

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

27 June 2016 / 27 juin 2016

Submitted by / Soumis par:

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SUBJECT: OTTAWA POLICE SERVICE ANNUAL REPORT: 2015

OBJET: RAPPORT ANNUEL DU SERVICE DE POLICE D'OTTAWA : 2015

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report and online version for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport et de la version en ligne à titre d'information.

BACKGROUND

The *Police Services Act*, Regulation 3/99, section 31 requires that every chief of police prepare an annual report for the board relating to the activities of the police service during the previous fiscal year, including information on:

- Its performance objectives, indicators and results;
- Public complaints; and
- The actual cost of police services. O. Reg. 3/99, s. 31.

Adequacy Standard AI-011, as well as the Ottawa Police Services Board Policy AI-011 "Framework for Annual Reporting" reflects these requirements and provides additional

detail regarding the provision of results achieved during the previous fiscal year relating to specific topics.

The Police Services Board's Protocol for Sharing Information with Council (GA-6) requires that copies of this Annual Report be provided to the City Clerk and made available to the public no later than June 30th of each year. Section 2.c) of the Board's policy number BC-2 Monitoring Requirements confirms this obligation.

DISCUSSION

The 2015 Annual Report provides the Board and the public with important information regarding the performance of the Ottawa Police Service over the past year, the progress on our priorities, and highlights some of the people and programs behind the numbers. It highlights how we addressed our three operational priorities – guns and gangs, violence against women, and traffic safety; and how we're changing to better serve the residents of Ottawa. It also reflects our commitment to public accountability and transparency by providing indicators of police performance.

The release of the Annual Report also includes detailed crime and call for service statistics for the City of Ottawa and City Wards (23). The Crime Trends Reports include measures on the rate, severity, volume and clearance of criminal offences, volume of calls for service by priority level, and residents' perception of safety and security in their communities collected from the 2015 Public Survey of Policing Services.

The 2015 Annual Report is organized to provide both narrative and quantitative information reflective of the four 2012-2015 Business Plan pillars: Community, Service, Value, and Members.

The Annual Report is available online and for download at www.ottawapolice.ca

Highlights of Our Performance (Facts and Figures):

- Ottawa residents are nearly unanimous about feeling safe in their home (95%) and neighborhood (90%) during the day; and 82% are satisfied with the OPS.
- Results from the Statistics Canada General Social Science (GSS) survey released in 2015 also confirm that Ottawa residents rate local police performance higher than the average for all Census Metropolitan Areas in every aspect assessed.
- With over 31,100 reported *Criminal Code of Canada* offences (excluding traffic) in the City of Ottawa, the level of reported crime declined by -1% last year.

- The clearance rate for total *Criminal Code* offences (excluding traffic) remained constant in 2015 with 36% of all cases cleared by charge or cleared otherwise.
- After falling by more than 17% in the past five years, Ottawa's Crime Severity Index (CSI) rose by 3% last year – the Violent Crime CSI increased by 7% to 48.8, while the Non Violent crime CSI increased by 2% to 42.2.
- In 2015 the level of Violent Crime in Ottawa declined by 1%; however the overall severity of violent crime increased by 7% driven by increases in Attempted Murder, Robbery, Assaults, Sexual Violations and Abduction offences. The clearance rate for violent crime improved by 1 percentage point to 56%.
- There were 7 homicides last year, all of which were solved. Two historical cases were also solved last year, bringing the clearance rate to 129%.
- In 2015 the volume of Non-Violent crime in Ottawa decreased 1%; driven by fewer arson, mischief and theft under \$5,000 offences. The clearance rate declined by less than one percentage point to 32%.
- The number of calls received and entered into the OPS dispatch system declined by -2% to almost 334,500. The decline was driven by fewer Alternative Response calls (-7%). Mobile Response calls requiring an on scene police presence remained constant at 246,300.
- In 2015 the Victim Crisis Unit responded to 5,530 calls and supported more than 6,648 crisis and post-trauma interventions. This is a 79% increase over the calls for service supported in 2014 due mainly to a revised partnership agreement with Ottawa Victim Services.
- The cost of policing increased 3% to \$269.8 million; however the Service ended the year with a surplus of \$71,000.
- Complaints against the conduct of police officers declined 9% to 344, and of these, 91% were resolved within the year and 29 resulted in discipline.
- There were 463 Use of Force reports filed in 2015 representing a drop of 5%.

Distribution / Release

In order to increase awareness, expand and diversify a broader audience, and to encourage the community to view the annual report at www.ottawapolice.ca the following activities will take place:

- A news release will be issued along with sharing on OPS social media sites;

- Community partners such as COMPAC, GLBT and YAC will be advised of its release;
- The report will be promoted and distributed through City Councillors and Internal networks (CPC Officers, Diversity and Race Relations, School Resource Officers, Victims Crisis Unit).
- Some paid advertising will also be placed in community newspapers and some social media networks.

The online web-based version is designed so that the entire site or individual articles can be viewed. For those wishing a print copy, there is the ability to download an accessible version in .pdf format.

CONSULTATION

Not applicable.

FINANCIAL IMPLICATIONS

The OPS provides the 2015 annual report in digital (web-based) and downloadable (.pdf) format. Production costs associated with the annual report are included in the OPS' annual operating budget.

SUPPORTING DOCUMENTATION

Document 1: 2015 Annual Report

CONCLUSION

The 2015 Annual Report highlights the progress the Ottawa Police Service has made to improving the safety and security of our communities. It provides the Board, our members, and Ottawa residents with important information on key indicators of our performance and crime trends in Ottawa. The information presented in this report supports our commitment to transparency and collaboration in order to enhance community based problem solving.

I am proud of the work our members have accomplished keeping our community safe. As we move forward with implementation of the 2016-2018 Business Plan, we are committed to continuously improving the level of service we provide and building on the high degree of confidence, trust, and satisfaction in our ability.

Document 1

Annual Report – issued separately