

4. OFFICE OF THE AUDITOR GENERAL (OAG) – REPORT ON THE FRAUD AND WASTE HOTLINE

BUREAU DE LA VÉRIFICATRICE GÉNÉRALE (BVG) – RAPPORT SUR LA LIGNE DIRECTE DE FRAUDE ET D'ABUS

COMMITTEE RECOMMENDATION

That Council receive the Report on the Fraud and Waste Hotline.

RECOMMANDATION DU COMITÉ

Que Conseil prenne connaissance du rapport sur la Ligne directe de fraude et d'abus.

DOCUMENTATION/DOCUMENTATION

1. Auditor General's report, dated May 13, 2021 (ACS2021-OAG-BVG-006)
Rapport de la Vérificatrice générale daté le 13 mai 2021 (ACS2021-OAG-BVG-006)
2. Extract of draft Minutes, Audit Committee – May 25, 2021.
Extrait de l'ébauche du procès-verbal, Comité de la vérification, le 25 mai 2021.

**Report to
Rapport au:**

**Audit Committee
Comité de la vérification
25 May 2021 / 25 mai 2021**

**and Council
et au Conseil
9 June 2021 / 9 juin 2021**

**Submitted on May 13, 2021
Soumis le 13 mai 2021**

**Submitted by
Soumis par:
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Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE File Number: ACS2021-OAG-BVG-006

SUBJECT: Office of the Auditor General (OAG) – Report on the Fraud and Waste Hotline

OBJET: Bureau de la vérificatrice générale (BVG) – Rapport sur la Ligne directe de fraude et d'abus

REPORT RECOMMENDATION

That the Audit Committee recommend Council receive the Report on the Fraud and Waste Hotline.

RECOMMANDATION DU RAPPORT

Que le Comité de la vérification recommande au Conseil de prendre connaissance du rapport sur la Ligne directe de fraude et d'abus.

BACKGROUND

The City's Fraud and Waste Hotline was launched on November 1, 2005 in order to facilitate the reporting of suspected fraud or waste by employees. Council also made the Hotline available to the public in May 2009. The Hotline is a confidential and anonymous service that allows any employee or member of the public to report incidents 24 hours a day, 7 days a week. The Hotline is operated independently by a third party, WhistleBlower Security Inc., and is accessible either by phone or the Internet.

DISCUSSION

In accordance with the Governance report approved by Council on December 5, 2018, the Report on the Fraud and Waste Hotline is tabled with the Audit Committee, for referral to Council for approval of any recommendations. The Report on the Fraud and Waste Hotline for 2020 is attached.

RURAL IMPLICATIONS

There are no rural implications associated with this report.

CONSULTATION

As this is considered an internal administrative matter, no public consultation was undertaken.

COMMENTS BY THE WARD COUNCILLOR(S)

This is a city-wide matter.

ADVISORY COMMITTEE(S) COMMENTS

This section does not apply, as this is a city-wide administrative report.

LEGAL IMPLICATIONS

There are no legal impediments to Audit Committee and Council receiving this report.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with this report.

TERM OF COUNCIL PRIORITIES

This report supports the Term of Council Priority related to Governance, Planning and Decision Making.

SUPPORTING DOCUMENTATION

Document 1 - Report on the Fraud and Waste Hotline

DISPOSITION

The Office of the Auditor General will continue to be responsible for the Fraud and Waste Hotline and will issue a report annually.