

 <p>OTTAWA POLICE SERVICE SERVICE DE POLICE D'OTTAWA</p> <p><i>The Trusted Leader in Policing</i> <i>Le chef de file de confiance dans la police</i></p>	<p>REPORT RAPPORT</p>
---	--

DATE: 25 May 2015

TO/DEST: Executive Director, Ottawa Police Services Board

FROM/EXP: Chief of Police, Ottawa Police Service

SUBJECT/OBJET: **LETTERS OF COMMENDATION**

RECOMMENDATION

That the Ottawa Police Services Board receive this report for information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

(Original signed by)

Charles Bordeleau
Chief of Police

Attach. (1)

Responsible for the report: John Steinbachs, Director, Corporate Communications

LETTERS OF COMMENDATION

Date Received: 08 April 2015

From: Member of the Public

OPS Member: Cst. Trevor Dunlop

Excerpts from letter: My son, who I had allowed to live in my mother's home to assist him in turning his life around and becoming a respectful citizen of our great city, chose once again the wrong path and had the nerve to establish a grow-op in his grandmother's home. I wish to express extreme gratitude to Trevor for his compassion, understanding, concern, helpfulness, utmost respect, and timeliness in guiding us through this nightmare. He connected us with community resources and was kind enough to call us to advise us our son had been arrested. This to me is going above and beyond the call of duty. He is certainly an asset to your team. Without his help, I would not have known where to begin.

Date Received: 13 April 2015

From: Member of the Public

OPS Member: Cst. Robert McConnachie, Cst. Virginia Witt, Cst. Andrea Lensen, and Sgt. Martin Rukavina

Excerpts from letter: I received a frantic call from my granddaughter. She was screaming and crying that her dad had passed away in his sleep. I rushed over and the fire truck, two police officers, and the paramedics were already there. What I am writing to you about is the exemplary conduct that the officers displayed throughout the entire morning. I cannot express my gratitude enough. You have all restored my total faith in the Ottawa Police Service. I respect you all from the bottom of my heart.

Date Received: 28 April 2015

From: Member of the Public

OPS Member: Cst. Phong Le

Excerpts from letter: I was pulled over for speeding on April 13. Officer Le issued a warning ticket as opposed to a fine. Please let Officer Le and his direct report know that I am appreciative of his professionalism. Unbeknownst to Officer Le, I was traveling home after a couple of very long days. My son had just spent three days in the ER and subsequently was admitted to the hospital. His act of kindness and professionalism exceeded his job duties. For that, I am grateful.

Date Received: 29 April 2015

From: Member of the Public

OPS Member: Cst. Derek Hardy

Excerpts from letter: Cst. Hardy has been a great aid to our grocery store. He has been instrumental in catching two thieves targeting us. In both incidents he demonstrated excellence and professionalism. We would like to thank him for his work.

Date Received: 30 April 2015

From: Member of the Public

OPS Member: Cst. James Monroe and A/Sgt. Moe Salehe

Excerpts from letter: Yesterday, my husband and I had someone come to our door with some kind of badge and it was very unsettling. We decided that we should call the police to make a report. The extremely helpful dispatcher sent us some help to come check it all out.

Once the police men arrived, I was instantly more relaxed. The officers were very nice, calm, and did an amazing job reassuring us that they would keep us in the loop. I am currently 24 weeks pregnant and was very scared and unsettled with this incident. After the helpful police officers left, I felt safe. I just wanted to say thank you. I'm glad I don't have to use your service often, however, I'm thankful knowing that when I do, you're there right away to make us feel safe and relaxed again.

Date Received: 8 May 2015

From: Member of the Public

Excerpts from letter: I was struggling to load four bags of earth into my shopping cart at the Isabella Street Loblaws when two young women stopped and took over. They also put them in the trunk of my car for me. I know they both work at the nearby Elgin Street police headquarters but I do not know their names. If there is any way you can find out, they deserve a big pat on the back for being so kind . They are a credit to the Ottawa Police!