

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

23 April 2018 / 23 avril 2018

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

**John Steinbachs, Director, Corporate Communications / Directeur
Communications générales
*Steinbachsj@ottawapolice.ca***

SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 20 March 2018

From: Member of the public

OPS member: Constable Paul McCormack

Excerpt from letter: I am a teacher at an elementary school who works in a behaviour intervention program with high-risk youth. Constable Paul McCormack has been our School Resource Officer for the past several years and I would like to nominate him for an outstanding service award. He has been proactively visiting our classroom and supporting my students. He joins whatever conversation I might be having with the boys

-- whether positive or of a disciplinary nature -- and his contributions always make the experience richer for the students. These students all exhibit high-risk behaviours that will result in trouble with the law unless intensive intervention is successful. Cst. McCormack's contributions to these interventions are invaluable.

Date Received: 21 March 2018

From: Member of the public

OPS member: Constable Patricia Cuomo

Excerpt from letter: Two officers arrived at my house in response to a phone call from my granddaughter's friend, worried that she might be suicidal. Both officers were extremely professional, supportive and helpful. Constable Patricia Cuomo spent almost half an hour with my granddaughter, listening and making sure that she felt heard. We could not have asked for such professional support, skill and knowledge.

Date Received: 23 March 2018

From: Member of the public

OPS member: Constables Michael Showle

Excerpt from letter: I would like to share my gratitude for your brilliance, dedication and ease in which you lead civilians to safety. I truly appreciate Constable Micheal Showler, who took control of an SUV that clearly didn't notice the lights were not functioning. I saw his eyes widen but he did not retreat. Instead, the officer stepped in front of the moving vehicle with both hands out and stopped the oncoming SUV. He saved the driver's life and possibly those in oncoming traffic. It was heroic. Thank you for saving the lives of Ottawa citizens while risking your own.

Date Received: 27 March 2018

From: Member of the public

OPS member: Constable Phil Kane

Excerpt from letter: I wanted to compliment Constable Phil Kane for his diligent enforcement of speeding on Limebank Road in the south end. His efforts are most appreciated. Thank you to all the police service for their professionalism and diligence. Be safe and well.

Date Received: 27 March 2018

From: Member of the public

Excerpt from letter: May I take a moment to say thank you for making Ottawa a nice place to live by doing such a difficult job for Ottawa residents. We do appreciate it, and thank you for all that the Ottawa Police Service does for our city. Ottawa is a much nicer and safer place to live because of our police force.

Date Received: 30 March 2018

From: Member of the public

OPS member: Constables Robert Phung, Sean Convey, Paul Bosley

Excerpt from letter: I just wanted to say thank you to the OPS and the officers that assisted with today's Walk of the Cross in Kanata. It makes me feel proud when we have the assistance of the officers assigned.

Date Received: 30 March 2018

From: Member of the public

Excerpt from letter: I had to call 911 for help with a mental health issue in my home and the officers responded in an extremely professional and sensitive manner. We are extremely grateful for their help.

Date Received: 30 March 2018

From: Member of the public

Excerpt from letter: I was recently passing through Ottawa on my way back home from a short trip. While in Ottawa, I stopped by a gas station and noticed that one of your officers were stopping for a quick break. Unfortunately, I do not recall the name of the officer I spoke with, but he was more than willing to talk about the department, the city & the history of both. He even recommended a few local places to eat lunch. The time he took out of his day and the information they provided was very well appreciated.

Date Received: 2 April 2018

From: Member of the public

Excerpt from letter: There was an officer on patrol when he noticed a young guy walking down the sidewalk. Now that guy had a rough night, and despite not being very religious anymore, he prayed so hard the car might have been a cruiser, and prayed it would turn around. And that officer did. As strong as I was, I may not have made it the last 10 minutes to my friend's couch. You are all doing a great job. You are appreciated, never forget it. Thank you, without end.

Date Received: 2 April 2018

From: Member of the public

OPS member: Constable Cornelius Posine

Excerpt from letter: Back in February my wife and I took two of our grandsons to visit the police station on St. Joseph Blvd. One of our grandsons just loves police officers and wants to be a police officer one day. We met Constable Cornelius Posine; he was outside in his police car. We introduced ourselves and the reason for our visit. He spent the next 10 or so minutes showing his car, radio and other equipment to the boys. He was so gracious to go out of his way to speak with the boys; both were really

impressed. Cst. Cornelius is a fine example of what I think a police officer should be: A caring person who knows the importance of spending a few minutes with two small boys. He made a lasting impression with them. I would give anything to have someone like Cst. Cornelius working for me (at the RCMP). Please pass on our heartfelt thanks.

Date Received: 6 April 2018

From: Member of the public

Excerpt from letter: Some younger gentleman were smashing black boxes and compost bins on my street, so I called the non-emergency line. Officers came by extremely quickly and they even picked up the recycling and bins that were strewn on the street. Absolutely incredible. Thank you so much.

Date Received: 7 April 2018

From: Member of the public

OPS member: Constable Allen Percival

Excerpt from letter: My brother passed away on at his home in Ottawa, following a long illness. Along with ambulance, police officers were dispatched and remained with our family while we awaited the coronor's office; approximately two hours. We wanted to send our thanks and let you know what a great community officer you have on your staff. Officer Percival - under extremely difficult circumstances, supported the family while maintaining our privacy. He even dropped by the next day (off duty) to provide the family with some donuts. We are all so highly grateful and hope you can find a way to extend our sincere thanks.

Date Received: 9 April 2018

From: Member of the public

OPS member: Constables Corey Bourguignon, Emir Mesic and Matt Dunn

Excerpt from letter: Just wanted to let you know that the police officers doing traffic control at the corner of St.Laurent Blvd. & Donald Street did an excellent job. Normally I wouldn't write in but they were doing such a good job balancing the flow of traffic. I just wanted to point out there are those that are doing their jobs very well. Keep up the good work!

Date Received: 9 April 2018

From: Member of the public

Excerpt from letter: We were having a family dinner at a restaurant when a 9-1-1 call was made for an elderly gentleman in obvious distress, who subsequently became unresponsive and rapidly went into cardiac arrest. All three emergency services arrived very quickly and efficiently and attended to the patient with the utmost discretion. It was evident that each emergency service executed his role with professionalism and for the

well-being of the patient. Please pass on my congratulations and my respect to all involved.