

Mental health response: A critical community issue





OPS is committed to working together with the community to ensure that people in our community facing mental health challenges get the help they need.

- We have a duty of care, in line with CSWB
- This is an issue of public trust

Better crisis response is only part of the solution

A whole-of-community approach is needed, and with \$1.5 million set aside in 2021 budget, we want to bring partners together to for a broad discussion around:

- More appropriate and effective options
- New & strengthened systems/networks

What we have heard





This should be led by the community

Mental health is a complex issue

• Often intersects with race, culture, gender and health equity indicators

We must work collaboratively with community partners to determine the best way forward

Consultation approach is the first step in a three-year strategy designed to build capacity and work towards better mental health outcomes

Governance



From consultation to final recommendations, strategy will be led by arm's length Guiding Council made up of representatives from 5 community networks

- Champlain Mental Health & Addictions Network
- Kids Come First
- Community Development Framework Coalition
- Ottawa Black Mental Health Coalition
- Ottawa Local Immigration Partnership Health and Wellbeing Sector Table (OLIP)

Governance (cont'd)



Guiding Council will help us better understand needs of community and drive initiative forward

- Members to be identified by networks
- Council will select chair
- · Ensures a diversity of voices are heard

Supported by a secretariat composed of OPS, the City of Ottawa, Members of the community, OPH, and working under Council's direction

Consultation approach





Consultation approach has been informed through conversations with community stakeholders

Final consultation plan will be determined by Guiding Council

Will include a broad mix of tools to ensure key stakeholders (partners, experts and people with lived experience) and the public have an opportunity to share input, such as:

- Online questionnaires
- Interviews, focus groups & targeted outreach

Next steps





In 2021, OPS will focus on delivering training designed and administered based on community input

• Goal is to have an increasing number of officers with specialized training in every frontline unit

Conclusion



Mental health is a community issue that requires a whole-of-community response

OPS is committed to this community-led and co-developed approach

We hope, ultimately, that we can be advocates and support the realignment of existing services and the establishment of new services to better support community members dealing with mental health challenges



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