

### **OCTOBER LAUNCH**

Police Services Board September 23,2019





#### **BACKGROUND**



- Gaps in our current service delivery model
- Listened to the public
- Major change in the way OPS approaches neighbourhood policing
- Neighbourhood Resource Teams (October 2019)
- **Primary Objective:** Implement a neighbourhood policing program where OPS officers work in collaboration with communities to identify and address community based problems, crimes, and social disorders.
  - 3 Neighbourhood Resource Teams / 3 identified neighbourhoods
- Scope: Gradual introduction of teams on annual basis as new budgets are approved

#### **CONSULTATION AND PUBLIC INPUT**



Community Stakeholder Workshop

Community Associations, Community Housing, Community Health Care Centers, School Boards, Advocacy groups, City Councillors Office, and members of public.

**Community Policing Forum** 

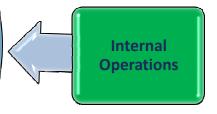
Community associations, service organizations, advocacy groups, OPS board members, City Councillors, students and members of public.

OPS NHO Workshop

Be Visible, Accessible and Actively Engaged; Get to know People; Build Trust; Seek Involvement of Community; Build in Processes for Feedback; Set Clear Mandates; Capture and Record Work; Set Performance Measures

Community agency and partner briefings

Caldwell Family Centre, Carlington
Community Assoc. and Health Centre,
Neighbourhood Watch Vanier,
Tungasuvvingat Inuit, Vanier
Community Service Centre, South East
Ottawa Community Health Centre,
Timbercreek



Crime Analysts, Traffic and Divisional Case Managers, Community Development Section, Performance, Planning & Analytics

#### **OVERVIEW OF PILOT PROJECT**



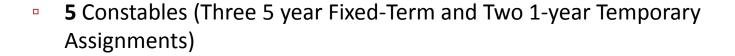
- 3 Neighbourhood Resource Teams will be piloted in
  - Vanier/Overbrook (Sector 25)
  - Heron Gate/South End (Sector 34)
  - Carlington/Caldwell (Sector 21)
- Areas were selected based on statistics associated with past calls for service as well as the rate of violence, property crimes and shootings per 100,000 population for the neighbourhoods, City, and Province
- Each of these neighbourhoods have experienced elevated rates of crime that exceed and sometimes double the rates city-wide

#### **TEAM RESOURCES**



#### **Each Neighbourhood Resource Team will include:**

**8** Officers and **1** Sergeant:





- 1 Community Police Officer (5 year Fixed Term)
- 1 School Resource Officer (5 year Fixed Term)
- 1 Traffic Officer (7 year Fixed Term)
- 1 Sergeant (5 year Fixed Term)
- Neighbourhood specific training, including cultural training, will be provided to increase officer awareness of the areas they are serving.

# TEAM ACTIVITIES AND RESPONSIBILITIES



- Regular & consistent police contact to address identified neighbourhood-based crime/disorder issues
- Prevention, intervention, and enforcement
- Backed up by Frontline and Investigative Sections
- Work towards long-term solutions to public safety and disorder issues
- Dispute resolution
- Working with vulnerable groups
- Create meaningful and lasting relationships with residents

#### **PROGRAM EVALUATION**



- Dr. Linda Duxbury and colleagues at Carleton University have been engaged to conduct an independent evaluation of the Neighbourhood Policing program.
- Information collected from this assessment will inform the evolution of the program
- Key activities include:
  - Public Survey (September/October 2019) Baseline measurement of public satisfaction in operating neighbourhoods.
  - Pulse Check (March/April 2020) Survey stakeholders for early feedback on program to make adjustments as needed.
  - Public Survey (October, 2020) Measure public satisfaction after one year, what is the difference?
  - Final Report March 31, 2021
  - Report back to PSB



## **QUESTIONS**