very much to all those who donated, the leadership of counsel, Mr. Mayor, your leadership to the city of Ottawa and for United Way campaign. Together we will make Ottawa great again. Thank you. [ Applause ].

>> Or still.

>> Mayor Jim Watson: A roll, call, please. Madame deputy clerk. (Roll call).

>> (Speaking French).

>> Voice of Translator: You have quorum.

>> Mayor Jim Watson: Declaration of interests including these arising from previous meetings. Done. Communications, response to inquiries, regrets. Councillor Brockington regrets we will not be at the meeting today. Motion for reports, Councillor Wilkinson.

>> Planning committee report 39 and the report for the city clerk titled summary of oral and written public submissions subject to bill 73 explanation requirements at the meeting of February 8th, 2017 be received and considered.

>> Mayor Jim Watson: Carried.

Committee reports. Committee and protective services report number 21, item 1, accountable agreement with the integrated health network. (Speaking French). Carried.

Item 2, vehicle for hire bylaw. Extension of time for taxi plate. (Speaking French). Carried.

Planning committee report number 39. (Speaking French). Armstrong street study, community vision document and suffix C holding symbol. (Speaking French). Carried.

Item number 4, official plan amendment and zoning bylaw amendment part of 255 Kanata avenue. (Speaking French). Carried.

Bulk consent. Does anyone wish to remove anyone from the bulk consent agenda? On the bulk consent as presented? Carried. Disposition of items approved by committees under delegated authority. (SPEAKING FRENCH). Received. Motion to adopt reports. (Speaking French). Councillor Wilkinson, please.

>> That Community And Protective Services Committee report 21, Planning Committee report 39 and the report from the City Clerk, at the meeting of February 8th, 2017 be received and adopted.

>> Mayor Jim Watson: On the motion as presented? Carried. Carried. Motions of which notice has been previously given? (Speaking French). Councillor Leiper and a motion.

>> We are seeking a road closure for Westfest, a free outdoor music festival taking place and the organizer requested the closure of Stonehurst avenue. To allow for artists and businesses to safely load and unload and a drop off zone. And whereas the city of Ottawa special events bylaw prohibits road closures before 6 p.m. Monday to Friday. Be it resolved that council approved the closure for Westfest providing it meets the requirements, conditions and approval of the special events advisory team.

>> Mayor Jim Watson: On the motion? Carried. The next motion of which has been previously -- notice has been given is by Councillor Blais seconded by Councillor Qagish.

>> Thank you very much, Mr. Mayor. In a little less than a year ago, the city passed the five year municipality accessibility plan unanimously at council. One of the item in that plan was to enhance our ability to communicate can customers. This is an amendment to the noise bylaw. This preventing speakers outdoor on a highway. We need to amend the law so that the previously approved plan and action is legal within the bylaws of the city of Ottawa. I know staff are here and we would be happy to answer any questions.

>> Mayor Jim Watson: Councillor Deans?

>> Thank you. Let me just say, first off, that I think this is an important initiative for the accessibility community, in particular our visually impaired citizens. This is a transit industry best practice and is becoming common place. My questions are about the possible unintended consequences of moving forward with this. I do support it, I want to make sure that we are not going to a flood of complaints in residential neighbourhoods because of noise levels. So just in that regard, maybe you can just tell us what type of testing has been done in residential neighbourhoods?

>>Mr. Pat Scrimgeour: Mr. Chair, the testing has been done two ways. One is that we have used the audio announcements on services we have run in recent years which have gone through a number of different types of neighbourhoods and we have received no comment from residents. We also did our testing of the equipment on the buses with the community panel that we put together. We did some of that in different types of neighbourhoods around the city including in residential neighbourhoods and there were no comments received from any of the neighbours of those stops. We can also say that other cities who are ahead of us in this, such as Toronto, Mississauga, Winnipeg, and Vancouver, did hear some comments from people who were near bus stops in the early months on when they instituted the same system. They were able to make changes as we can to volume and settings. And that level of comment is really minimal once is program is fully in play.

