



**OTTAWA POLICE SERVICE
SERVICE DE POLICE D'OTTAWA**

*The Trusted Leader in Policing
Le chef de file de confiance dans la police*

**REPORT
RAPPORT**

DATE: 23 February 2015

TO/DEST: Executive Director, Ottawa Police Services Board

FROM/EXP: Chief of Police, Ottawa Police Service

SUBJECT/OBJET: **LETTERS OF COMMENDATION**

RECOMMENDATION

That the Ottawa Police Services Board receive this report for information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

(Original signed by)

Charles Bordeleau
Chief of Police

Attach. (1)

Responsible for the report: John Steinbachs, Director, Corporate Communications

LETTERS OF COMMENDATION

Date Received: 26 January 2015

From: Member of the Public

OPS Member: Cst. Peter Jeon

Excerpts from letter: On January 3, 2015, we had the unfortunate task of saying goodbye to my wife's mother who succumbed to injuries sustained as the result of a fall. My wife was unable to make contact with her brother and we had her mother on life support until we could reach him. I attended the emergency and spoke to an officer from your service and identified myself to him and requested his assistance in reaching her brother. You not only attended his residence but brought him to the hospital as he had no transportation. I wish to thank your Service and the incredible service that those officers extended to myself and my family at this time of grief. Please extend this email to those officers and their superiors. My wife and I thank you so much for your help that night.

Date Received: 28 January 2015

From: Member of the Public

OPS Members: Cst. Jonathan Hall

Excerpts from letter: Yesterday I was pulled over for my sticker being expired. I simply couldn't afford to pay to renew it on my birthday and had 6 parking tickets to battle for being fined for parking in my own private paid space, and explained that to the officer. He gave me a warning, understanding that it was financial difficulties that were preventing me from initially renewing the sticker and he did not want to further impoverish me with a fine. He saw the three car seats in the back and used his judgement. It was probably the nicest interaction I've ever had with police. Please pass along officer Jonathan Hall's name with my recognition for him serving the people, not just the city, and showing respect, kindness and humanity to us out here. I truly appreciated it, and so did my wife and children. Officers like that deserve to be recognized on the force because, in my opinion, they change the way I see police. Respect going both ways, truly feeling like they are there to serve the people as well as protect. I'm grateful, thank you.

Date Received: 28 January 2015

From: Member of the Public

Excerpts from letter: I am writing to express my gratitude for the Ottawa Police.

The first time, I took the wrong bus to a remote place where I could not find my way home. The bus driver helped me to call 911. The police officer helped me get back to my shelter. Fortunately, I have also been helped by other police officers. They not only helped me in solving conflicts, but also helped me with arrangements. Thank you so much for having such wonderful police officers.

Date Received: 31 January 2015

From: Member of the Public

OPS Members: Cst. Lindsey Dodgson

Excerpts from letter: I wish to send my sincere thanks and appreciation to Officer Lindsey Dodgson and her fellow officers who responded to my 911 call regarding a possible break and enter. The officers were very quick to respond, immediately informed me how they were going to approach the situation, and were able to quickly resolve what to me had been a crisis situation. It is during times of stress and fear where you appreciate just how important a role police play in society. Ultimately Lindsey and her colleagues found no signs of break and enter in the home but remained on site and further assisted me in locating my mother-in-law, who was unexpectedly absent from her home when the call from the security company came in. The officers also followed up by phone to make sure I was made aware of any additional facts they uncovered in their search and investigation and ultimately helped me locate my mother-in-law. Perhaps this may be routine operations for police officers but for me this was exceptional service and bravery. I very much appreciated all that was done for me last evening and I hope all the officers involved in responding to the call receive my sincere thanks and perhaps recognition from their superiors on a job well done. Thank you.