

INFORMATION TECHNOLOGY 7
SUB-COMMITTEE
REPORT 1
6 MARCH 2019

SOUS-COMITÉ DE LA
TECHNOLOGIE DE L'INFORMATION
RAPPORT 1
LE 6 MARS 2019

EXTRACT OF DRAFT MINUTES 1
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EXTRAIT DE L'ÉBAUCHE DU
PROCÈS-VERBAL 1 DU
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2019 DRAFT OPERATING AND CAPITAL BUDGET –
INFORMATION TECHNOLOGY SUB-COMMITTEE

ACS2019-CCS-ITS-0001

CITY WIDE

REPORT RECOMMENDATION:

That the Information Technology Sub-Committee consider the relevant portions of the draft 2019 Operating and Capital Budgets and forward its recommendations to Council, sitting as Committee of the Whole, for consideration at the meeting to be held March 6, 2019.

At the outset, Mr. Sandro Carlucci, Acting Chief Information Officer, Information Technology Services (ITS), Corporate Services Department (CSD), spoke to a detailed PowerPoint slide presentation overview of I.T. Services' technical inventory, infrastructure and client base, its ongoing objectives and key measurable results, 2018 accomplishments, and the work that will form its 2019 workplan, along with a summary of the I.T. Sub-Committee's portion of the 2019 Operating and Capital City Budgets. A copy of this presentation is held on file with the City Clerk.

Ms Marian Simulik, General Manager, CSD, Ms Beverley Gibas, Manager, Technology Solutions, Messrs. Lee Farrell, Manager, Frontline Services, and Chris Fulton, Manager, Technology Security, ITS, CSD, and Mr. Marc René de Cotret, Director, Service Transformation, Service Innovation and Performance Department, were also present to respond to questions.

Questions to staff included various points referenced in the staff presentation, and also touched upon: requests for a list of work projects; addressing problems encountered with customized software; budgeting for the upcoming by-election;

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ongoing concerns with corporate cyber-security and the need for staff training; improvements to the City's Open Data portal; and keeping abreast with emerging technologies (i.e., artificial intelligence, autonomous vehicle technology, etc.).

The Sub-Committee then heard from Mr. Matthew Darwin*, who raised concerns over a lack of detail in budget documents, the retirement of legacy applications, availability of information, staff response time, slow progress regarding the City's Open Data portal; the need for innovative, agile corporate development and more regular, quarterly Sub-Committee meetings.

[* Individuals / groups marked with an asterisk above either provided comments in writing or by e-mail; all submissions are held on file with the City Clerk.]

Mr. Carlucci commented that the monitoring of emerging technologies was within the purview of ITS' Technology Modernization group, to help merge the City's needs with its business partners' services. Mr. Carlucci offered to follow up with Mr. Darwin on his points in reference to earlier discussions.

Vice-Chair Chiarelli then introduced the following Motion:

MOTION N^o ITSC 01/01

Moved by Councillor R. Chiarelli:

That the Information Technology Sub-committee (ITSC) recommend that Council, sitting as Committee of the Whole, approve the ITSC portion of the 2019 Draft Operating and Capital Budget, as follows:

1. The Information Technology Services Budget as follows:

a. Information Technology Services Operating Resource

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Requirement (pp. 3-4 of the ITSC budget book);

- b. ITSC Capital Budget (p. 5 of the ITSC budget book), individual projects listed on page 11.**

CARRIED

There being no further discussion, the report recommendation was put before the Sub-Committee, and was "CARRIED", as amended by Motion N^o ITSC 01/01.