>> In particular, what streets in Ottawa was this system tested on?

>> I am going by memory. But they were streets in the old Ottawa south and near the Rideau canal.

>> So where they internal neighbourhoods or was it like just Queen Elizabeth driveway.

>> On the driveway and some neighbourhoods streets in old Ottawa south.

>> When I think of ambient noise I think of the ambient noise on Rideau street one significantly different on, for example, on a street in my ward. How would this system fluctuate between those neighbourhoods?

>> Mr. Mayor, part of the system is this there's a microphone on the outside of the bus that recorded the ambient noise at that location and adjusts the volume of the speaker on the outside of the bus to put the announcement at just that increment that's in the motion, 3 to 5 to 9 decibels louder than the ambient noise. In a quieter area, it's reduced. In a louder area, it's boosted. The people standing near the stop will hear the

sound the announcement. People standing some distance away from the stop will either hear it quietly or not at all.

>> If there is, for example, 10:00 a night, a bus on Blohm drive and there's nobody at the stop. The doors are not going to open, there's no announcement is that correct?

>> That's correct.

>> And you did mention other municipalities where there were complaints. They had the opportunity to adjust the noise. Two questions on that. One, we are passing a noise bylaw amendment today. Within that amendment would we too have to ability to adjust the noise for a complaint?

>> We would be able to make that change within the system without needing to alter the bylaw. If this amendment is passed, we retain the ability to make adjustments to the sound level and to the -- all the arrangements that are in the software on the bus.

>> If it was just one stop that we were getting complaints for whatever reason, proximity so -- to a home, what have you, is it fine tuned enough to make an adjustment at that one stop.

>> Yes.

>> That's all my questions.

>> Mayor Jim Watson: Councillor Nussbaum, please.

>> Thank you. I just have a quick question in the mention of the preamble of the 9 to 13 second announcement. My question is if the boarding takes, less, what happens to the announcement? Does it continue to play or does the bus have to wait until the announcement is over if the bode boarding takes less time.

>> If bus does not need to wait. It doesn't hold the bus. I will find out whether it turns off the announcement or whether the announcement fades off as the bus moves.

>> Thank you.

>> Mayor Jim Watson: Thank you. Councillor Cloutier.

>> Thank you (Speaking French).



>> Voice of Translator: I also support this initiative, it's excellent. Is it possible to shut off the announcement on the outside while still having the one inside? [ End of Translation ] While preserving the incite announcement?

>> Mr. Mayor, we don't have the system set up that way. Our advice would be to be able to provide consistent service to all customers, would be to leave that on at all times.

>> Are you saying if the system is able to not have an announcement at a certain stop, does that mean that the persons inside the bus that might need to know, want to know what the next stop is on the destination, would they not hear the announcement at that stop?

>> Mr. Mayor, if we were to set the system to not broadcast the external message, that does not affect the internal announcements at all.

>> That's good. Is it necessary to have the announcement and in the context of suburban street and a quiet night, is it necessary to have the announcement outside the bus at a bus stop where there is a single bus going? The person at that bus, they are visually impaired, they hear the bus coming, is it necessary, in your assessment, is it necessary to have that announcement playing at a bus stop where there's a single bus that attends that stop?

>> Our advice is that customers are best served if they are given information consistently in the same way for all services at all stops all times across the system. We would suggest that it's best to always deliver the information to customer, to these customers who cannot see the information; just as the customers that can see can always read the information on the front of the bus or on the sign. It's best to have that information available at all times.

>> Are you open -- if there are issues with the noise level, I am talking about a quiet evening, are you open to adjusting the policy given that the technology is there to turn on our turn off the external announcements.

>> Yes, we will be open to all feedback from customers and from neighbours of the bus stops. And that adjustment could be made in the volume, that adjustment can be made in a number of ways and not just the absence or presence of information to customers.

