

DOCUMENT 4

From: Phillip B. Turcotte
Sent: August 10, 2021 5:10 PM
To: Choudhry, Omar <omar.choudhry@ottawa.ca>
Cc: Legault, Carole (CCS); Desjardins, Marc (CCS)
Subject: AAC Feedback: E-Cargo Bike Strategy & Pilot Project

Good Afternoon Omar,

Thank you again for consulting with me in my capacity as Chair of the AAC on the subject of Ottawa's E-Cargo Bike Strategy & Pilot Project. Please find the AAC's feedback below.

1. Like e-scooters, e-cargo bikes should be required to emit some kind of noise to alert pedestrians (to ensure consistency and predictability for Blind pedestrians, this noise should be the same as the one being developed through the E-Scooter Stakeholder Working Group);
2. The City should work with retailers/sellers of personal e-cargo bikes to make sure people know how to properly park them in Ottawa;
3. The City should require a response to complaints (from businesses or By-Law, as appropriate) within 15 to 20 minutes;
 - 3.1. Require that confirmation be issued once the complaint has been addressed (call, email, SMS), based on the complainant's preference);
4. Require the registration of personal e-cargo bikes with the City for easy tracking; and
5. There should be an accessibility levy imposed on e-rickshaw providers who do not offer services that are accessible to persons with disabilities.

I welcome the opportunity for the AAC to continue collaborating with you as this project moves forward.

Best wishes,

Phillip

Phillip B. Turcotte
Président, Comité consultatif sur l'accessibilité
Chair, Accessibility Advisory Committee