

2016-2018 STRATEGIC PLAN

INNOVATION AND INVESTMENT
IN COMMUNITY SAFETY

We protect the safety and security of our communities

- Responding to Emergencies
- Keeping Public Order
- Enforcing the Law
- Preventing Crime
- Helping Victims

OUR PRIORITIES

Strategic

- **Members**
Engaging and investing
in all our people
- **Service**
Delivering service
excellence through
operations
- **Community**
Working with our
communities on our
shared responsibility
for safety

Operational

- Violence Against Women
- Guns & Gangs
- Traffic & Road Safety

WHAT WE DO



OUR RENEWED FOCUS IN 2018 *A Member Centric Approach*

SUPPORT OUR MEMBERS TO DELIVER QUALITY SERVICE

The way we work

Fully implement the service
delivery model

How we work

Improve how we use
technology through the
modernization plan, and how
we use the spaces we have
through a workplace strategy

Where we work

Carry out development
activities for south campus

ENGAGE OUR MEMBERS

Support

Take care of our Members
through the programs in our
Wellness strategy

Develop

Provide training and other
supports aligned with our new
service delivery model

Communicate

Often, well, and in a
transparent manner

KEEP OUR COMMUNITY INVOLVED

Community engagement and partnerships

Action our Community
Policing Strategy

Culture of Equity, Diversity and Inclusion

Implement the Bias-Neutral
Policing Plan

Reflect our community

Diversify our membership to
better reflect our demography

*Engaging and supporting our members to deliver quality service,
and provide positive interaction with our communities*

HOW WE DO IT