

**Report to / Rapport au:**

**OTTAWA POLICE SERVICES BOARD  
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

**24 October 2016 / 24 octobre 2016**

**Submitted by / Soumis par:**

**Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa**

**Contact Person / Personne ressource:**

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générales**

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**SUBJECT: LETTERS OF COMMENDATION**

**OBJET: LETTRES DE MENTION ÉLOGIEUSE**

**REPORT RECOMMENDATIONS**

**That the Ottawa Police Services Board receive this report for information.**

**RECOMMANDATIONS DU RAPPORT**

**Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.**

**BACKGROUND**

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

**Date received: 15 September 2016**

**From: Member of the Public**

**OPS Member: Constable Jon Hall**

**Excerpt from letter:** I just read an article titled *Tweets Out Bad Drivers* and I wish to give kudos to officer Cst. Jon Hall, a.k.a. "The Bearded Cop" for posting these on his Twitter account. I see so many bad drivers, especially speeding and failure to stop in Orleans. I'm glad to hear there was a campaign that took place around the school zones. Keep up the good work.

**Date received: 23 September 2016**

**From: Member of the Public**

**OPS Member: Constable Nicole Miller**

**Excerpt from letter:** My husband and I were going for a walk when a young girl around 16 years old approached us crying and upset. She asked us to please help her, because she had come to the bridge to commit suicide. We walked with her off the bridge, sat with her on a park bench, and I called 911. The first officer on the scene was Cst. Nicole Miller. What a lovely woman and an excellent ambassador for the Ottawa Police Service! She was very kind, non-threatening, calm, empathetic, and caring to the girl. Officer Miller called me later in the day and closed the loop with my husband and I about the girl's status. That personal touch was very much appreciated. Please accept our words of praise and compliments about Officer Miller and her performance.

**Date received: 25 September 2016**

**From: Member of the Public**

**OPS Member: Constable Janet Hass**

**Excerpt from letter:** I would like to commend Officer Janet Hass for her kindness, compassion, and extraordinary appearance in wearing her uniform. Janet Hass was an honour guard at a retired officer's funeral. I am proud to know that we have police officers like Janet who stand out because of how well she handled herself with those in attendance, and with all types of emotions.

**Date received: 26 September 2016**

**From: Member of the Public**

**Excerpt from letter:** I just wanted to pass on compliments to the police officer who put down the dog attacking the father and baby. I don't doubt for a second that it was probably not an easy thing to do, but necessary.

**Date received: 27 September 2016**

**From: Member of the Public**

**OPS Members: Constables Thomas Smith and Rebecca Kelleher**

**Excerpt from letter:** I would like to commend two of your own for their kindness and compassion. Officers Thomas Smith and Rebecca Kelleher were assigned the unfortunate task of advising me that my elderly dog had been struck by a car. The officers knocked at my door and gave me the bad news. I was devastated and babbled on to them; they were so compassionate and caring. Not wanting me to be alone, they went to my neighbour's house and knocked on her door to bring her over to be with me. They later brought coffee and timbits. They provided me with telephone numbers for victim crisis lines. In short, they went above and beyond what was expected of them in the circumstances.

**Date received: 2 October 2016**

**From: Member of the Public**

**OPS Member: Constable Sean Convey**

**Excerpt from letter:** I would like to say a well done Ottawa, for recruiting a fine officer like Sean Convey. He showed care throughout his investigation. We were involved in a car accident and Cst. Convey was like a Godsend to us. Even though he had been working since 6 a.m., he met us at the hospital around 7 p.m. without complaint. My kids never stop talking about how he made them laugh, including my niece who was there with my kids. You took our worries away.

**Date received: 5 October 2016**

**From: Brockville General Hospital**

**OPS Member: Constable Mannix Velho**

**Excerpt from letter:** I wanted to send my sincere thanks for your assistance in locating and coordinating the safe return of one of our patients who went missing from the Brockville area. A special thanks to Constable Mannix Velho for his compassion and care for this young man and going the extra mile.

**Date received: 5 October 2016**

**From: Member of the Public**

**OPS Member: Constable John Webster**

**Excerpt from letter:** My elderly father was lost in his car somewhere in the city. The person that answered my call was diligent in asking questions and quickly dispatched an officer to my home. The officer that came to my house was very kind, very patient, and very thorough. A second officer went to the location where my father was found and drove him home. He was also very kind. I am very grateful to them.

**Date received: 12 October 2016**

**From: Member of the Public**

**OPS Members: Sgt. Frank Nadanyi and Constables Michael Dosdall and Eddie Wong**

**Excerpt from letter:** Great officers! We got kicked out by the power tripping security. These guys literally went out of the way not to be bad cops. They were great. I am emailing to tell you how professional we are.

**Date received: 12 October 2016**

**From: Member of the Public**

**OPS Member: Constable Michael Showler**

**Excerpt from letter:** On Thursday, October 6, I was involved in a traffic accident at an intersection on Baseline Road. Constable Showler was sent to the scene. I was alone in my car with my 16-month-old daughter. Although physically okay, I was in shock and very rattled by the accident. Constable Showler, along with members of the Ottawa Fire Service, were very kind and made sure that we were all okay. I would like to pass on my thanks.