



# 001 - OPLB Roles and Responsibilities of the Board and Trustees

### **Board Role and Governance Model**

The Board is accountable for the full range of decisions affecting the Ottawa Public Library ("library"). The Board approaches its role using a policy or strategy model of governance that focuses on setting strategic direction and objectives, making decisions on major projects and monitoring library and CEO performance. Its attention shall primarily be on the long-term needs and goals for the library, not the administrative or operational details.

## **Board Responsibilities**

The Board's main responsibilities include:

- understanding and adhering to the Public Libraries Act;
- maintaining awareness of, and implementing new legislation and regulations as required;
- establishing and periodically updating the Board's Rules of Procedure By-laws;
- defining the library's purpose and direction;
- selecting, compensating, setting objectives for, and assessing the performance of the CEO;
- developing and maintaining an effective working relationship with the CEO;
  - Establishing and regularly updating the governance policies for the organization;
  - Establishing and regularly updating a Delegation of Authority Policy by which the CEO is delegated authority and resources to run the library;
- reviewing and approving major strategies, plans, and decisions;
- reviewing and approving objectives for, and monitoring, the performance of the library;
  - ensuring that the library meets the community's needs and stated goals, as well as City Council's budgetary directions;
  - establishing and ensuring the adequacy of financial reporting and controls, and financial information systems;
  - establishing ethical and behavioural guidelines, and ensuring adherence by library employees and customers;

- establishing and monitoring the results of a comprehensive risk management system;
- practicing good governance principles including evaluating its own performance regularly;
- providing advice to City Council on the ideal competency profile when appointments are made to the Board;
- providing an orientation to new Trustees as well as ongoing continuing education/development;
- acting as a bridge between the library, the community, and City Council; and,
- reporting regularly on the library's effectiveness to City Council and the public.

The detailed list of Board responsibilities, as defined by decision-making authority or delegation thereof, is contained in the Delegation of Authority policy (002-OPLB).

## Trustee Role

As members of the Ottawa Public Library Board, trustees are representatives who ensure the community has appropriate and efficient library service. Each trustee is a primary member of a corporate body who, from a position of "trust", manages the assets of others and ensures that those assets are preserved and developed.

In keeping with good governance principles and best practices, Trustees as fiduciaries have the following duties and associated expectations:

Duty	Description	
Fiduciary	To act honestly, in good faith, and with a view to the best interests of the organization.	
Care	To exercise the due care, diligence and skill that a reasonably prudent person would in comparable circumstances.	
Diligence	To be responsible for, and be well informed about the organization.	
Skill	To exercise the degree of skill expected from a person with the particular member's knowledge and experience.	
Prudence	To act carefully and practically, and to anticipate problems and opportunities.	
Obedience	To comply with all applicable laws and the Library's by-laws and policies.	
Conflicts	To avoid and/or declare conflicts of interest.	

### **Trustee Responsibilities**

Trustees are required to:

- accept fiduciary responsibility including making decisions in keeping with the best interests of the OPL;
- commit sufficient time to fully perform Board duties which may include, but are not limited to, participating in monthly Board meetings, committee or work group meetings, training opportunities, conferences, ceremonial events, and other relevant activities;
- be aware of, and responsive to, the needs of the community;
- be accessible to the public to receive input on library issues, whether at public consultations or via electronic means;
  - advocate on behalf of the library with City Council, community groups, the business community, and members of the public at large; and,
- function as a member of a team in keeping with the principles of good governance.

Effective Date:	Last Review Date:
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