



Ottawa Police Services Board

Minutes 37

Monday, 23 October, 2017, 4:00 PM

Champlain Room 110 Laurier Ave. West

Krista Ferraro, Executive Director

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Present: Councillor E. El-Chantiry (Chair), Councillor A. Hubley, C. Nicholson, L.A. Smallwood, Councillor T. Tierney, S. Valiquet

Regrets: J. Durrell (Vice Chair)

CEREMONIAL ACTIVITIES / ANNOUNCEMENTS

1. LAST MEETING FOR VICE CHAIR JIM DURRELL

Mr. Durrell was appointed by the Province in July of 2011 and his term on the Board ends on 24 October 2017. The Board is very grateful for Jim's contributions and service over the years. On behalf of the Board, the Chair wished him all the best in his endeavours.

CONFIRMATION OF AGENDA

That the Ottawa Police Services Board confirm the Agenda of the 23 October 2017 meeting.

CARRIED

CONFIRMATION OF MINUTES

That the Ottawa Police Services Board confirm the Minutes of the 25 September 2017 meeting.

CARRIED

DECLARATIONS OF INTEREST

There were no declarations of interest.

OPS PRESENTATION

1. SOUTH CAMPUS MASTER PLAN

Presentation by Ms. C. Roper, Manager Capital Projects and Ms. P. Mills , Chief Physical Environment Officer

Director General D. Frazer introduced the presenters, including Mr. J. Cook, Griffin GRC Architect, adding a high level overview of the South Campus Master Plan would be provided. *(A copy of the presentation will be kept on file with the Board's Executive Director)*

A public info session is being planned for the end of the year. Staff will advise the Executive Director of the date once it has been scheduled so that Board members and City Councillors are able to publicize the event in their respective wards.

The OPS will be coming back to the Board in March of 2018 with respect to the request for proposals for Phase 1.

Following the presentation, various points of clarification were made:

- The closest OC Transpo station to the new South Campus is Strandherd. During the design phase of the project, plans will include OC Transpo routes, public vehicle, and bicycle parking.

- All OPS buildings will be affected with the opening of the South Campus; occupants will be moved from overcrowded buildings to the new one. This is part of the original Facilities Strategic Plan where growth and overcrowding problems were first identified.

INQUIRIES

1. THEFTS UNDER \$5,000.

Member Hubley followed up on an inquiry that was sent to the Chief via email on 3 October 2017. He noticed a spike in the cases of Theft \$5,000 and under; 408 cases reported compared to the 5-year average of 359. Speaking to local businesses it became evident that these thefts are often shoplifting type crimes and the OPS' response to these calls is disturbing. He explained that some business owners do not report incidents anymore as officers do not respond to the call. He wanted to know what ideas the OPS has that can be implemented to ensure these small businesses are provided with better value for their tax dollars.

ITEMS OF BUSINESS

1. CHIEF'S VERBAL REPORT

Chief Bordeleau reported on the following items: Great Work by OPS Members, Quick Thinking/Tourniquet Saves Gunshot Victim's Life, Two Plead Guilty to Manslaughter, Guilty Plea in Homicide, Supervised Injections Sites, 9 Run Run Exceeds Previous Years and OPS Gala. A copy of the Chief's verbal report is available [online](#).

With respect to the pop-up supervised injection site located in Raphael Brunet Park, the OPS continues monitoring for criminal activity and drug trafficking. As the park is City-owned, the City must deem the activity taking place as breaching its by-laws. When that happens, the OPS will provide support to remove individuals from the site using the *Trespass to Property Act*. This request has not yet been made. The OPS continues to work with City By-Law, the General Manager, City Emergency Protective Services and the City Manager.

Statistical data is not currently available to indicate whether or not there has been an increase in crime in the pop-up injection area, however, there have been a number of complaints from area residents about the increased presence of drug users and drug traffickers.

A question was raised with regards to missing persons and whether any changes have been made to policies. It was clarified that major incident protocols have been changed to broaden the definition and criteria used when events require major deployment of resources. OPS teams are reaching out more often to City Councillors to notify them of major events that may draw significant attention to their area. On average the OPS handles 2600 missing calls per year, almost seven per day. Approximately 1/3 of the calls involve senior citizens. A missing persons template has been designed which includes a search urgency chart to identify what needs to be done. The OPS uses "fan outs" to send out notifications to partners, media, and social media to get the community involved; very similar to the US program Silver Alert. In addition to the Emergency Services Unit, the OPS also works with different agencies that are trained to help with search efforts.

