



**OTTAWA POLICE SERVICE  
SERVICE DE POLICE D'OTTAWA**

*The Trusted Leader in Policing  
Le chef de file de confiance dans la police*

**REPORT  
RAPPORT**

DATE: 22 June 2015

TO/DEST: Executive Director, Ottawa Police Services Board

FROM/EXP: Chief of Police, Ottawa Police Service

SUBJECT/OBJET: **LETTERS OF COMMENDATION**

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**RECOMMENDATION**

**That the Ottawa Police Services Board receive this report for information.**

**BACKGROUND**

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

*(Original signed by)*

Charles Bordeleau  
Chief of Police

Attach. (1)

Responsible for report: John Steinbachs, Director, Corporate Communications

## LETTERS OF COMMENDATION

**Date Received:** 14 May 2015

**From:** Member of the Public

**OPS Member:** Sgt. Martin Groulx

**Excerpts from letter:** I wanted to leave a commendation for Constable Marty Groulx for his performance at CN Cycle for CHEO. I was at the tail end of the 70km run on Sunday, pulling 100 extra pounds of weight as I ended up taking two of my children with me on race day. When Marty 'caught up' with me there was approximately 10km left to go in the circuit. He provided great conversation and kept motivating me to keep going. He asked me if I needed anything. He encouraged the kids to cheer me on as we climbed the hills near Rockcliffe. I cannot thank him enough for sticking with me, encouraging me, and never once made me feel like a waste of his time, even though I was getting close to the time the roads were set to reopen. I commend his character and your Service for only hiring the best to represent. Well done!

**Date Received:** 20 May 2015

**From:** Mike Chebbo, Manager of Parking and Security, National Arts Centre

**OPS Member:** Cst. Todd Clark and Cst. Joshua Callaghan

**Excerpts from letter:** On May 17, 2015, our team was faced with an incident of a missing child of one of our patrons. An 11-year-old was separated from his family. An exhaustive search was conducted, with physical on-foot and video surveillance searches going on for over two hours. Within a few minutes after placing a call to the Ottawa Police, a few cruisers and police officers were on site to help locate the missing child. Finally, the child was found safe and sound and was brought back to his family here at the National Arts Centre. Kudos to your officers for their excellent work.

**Date Received:** 21 May 2015

**From:** Member of the Public

**Excerpts from letter:** I made a report in the early hours of the morning because someone's pot smoking was flooding my apartment. While realistically I knew there wasn't much that could be done, I was happy with the service over the phone and the prompt response from the officers who showed up. They took my information and offered some tips. I am satisfied that they did what they could and my complaint is on file in case this becomes an ongoing problem. Thanks!

**Date Received:** 28 May 2015

**From:** Member of the Public

**OPS Member:** Street Crime Unit

**Excerpts from letter:** Great initiative and work by the Street Crime Unit in identifying and arresting so many street drug dealers in downtown Ottawa. For me, these drug dealers feed off the most vulnerable members of Ottawa. Thanks to all involved.

**Date Received:** 29 May 2015

**From:** Member of the Public

**OPS Member:** Cst. Philip Kane

**Excerpts from letter:** I wanted to make you aware of how pleased we are with the response to a traffic complaint we had filed. Cst. Philip Kane has been visible and monitoring stop signs and speed, catching quite a few infractions. He has kept me up to date and seems quite dedicated to the cause, not only on my street but others. Thank you for your attention to our community concerns.

**Date Received:** 3 June 2015

**From:** Member of the Public

**OPS Member:** Cst. Damion St. John

**Excerpts from letter:** I would like to give my compliments to Cst. Damion St. John. I had one of the most difficult moments in my life in regards to the report I was filing but he was very kind and patient in getting all the necessary information required from me. It helped make it much easier for me to handle, especially as I came in frightened that I might not be taken seriously or that I would have to be turned away due to how much time had passed since the occurrence of the incident I was reporting. I hope that if I do happen to require police services in the future, that I would be met with the same empathy shown to me that day.

**Date Received:** 5 June 2015

**From:** Member of the Public

**OPS Member:** Cst. Charles Proulx

**Excerpts from letter:** I was involved in a motor vehicle accident. The officer came to the scene. He was empathetic, professional, and most of all caring. We are blessed to have officers in Ottawa like him. Great job and thanks for coming to the scene of the accident.

**Date Received:** 8 June 2015

**From:** Member of the Public

**OPS Member:** Cst. Michael Compton and Sgt Amy Bond

**Excerpts from letter:** Back in February, our car dealership experienced a workplace incident we will not soon forget . Emergency services engaged in a rather quick manner. Sgt. Amy Bond and Cst. Michael Compton attended the scene and I was very pleased with the assistance provided. Two weeks after the incident, Cst.Compton returned to the dealership just to see how everyone was doing. I must say we should be very happy we have people like this watching our City . I cannot say thank you enough!