

6. Office of the Auditor General (OAG) – Audit, Review and Investigation Reports

ACS2022-OAG-BVG-0007

CITY WIDE

REPORT RECOMMENDATION

That the Audit Committee receive the audit, review and investigation reports and recommend that Council consider and approve the recommendations.

Nathalie Gougeon, Auditor General, along with the Deputy Auditor General, Joanne Gorenstein, provided a PowerPoint presentation, which outlined the following audits:

1. Enterprise Risk Management Audit;
2. Job Evaluation Review Audit; and
3. Limited Review – OC Transpo Bus Operators Compliance with Regulations Audit

A copy of the presentation is held on file with the City Clerk.

The following staff were in attendance to respond to questions:

- Valerie Turner, General Manager, Innovative Client Services
- Will McDonald, Associate General Manager, Innovative Client Services
- Elizabeth Marland, Director of Human Resources, Innovative Client Services
- Lynn Branchaud, Program Manager of HR Programs, Innovative Client Services

- Renee Amilcar, General Manager, Transit Services
- Paul Treboutat, Chief Safety Officer, Transit Services

Regarding the Enterprise Risk Management Audit, staff and the Auditor General's Office responded to questions pertaining to cybersecurity, the Enterprise Risk Management Plan and management practices.

Questions were responded to by staff regarding the Job Evaluation Review Audit with respect to equity issues including diversity, current policy and framework, and how the city measures with other municipalities.

Lastly, questions pertaining to the Limited Review – OC Transpo Bus Operators Compliance with Regulations Audit were in regard to ongoing concerns, safety processes for operators, penalties and demerit points.

After discussion, the Committee RECEIVED and CARRIED this report as presented.