In terms of using drones to assist in missing person searches, the OPS currently has access to a drone in partnership with the OPP. In 2018 the Service will be exploring the possibility of purchasing one for the Service, possibly partnering with Safer Roads Ottawa. The type of drone the OPS would require to support operations such as missing persons and mapping crime and fatal collision scenes would cost approximately \$50,000 - \$70,000. With respect to privacy concerns, the Federal Government has implemented new laws and regulations for drone use; policing will adhere to these regulations. The OPP have a very robust regulatory framework on how they use their drones, which the OPS follows. Should the service purchase a drone it would come with some policies, training, and guidelines.

That the Ottawa Police Services Board receive this report for information.

RECEIVED

2. NATIONAL CAPITAL AREA CRIME STOPPERS: SEMI-ANNUAL UPDATE

Presentation from R. McMullen, President, National Capital Area Crime Stoppers

(A copy of the presentation will be kept on file with the Board's Executive Director.)

Mr. McMullen explained that the maximum tip payout has risen over the years however the reward is not the compelling factor. The majority of tipsters (65 – 70%) never come forward to collect their reward. Some individuals are afraid to come forward to law enforcement, which is understandable, however the majority of individuals come forward for the right reasons. Anonymity is key.

That the Ottawa Police Services Board receive this presentation for information.

RECEIVED

3. BOARD COMMITTEE APPOINTMENT

Executive Director's report

That the Ottawa Police Services Board approve the appointment of A. Hubley to the Finance & Audit Committee.

CARRIED

4. APPOINTMENT OF SPECIAL CONSTABLES: RCMP

Chief's report

That the Ottawa Police Services Board approve the appointment of the individuals listed in Document 1 as Special Constables pursuant to Section 53 of the *Police Services Act*, in accordance with the terms and conditions set forth in the attached Approval of Appointment form.

CARRIED

5. APPOINTMENT OF SPECIAL CONSTABLES: OC TRANSP

Chief's report

That the Ottawa Police Services Board approve the appointment of the individuals listed in Document 1, as Special Constables pursuant to Section 53 of the *Police Services Act*, in accordance with the terms and conditions set forth in the attached Approval of Appointment form.

CARRIED

6. PUBLIC CONSULTATION POLICY: ANNUAL REPORT

Chief's report

That the Ottawa Police Services Board receive this report for information.

RECEIVED

7. PERFORMANCE REPORT: THIRD QUARTER 2017

Chief's report

A question was raised with respect to the increase in online reporting and this was as a result of the Service Initiative (SI) and putting more reports online. There was a concerted effort to promote this to the public. If a resident can't use the online reporting option, reports can still be taken over the phone by the Call Centre.

Another point that was made was the fact that less calls are coming in, crime rates are stable, but service time is up. This is as a result of the complexity of calls increasing as well as new legislative requirements which result in certain calls taking longer.

That the Ottawa Police Services Board receive this report for information.

CARRIED

8. COMPLAINTS REPORT - PART V – *POLICE SERVICES ACT*: THIRD QUARTER 2017

Chief's report

Questions were raised regarding whether the number of complaints were increasing and what were the reasons behind the increase. The Chief stated that staff would report back to the Board with a response.

A request was made that the year-to-date figures be included within the report, providing the Board with a better representation of the situation. The Chief indicated that he would have the report revised accordingly.

That the Ottawa Police Services Board receive this report for information.

RECEIVED

9. LEGAL SERVICES STATUS REPORT: THIRD QUARTER 2017

Board Solicitor's report

That the Ottawa Police Services Board receive this report for information.

RECEIVED

10. BOARD MONITORING REQUIREMENTS STATUS REPORT: THIRD QUARTER 2017

Executive Director's report

That the Ottawa Police Services Board receive this report for information.

RECEIVED

11. OUTSTANDING BOARD INQUIRIES & MOTIONS: OCTOBER 2017

Executive Director's report

That the Ottawa Police Services Board receive this report for information.

RECEIVED

12. LETTERS OF COMMENDATION

Chief's report

That the Ottawa Police Services Board receive this report for information.

RECEIVED

CONSIDERATION OF MOTION TO MOVE IN CAMERA

Moved by C. Nicholson

That the Ottawa Police Services Board adjourn the public portion of its meeting to move In Camera to discuss confidential items pertaining to legal and personnel matters in accordance with Section 35(4)(b) of the *Police Services Act*.

CARRIED

ADJOURNMENT

The meeting adjourned at 5:20 p.m.

K. Ferraro
Executive Director

E. El-Chantiry
Chair

DRAFT