



MEMO / NOTE DE SERVICE

To / Destinataire	Mayor and Members of Council	File/N° de fichier: N/A
From / Expéditeur	Donna Gray, General Manager, Community and Social Services Department	
Subject / Objet	Community Safety and Well-Being Plan – Guiding Council Update	Date: March 18, 2022

The purpose of this memo is to provide Members of Council with an update on work undertaken by the Guiding Council as well as City staff to advance the mental well-being objectives of the Community Safety and Well-Being Plan.

Following Council approval of the Plan, the Guiding Council established its Terms of Reference and work plan, and has just released its first newsletter, outlining its membership, work and newly hired staff. The newsletter is attached to this memo.

Complementary to the work of the Guiding Council, City staff have procured the services of an independent consultant conduct background research on options for an enhanced or new mental health and addiction crisis response system. Specifically, on the development of an alternative call referral program identifying how and to whom low-risk, low-acuity 911 calls should be re-directed, which is trauma informed and culturally appropriate. This work will be done under the leadership of the Guiding Council and in consultation with the Community & Social Services Department and Ottawa Police Services.

Additionally, as previously announced in the memo to Council on February 17, 2022, a new service area, Community Safety, Well-Being, Policy and Analytics has been established in within the department of Community and Social Services. Competitions are currently underway for temporary positions to support the Secretariat of the Guiding Council and in the coming months, competitions will be undertaken to permanently staff positions within the Community Safety and Well-Being Team.

Should you have any further questions, please don't hesitate to contact Sarah Taylor, Director of Community Safety, Well-Being, Policy and Analytics at Sarah.Taylor@ottawa.ca.

Sincerely,

Donna Gray
General Manager
Community and Social Services

cc. Steve Kanellakos, City Manager
Senior Leadership Team
Dr. Vera Etches, Medical Officer of Health, Ottawa Public Health
Community and Social Services Department Leadership Team

