

**COMMUNITY AND PROTECTIVE
SERVICES COMMITTEE
REPORT 18
26 OCTOBER 2016**

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**COMITÉ DES SERVICES
COMMUNAUTAIRES ET DE
PROTECTION
RAPPORT 18
LE 26 OCTOBRE 2016**

**EXTRACT OF DRAFT
MINUTES 18
20 OCTOBER 2016**

**EXTRAIT DE L'ÉBAUCHE
DU PROCÈS-VERBAL 18
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EMERGENCY AND PROTECTIVE SERVICES DEPARTMENT

OTTAWA PARAMEDIC SERVICE

OTTAWA PARAMEDIC SERVICE REVIEW

ACS2016-EPS-GEN-0005

CITY WIDE

REPORT RECOMMENDATIONS

That the Community and Protective Services Committee recommend that Council:

- 1. Receive this report for information;**
- 2. Approve that the following growth pressures be incorporated into the 2017 draft budget:**
 - a. the addition of 12.00 FTEs with an estimated operating budget requirement of \$840,000, and a pre-commitment of the 2018 Draft Budget of \$495,000 due to the annualization of 12 FTEs, to address the projected 2016 growth (reduced from 14.00 FTEs as part of the service review) and the purchase of 4 emergency response vehicles with an estimated capital budget requirement of \$260,000, with the growth portion of \$220,000 to be funded from the Development Charges and the non-growth portion of \$40,000 to be funded from the City-wide Reserve Fund;**

Committee discussions included, but were not necessarily limited to, questions and comments related to:

- Will the number of Paramedics requested fulfill the need for the next few years? With the metrics used for the forecast this should meet the near term requirements.
- Is there a direct correlation between a call and the lack of an ambulance on the road? Other factors such as weather, traffic? Those are impacts but over a period of years they can predict call volume due to growth.
- The role of Fire Services and Police in calls has been important with the defibrillator program.
- Have there been any legal risks due to call response time? City Clerk and Solicitor Rick O'Connor stated that he was not aware of any specific situations. It is a risk for litigation however.
- Chief Kelly explained the difference in costs for various emergency vehicles ambulance versus paramedic response units (cars or SUV's)
- Can different alternative services be offered? Ambulance services are strictly regulated by the province and deviation is not permitted.
- Discussion on the importance of response time in saving lives.
- Has hospital turn over time been a problem? In Ottawa no with the off load nurse program which saves valuable time.
- Chief Kelly and Anthony Di Monte explained the Advance Care Paramedics and the Primary Care Paramedics and their roles. Each deployed on each ambulance.

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- The cost of paramedics is a 50/50 sharing with the province.

All Committee members praised the work done by the Paramedic Service and the report before them.

The report recommendations were then put to Committee and CARRIED as presented.