

OTTAWA POLICE SERVICES BOARD
POLICY & GOVERNANCE COMMITTEE MEETING

MINUTES 2

6 June 2019, 10:00 a.m.

Councillor Lounge, 110 Laurier Avenue West, Ottawa

Present: Members: A. Blaustein, D. Nirman, S. Valiquet (Committee Chair)
Others: Board Chair D. Deans; Vice Chair L.A. Smallwood; Board member K. Egli;
Interim Chief S. Bell; Deputy Chief U. Jaswal; A/Director General J.
Letourneau; Manager Planning, Policy & Research D. Miller; Manager
Business Performance C. Hopgood; Evaluation and Research Specialist
J. Ghadiali; Councillor Assistant J. Fait; Executive Director K. Ferraro

ELECTION OF CHAIR

Moved by D. Nirman

That S. Valiquet serve as Chair of the Policy and Governance Committee.

CARRIED

CONFIRMATION OF AGENDA

That the Policy and Governance Committee confirm the Agenda of the 6 June 2019 meeting.

CARRIED

CONFIRMATION OF MINUTES

Minutes 1 of 12 December 2018

That the Policy & Governance Committee confirm Minutes 1 from the 12 December 2018 meeting.

CARRIED

BUSINESS ARISING FROM MINUTES

There was no business arising from the minutes.

ITEMS OF BUSINESS

1. DRAFT 2019-2020 STRATEGIC PLAN

Draft 2019-2020 Strategic Plan One-pager

Mock-up of 2019-2020 Strategic Plan

Updated copies of the supporting documents were provided at the meeting (one-pager and mock-up).

The Committee was walked through the various priority areas and questions were raised regarding the following:

Monitoring of the Plan

Given the short duration of the plan, most of the evaluation will rely on looking at outputs as opposed to outcomes. When the Community Safety and Wellbeing Plan is underway, this will help police collaborate with community partners on addressing risk factors proactively and producing more outcomes.

The OPS has a Performance Management Framework that tracks eight various measures on an annual basis. There are also less frequent tools that are used such as the Member and Public Surveys, which are conducted every three years.

The OPS is constantly re-evaluating how it measures success. The Board provided some input during the strategic planning sessions.

As the Board prepares for the development of its next plan (which will start soon), there will be an opportunity for more discussion on how we measure success (e.g. how can we ensure Frontline feels as though we are moving the yardstick forward). OPS will come back to the P&G Committee in the near future to begin these discussions.

Community Policing

The Committee would like to see community policing defined in more detail in the plan in terms of what the Board and the community expect to see. This will make it easier to establish metrics and track whether we achieved what we set out to do.

It was clarified that there was no misunderstanding within the community in terms of what community policing means; the community understands it

and did not like the changes the OPS made.

The Committee would like to see the plan be more equally representative of the community and members (e.g. merge member engagement and support).

A question was raised as to how quickly changes could be made to the community policing model. It was indicated that once a permanent Chief is in place, actions could be taken rather quickly. In the meantime, the OPS is piloting neighbourhood teams in three sectors in the City effective October 22 - Caldwell, Vanier/Overbrook and the South end (i.e. Ledbury, Banff, Blohm, etc). The sectors were chosen based on risk and ensuring they were separated across the city and not concentrated in any one area. The pilot is expected to last anywhere from 8 months to a year.

The OPS is partnering with Carleton University and Dr. Linda Duxbury to develop an evaluation and metrics to track the effectiveness of the pilot and whether it is delivering neighbourhood policing as communities want to see it. Once properly evaluated, steps can be taken to expand the pilot and build on any lessons learned. The Board and the OPS will need to look at what it would take in terms of resources and budget to expand it across the city.

In terms of sectors that are not part of the pilot, they will continue to have dedicated resources assigned to their areas to provide support.

A community meeting is taking place on June 17 with City Councillors to discuss the specific needs for each community.

Next Steps

OPS staff will present the Strategic Plan at the June Board meeting, addressing the priority areas at a high level (15-20 minutes).

The OPS will make available English and French printed copies of the updated Plan at the June meeting.

A separate presentation focused solely on community policing will be made at the September Board meeting (to avoid presenting over the summer months and in advance of the launch of the neighbourhood policing pilot). Other priority areas from the Strategic Plan will also be presented individually at future Board meetings.

That the Policy & Governance Committee receive this item for

information.

RECEIVED

OTHER BUSINESS

1. HATE CRIMES POLICY

A question was raised as to whether the OPS has a policy concerning the investigation of hate propaganda and hate motivated crimes. The OPS confirmed it has internal policies and procedures. It was identified that the community has highlighted concerns around the process. The OPS will be making changes to its response to hate crimes in terms of establishing points of contact; better identification and tracking of hate crimes; improved risk assessments; and ensuring proper engagement and follow-up with the community. This work is ongoing.

The OPS will refine its policy and bring it forward to the Board for review. If needed, the Board may establish its own framework at that time.

The Committee was reminded of the upcoming Interfaith Safety Forum occurring on June 18.

2. USE OF TECHNOLOGY & PRIVACY IMPLICATIONS

A request was made to have the OPS provide to the Board a copy of its policies and procedures governing the use of technology such as automatic licence plate readers; IMSI catchers; facial recognition software; drones; etc., to help the Board better understand how the public's rights and expectations to privacy are protected. The Board can then determine whether it requires its own policy.

The OPS confirmed that a privacy assessment is conducted whenever new technology is on-boarded and that privacy concerns are top of mind.

ADJOURNMENT

The meeting adjourned at 10:49 a.m.

NEXT MEETING

5 September 2019, 10:00 am, Honeywell Room

DRAFT