

**Report to
Rapport au:**

**Ottawa Board of Health
Conseil de santé d'Ottawa
25 April 2022 / 25 avril 2022**

**Submitted on April 12, 2022
Soumis le 12 avril 2022**

**Submitted by
Soumis par:**

Dr. / Dre Vera Etches, Medical Officer of Health / Médecin chef en santé publique

Contact Person

Personne ressource:

**Cameron Keyes, Director, Knowledge Exchange, Planning and Quality / Directeur,
Échange de connaissances, planification et qualité
613-580-2424, x.23537 Cameron.Keyes@Ottawa.ca**

Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE File Number: ACS2022-OPH-KPQ-0001

**SUBJECT: OTTAWA PUBLIC HEALTH'S STRATEGIC PLAN FOR 2019-2022 –
UPDATE FROM QUARTER FOUR OF 2021**

**OBJET: PLAN STRATÉGIQUE DE SANTÉ PUBLIQUE OTTAWA POUR 2019-
2022 – MISE À JOUR DU QUATRIÈME TRIMESTRE 2021**

REPORT RECOMMENDATION

That the Board of Health for the City of Ottawa Health Unit receive this report for information.

RECOMMANDATION DU RAPPORT

Que le Conseil de santé de la circonscription sanitaire de la ville d'Ottawa prenne connaissance de ce rapport à titre d'information.

BACKGROUND

[Protecting Our Community's Health: Ottawa Public Health's 2019-2022 Strategy](#) was approved by the Board of Health in June 2019 and updated in September 2020 and November 2021, with progress reports provided quarterly.

The current report provides an update on progress made in advancing the strategy during quarter four of 2021.

DISCUSSION

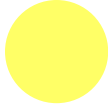
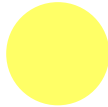



Ottawa Public Health (OPH) is in year three of the 2019-2022 Strategic Plan. Each year, the strategy is refreshed through an annual plan to align with the key objectives and priorities of the year. The 2021 refresh resulted in incorporating the COVID-19 pandemic into the strategic action plan. To date, OPH continues to make positive progress towards this year's action plan.

The start of the quarter saw low rates of COVID-19 in the community. With the emergence of the Omicron variant, the number of people testing positive quickly surged to the highest levels seen throughout the entire pandemic. High rates of COVID-19 resulted in changes to testing criteria and isolation requirements to ensure resources could be allocated to those with the greatest risk for severe outcome and to minimize the spread of Omicron.

Ensuring equitable and accessible vaccination to all Ottawa residents continued to be a key priority to ensure community protection against the transmission of COVID-19. There were over 288,000 third doses administered in Ottawa during the quarter, with the highest daily doses administered occurring on December 21 and 22 with 20,768 and 20,825 doses administered each day respectively. In addition, by the end of Q4, 90% of Ottawa's eligible population (5+ years) received at least one dose and 83% received two doses.

While the COVID-19 pandemic response and vaccination campaign remain a key focus, recovery planning is underway with the advancement of non-pandemic related programs and services. These programs include school-age immunizations, sexual health and harm reduction, healthy growth and development, mental health and substance use health, and dental health. OPH's work in environmental health and infectious disease also continues.

At the end of the quarter, using the key performance measures set out for each of the five strategic goals, OPH met its target for goal 3, was slightly under target for goals 1, 2, 4 and 5.

Goal 1 - Drive innovative approaches to mental health & substance use – Percent of Community Action Plan completed or underway	
Goal 2 - Healthy communities by design – Scoring on COVID-19-wise behaviours, control, and vaccine uptake	
Goal 3 - Streamlining through digitizing – Percent onboarding of provincial Case and Contact Management and Vaccine Systems	
Goal 4 - A healthy workplace and workforce - Percentage of employee satisfaction above or at City of Ottawa average	
Goal 5 - Continuously improve our core work to maximize impact – OPH service delivery performance scores	

Document 1 provides an overview of progress made, as well as some key highlights and challenges for each of the five goals and for the three transformational initiatives approved as part of the 2019-2022 Strategic Plan.

Next steps

Staff will continue to provide regular updates to the Board of Health on progress made in implementing the 2019-2022 Strategic Plan. The next report will be submitted to the Board of Health in June 2022 and will include progress from Q1 of 2022.

RURAL IMPLICATIONS

There are no rural implications associated with this report.

CONSULTATION

This report is administrative in nature and therefore no public consultation is required.

LEGAL IMPLICATIONS

There are no legal impediments to receiving this report for information.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

ACCESSIBILITY IMPACTS

Accessibility was considered in the writing of this report.

ALIGNMENT WITH OTTAWA PUBLIC HEALTH STRATEGIC PRIORITIES

This report provides an update on the Strategic Plan for quarter four of 2021.

SUPPORTING DOCUMENTATION

Document 1 - Protecting our Community's Health – Ottawa Public Health's 2019-2022 Strategy– 2021 Quarter 4 Progress Update

DISPOSITION

This report is presented to the Board of Health for information.

Staff will continue to provide regular updates to the Board on the implementation of the 2019-2022 Strategic Plan. The next report will be submitted to the Board in June 2022 and will include progress from Q1 of 2022.