

	<p><b>OTTAWA POLICE SERVICE</b> <b>SERVICE DE POLICE D'OTTAWA</b></p> <p><i>The Trusted Leader in Policing</i> <i>Le chef de file de confiance dans la police</i></p>	<p><b>REPORT</b> <b>RAPPORT</b></p>
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DATE: 22 June 2015

TO/DEST: Executive Director, Ottawa Police Services Board

FROM/EXP: Chief of Police, Ottawa Police Service

SUBJECT/OBJET: **LETTER OF AGREEMENT – OTTAWA COMMUNITY HOUSING AND THE OTTAWA POLICE SERVICES BOARD**

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**RECOMMENDATION**

**That the Ottawa Police Services Board (Board) approve the attached Letter of Agreement between the Board and the Ottawa Community Housing Corporation.**

**BACKGROUND**

The relationship between Ottawa Police Service (OPS) and Ottawa Community Housing (OCH) has been one of evolution, responding to growing legislative and regulatory requirements, increasingly complex operational environments, and changing tenant safety needs. Over time, both organizations have recognized that a more strategic and intentional approach is required to address criminal and anti-social behaviours in OCH communities. A foundational segment of this strategy is the engagement of tenants in the work of creating healthy and safe communities.

Historically, the relationship between the OPS and OCH has been defined by Agent Status agreements under the *Trespass to Property Act*, crime prevention initiatives, cooperation during criminal investigations and Landlord Tenant Board proceedings, and regular senior management meetings.

**ANALYSIS**

This Letter of Agreement (attached) is a demonstration and articulation of this important and dynamic relationship and a formal commitment to better serve the tenants of OCH and all citizens of the City of Ottawa through increased communication and collaboration.

The parties acknowledge that both OPS and OCH are bound by the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA) and that any information provided one party to the other in connection with tenants of OCH is subject to disclosure in accordance with MFIPPA.

OCH's mission is to be "*a leader in the delivery of quality, affordable housing*". It undertakes this through engagement with its tenants and collaboration with its community partners in order to "*develop safe and healthy communities*".

As the largest social housing provider in Ottawa, and the second largest in Ontario, OCH provides almost 15,000 homes to approximately 32,000 seniors, parents, children, singles and persons with special needs. Like all Ontario social housing providers, OCH is required to work within a complex legal and regulatory framework which includes the Residential Tenancy Act, Housing Services Act, Trespass to Property Act, Access to Ontarians with Disabilities Act, and the Municipal Freedom of Information and Protection of Privacy Act.

The goal of this letter of agreement is to formalize and sustain a defined partnership between OPS and OCH that supports the building of healthy and safe OCH communities.

The Letter of Agreement sets out a framework respecting

- Collaboration and coordination between OPS and OCH on the creation and maintenance of healthy and safe OCH communities;
- Timely and accurate exchange of information between OPS and OCH where permissible under MFIPPA; and
- Engagement of tenants as active partners in the building of their communities.

Under the agreement, the OPS will continue to have the authority to act as an "Agent of the Landlord" on OCH property. It also ensures information sharing and assistance between both organizations. For example, the agreement maintains and strengthens the timely and consistent practice of communication between the OPS Communication Centre and the OCH Call Centre, especially in terms of priority calls for service.

### CONSULTATION

City of Ottawa Legal Services has been consulted and has no concerns related to this agreement.

### FINANCIAL STATEMENT

Not applicable.

### CONCLUSION

The OPS and OCH have a long history of partnership and this agreement symbolizes the commitment of both organizations to continue that work into the future. It includes the collaboration and coordination between OPS and OCH on the creation and maintenance of healthy and safe OCH communities, ensures the timely and accurate exchange of information between OPS and OCH where permissible under MFIPPA and works to engage OCH tenants as active partners in the building of their communities.

Charles Bordeleau  
Chief of Police

Annex A