

REPORT RAPPORT

DATE: 30 November 2015

TO/DEST: Executive Director, Ottawa Police Services Board

FROM/EXP: Chief of Police, Ottawa Police Service

SUBJECT/OBJET: LETTERS OF COMMENDATION

## **RECOMMENDATION**

That the Ottawa Police Services Board receive this report for information.

## **BACKGROUND**

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

(Original signed by)

Charles Bordeleau Chief of Police

Attach. (1)

Responsible for report: Margaret MacDonald, A/Director, Corporate Communications

## LETTERS OF COMMENDATION

Date Received: 21 October 2015

From: Community Mental Health Nurse

**OPS Member:** Cst Daniel Patton

**Excerpts from letter:** I am sending you an email to comment on the excellent work and wonderful collaboration we experienced with one of your officers today. The officer was Cst. Patton and he dropped off an 18-year-old client. It was apparent that the young client was experiencing a mental illness and the manner in which the officer conversed with the client was kind, caring, and compassionate. The officer was also patient with us as we did our assessment. Thank you Cst. Patton for a job well done.

**Date Received:** 22 October 2015 **From:** Member of the Public

Excerpts from letter: Today I had the honour and privilege to march with members of the Canadian Forces (in particular the Argyll and Sutherland Highlanders of Canada) and various partner agencies (Ottawa Police, RCMP, Ottawa Fire, Ottawa Paramedics, OPP, Parliament Protective Services, Ottawa By-Law, and OC Transpo) to remember Warrant Officer Patrice Vincent and Corporal Nathan Cirillo. Today we all paid tribute to those who gave their lives so that we can live in a free, democratic, and safe society. We have pulled together as a country through many challenges and together we will stand in solidarity as we remain vigilant against those at home and abroad who wish to harm us. Thank you for allowing my participation.

**Date Received:** 25 October 2015 **From:** Member of the Public

OPS Member: Eva Savage and Csts William Cantin, Paddye Magill, Wayne Clayton, and

Jennifer McLinton

**Excerpts from letter:** I want to offer my sincere gratitude and appreciation for the wonderful service that I have received from the Ottawa Police following an assault on me on October 20. The officers arrived on time and comforted me. The next day, when I spotted two of the three perpetrators, I informed an OC Transpo operator and later two officers visited my home to comfort me. They were extremely courteous and professional. As for the Victims Services Unit, particularly Eva Savage, I do not have enough words to express my appreciation for her ongoing support. I also received a phone call from a police officer and I was very happy to know that she is working on my case, to possibly apprehend the perpetrators. This all makes me feel proud of our police department so I wanted to express my pride and appreciation! Many thanks to everyone making this beautiful city a safer place for us and our kids!

**Date Received:** 30 October 2015 **From:** Regional Supervising Coroner

**OPS Member:** Sgt Jim Killeen

**Excerpts from letter:** I just wanted to extend my thanks and appreciation for the presentation Jim Killeen gave on blood stain analysis. The feedback from participants across the province (via telemedicine network) and in the room was overwhelmingly positive. Jim is an excellent speaker, very knowledgeable, and a great representative of your team.

Date Received: 03 November 2015

**From:** Member of the Public **OPS Member:** Cst Andy Jasiak

**Excerpts from letter:** On November 2 I was pulled over for not coming to a complete stop.

Officer Jasiak was extremely polite and professional. He made me aware of the

circumstances of my offense but was never patronizing. He thanked me for pulling over and for acknowledging my fault. He is exactly what I would imagine an officer to be. He kept his head high and wore his uniform proud.

Date Received: 04 November 2015

From: Member of the Public

**OPS Member:** Cst Alexander Wolf and Cst Cailey Walker

**Excerpts from letter:** I would like to sincerely thank OPS for the professionalism I witnessed last night. Though I did not receive exactly the result I wanted, the officers were calm, cool, and collected in their conversation with both parties and dealt with the dispute in a quick and kind fashion. They were the type of officers that I would like to see patrolling the streets more often. Thank you.

Date Received: 04 November 2015

From: Member of the Public

**OPS Member:** Cst Stephen Williams

**Excerpts from letter:** I want to compliment one of your Constables, Stephen Williams, who showed real professionalism and class in diffusing an unfortunate situation between myself and another citizen recently. I can't say enough about the tact and first class manner he displayed in settling the dispute from escalating further. I've always respected our police service but Steve has even made it rise even higher in my estimation. If possible, could you please pass these compliments onto his commanding officer so he/she is aware of what a great asset Steve is to the Service and to the City of Ottawa. Keep up the great work!

Date Received: 05 November 2015

From: Member of the Public

**OPS Member:** Cst Shyldon Safruk

**Excerpts from letter:** My 21-year-old daughter has Down Syndrome. She loves police officers. She waved at the police car in front of us yesterday. He noticed through his rear view mirror. He waved his arm out the window then he turned on his lights on the top of the car for her. When we passed him as he sat at the next light, he waved again! Did this ever make her day! Please tell this story to the officer. We want to make his day too!

**Date Received:** 06 November 2015 **From:** Member of the Ottawa Blues FC

OPS Member: Csts Barmak Anvari, William Cantin, Keith Martin, Harley Shaw, and Dinis

Oliviera, Sgts Pat Malone and James Ritchie, and Members of the Colour Party

**Excerpts from letter:** I am writing to show my appreciation for the assistance the Ottawa Police Service has provided to the Ottawa Blues Charity Classic. Without the support of both current and past members of the Ottawa Police, we wouldn't have seen the success we have achieved. To date we have donated more than \$17,100 to the Kids Come 1<sup>st</sup> organization and have partnered with the Long Fields Davidson Heights Special Needs School. Our committee has grown and now represents members from Bylaw, Ottawa Paramedics, OC Transpo Special Constables, RCMP, and other members of the community. Next year is shaping up to be our biggest yet!

Date Received: 11 November 2015

**From:** Coordinator of Volunteer Services, Roger's House

OPS Member: Sgt Keith Patrick and Csts Hubert Van Wettum, Jacinthe Dion and Richard

Allman

**Excerpts from letter:** I wanted to express our gratitude with respect to some of your outstanding officers. They volunteered their time recently to help with a big painting project at the Hospice. The volunteer contribution was not part of their professional duties; it was performed on their own time. What a true testament to civism and community spirit!

Date Received: 11 November 2015

From: Member of the Public OPS Member: Cst Kenneth Muse

**Excerpts from letter:** I would like to sincerely thank the two officers who responded to a call following the discovery of my Dad's demise in his home. The two gentlemen were patient, respectful, and very professional in their conduct with our family. Thank you to them and God

bless our police in the challenging job they do, day in and day out.