

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

17 December 2018 / 17 décembre 2018

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

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SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 30 October 2018

From: Member of the public

OPS member: Constable Derek Van Zutphen

Excerpt from letter: My son was severely assaulted by two males, and I wanted to commend Constable Derek Van Zutphen for his excellent work and support. His investigation was thorough and it provided the evidence and surrounding facts that were critical in convicting the adult and young offender. Cst. Van Zutphen provided invaluable support to my son and the Crown during the trial, sometimes while on duty, and sometimes on his own time. My son suffered a traumatic brain injury and PTSD from the

attack; the trial was not an easy process for him. Cst. Van Zutphen's support and encouragement made all the difference for my son, his mom, and I. I would like to pass on my sincere deepest appreciation to Cst. Van Zutphen for his professionalism and for his support throughout this protracted and painful process. Without his efforts, two convictions causing bodily harm might never have occurred.

Date Received: 15 November 2018

From: Member of the public

OPS member: Constables Jennifer Biondi and Allen Percival

Excerpt from letter: My friend was taken to the hospital with mental health issues and these two officers were very professional, kind and gentle with him. Very much appreciated.

Date Received: 23 November 2018

From: Member of the public

OPS member: Constable Paul McCormack

Excerpt from letter: I spoke with an officer about calling 911 when I was feeling suicidal. He was incredibly polite and understanding and very informative. He made sure I was okay and made me feel safer at school and in the public. He also made me feel as though I do have support systems and that there are people who will try to help me to the best of their abilities. I'm incredibly thankful for his words and actions because I had been feeling isolated and lost. While he may not realize it, he did so much for me today and I'm so grateful for him taking those few minutes out of his day to talk to me and help me. It really meant a lot to me.

Date Received: 25 November 2018

From: Member of the public

OPS member: Constables Jason O'Connor and Shawn Cormier

Excerpt from letter: I would like to be able to thank the Constables Jason O'Connor and Shawn Cormier for responding to my son's 911 call for help.

Date Received: 30 November 2018

From: Member of the public

OPS member: Constable Jenna McElravy

Excerpt from letter: I wanted to compliment and thank Constable Jenna McElravy for how kind and compassionate she was towards me during a traffic stop. I felt she was truly genuine in caring for my safety. It's people like Cst. McElravy who truly make a difference.

Date Received: 2 December 2018

From: Member of the public

OPS member: Constables Tyson Brummund and Stephen Brown

Excerpt from letter: I want to say thank you to Constables Tyson Brummund and Stephen Brown for their kindness, empathy, patience and understanding. I contacted OPS for an issue related to custody, access, and concern for my daughter. I was frustrated with my situation and they were so incredibly patient; they understood that the frustration was due to my situation and not directed at them. I knew they were busy and had other calls to take, but at no point did they make me feel like I was wasting their time. I very much appreciate that they took the time to speak with me and provide reassurance. They were very knowledgeable, informative and more than happy to offer very helpful suggestions. I am fortunate that these two officers took the call. They are clearly assets to your team.