>> Thank you.

>> Mayor Jim Watson: Merci. Councillor Wilkinson, please.

>> Thank you, Mr. Mayor. Thank you for bringing this forward. I have been trying to get this for some time. I have a number of blind people who have trouble getting home when they are downtown because of the confusion. Even people who can read and see with all the buses coming, it gets confused at times. I recognize the concerns that have been raised by people about in the local, residential street. I think if you can reduce the sound levels at those, probably not any worse than the sound of the bus going by in the first place. Because that does make a certain amount of noise. I live on a bus route. I know the noise very well. Helps wake me up in the morning. Thank you for getting it. It will be useful to get a report back after a year to see how it's going. Is that possible to do? To let us know if you have any feedback on it? Both positive and negative.

>> Mr. Mayor, we will happy to send memo.

>> Thank you.

>> Mayor Jim Watson: Councillor Egli.

>> This is great. It shows the city is inclusive and caring and if we are behind the curve, if it's good that we caught up to it. I want to thank staff. I think it's a great initiative. I am looking for clarification. A couple of councillors that raised concerns about noise. I am not concerned about that. I think the service should trump that. But seems to be some decision between turning down and turning the off. So that's where I am looking for clarity. I would hope that OC would never consider turning it off because we never know who is going to be at that stop. I understand turning down -- not sure I understand that, but I see where people are coming from. I hope in tweaking we never turn it off at particular stop. We never know who is waiting at that stop. Can you give us some clarity on whether we are talking about turning down or off or both?

>> Mr. Mayor, we have heard a number of comments with different views on that same point this morning. Our goal would be to continue to provide the information to customers who are waiting for buses. And if there's a case specific or location where we need to make the sound lower than it is at other similar locations, we will work on that. If there's issues where there's -- some specific issue that requires after everything else has been tried, requires that information not to be provided, we will look at other ways of providing information. But that would be our last choice.

>> Appreciate hearing that. If we go down the road of turning off the system that will be something that will come become here. Thank you.

>> Mayor Jim Watson: Thank you. Anyone else? On the motion? Carried? Motions requiring suspension of the rules of procedure. (Speaking French). Received none? Notice of motion for consideration at subsequent meetings? (Speaking French). Councillor Deans on international women's day.

>> I will just read the motion into the record. Whereas in 1910 women delegated met to propose that women's day is to be an international day. And in 1977 United Nations called for all countries to recognize the day and whereas every year thousands of events are held around the world, whereas in 2017 Canada celebrates the 150th anniversary which is an opportunity to proudly recognize the leadership and contributions of women on a local, provincial, national and international stage. Be it March 8th, 2017 to be international women's day in the city.

>> Mayor Jim Watson: Thank you. Next notice of motion is moved by Councillor Monette.

>> Thank you. This is for a new festival that will be held in 2017. The craft beer festival. An outdoor festival promoting local breweries, food vendors. Open to all the community. I will not read all the whereas. Therefore but it resolved that council approve a road closure from 11 a.m. on Friday, June 9th to 11 p.m. on Sunday, June 11 for the craft beer festival providing it meets requirements, conditions, approval of special events advisory team and be it therefore resolved that council declares the festival an event of municipal significance for the purpose of special occasion permit submitted to the Ontario regulations 38991. I just want to add that (inaudible).

>> Mayor Jim Watson: What was that?

>> I just want to add that cars will be welcome.

>> Mayor Jim Watson: Any other notices of motion for considerations at subsequent meetings? Motion to introduce bylaws? (Speaking French). Councillor Wilkinson.

>> The bylaws listed on the agenda, three readings be read and passed.

>> Mayor Jim Watson: Carried.

>> The confirm the proceedings of the meeting.

>> Mayor Jim Watson: Adopted. Any written queries?

>> That the proceedings be adjourned.

>> Mayor Jim Watson: Carried. Adopted? Merci. Meeting adjourned.