

# COMMUNITY POLICING IN OTTAWA

An update on current  
and future strategies



OTTAWA POLICE SERVICE  
SERVICE DE POLICE D'OTTAWA

*A Trusted Partner in Community Safety*  
*Un partenaire fiable de la sécurité communautaire*



[ottawapolice.ca](http://ottawapolice.ca)



- [illegible]





# CURRENT MODEL...



- **Community policing:** police and community working together to identify and resolve community and/or neighbourhood based crimes and social disorder issues
- **How we do it:**
  - Frontline Operations
  - Community Relations Frontline Specialized Support
  - Community Development Section
  - Criminal Investigations Directorate



# COMMUNITY POLICING SUCCESSES...



- Problem addresses
- Several POP projects
  - South End (G&G and PIVOT)
- Traffic Initiatives
- Byward Market and Montreal Road Community Safety Initiative





# IDENTIFICATION OF ISSUES



- What we have heard...
  - Response time
  - Continuity of service
  - Lack of dedicated problem solving resources
  - Resolving social disorder issues



# COMMUNITY INPUT



- Continue discussing issues with residents, community associations, city councilors, and other stakeholders
- Community Police Officers
- On-line reporting
- MERIT
- Formalized Community Networks

**Ottawa Police Service**  
**MAKE THE RIGHT CALL**  
ONLINE + BY PHONE

**ONLINE REPORTING**  
Don't wait on the phone, save time and use our online reporting service for non-emergency reports such as:

- Theft (excluding theft of passports)
- Theft from Vehicle
- Traffic Complaints
- Mischief/Damage to Property
- Drug Complaints
- Fraud Complaints

**REACH US BY PHONE**  
Some incidents require an officer in person, while other reports can be taken over the phone by a Call Centre agent.

**9-1-1** for emergency  
**613-236-1222** for non-emergency reports  
TTY 613-760-8100  
service for the Deaf, Deafened and Hard of Hearing

For anonymous tips, contact Crime Stoppers **1-800-222-8477 (TIPS)**  
[crimestoppers.ca](http://crimestoppers.ca)



# KEY OPERATIONAL COMPONENTS



- Frontline Officers / Community Police Officers
- Crime Data Analysts
- PIVOT
- Bikes and Beats  
(focus on urban core but able to support)
- Community Response Team – City Wide Response
  - Staffing Plan 10/10
- Summer Bike Deployment (SRO / CPO)
- Other resources : Traffic, MDT, Street Crime



# COMMUNITY DEVELOPMENT – CONTINUUM OF ACTIVITIES



- Police/Community Initiatives: YIPI, Hoopstars Basketball, Ride Alongs, Futures Program
- Events - Police Week, Diversity Celebration, Human Rights Learning Forum
- Community Equity Council; Youth Advisory Committee; GLBTQ





# COMMUNITY POLICING FORUM



## Partnership in Action

is pleased to present, in coordination with  
the Launch of Police Week 2019

## Community Policing Forum; A Paradigm Shift

*"Building Trust Together"*

**May 13, 2019**

**Location (TBD)**

**8am – 4pm**





# CONCLUSION



- **Community policing:** police and community working together to identify and resolve community and/or neighborhood based crime or social disorder issues

“The police are the public and  
the public are the police”

Sir Robert Peel  
Founder of the Metropolitan Police 1829

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