

COMMUNITY AND PROTECTIVE SERVICES COMMITTEE  
REPORT 22  
OCTOBER 21, 2021

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COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION RAPPORT 22  
LE 21 OCTOBRE 2021

EXTRACT OF DRAFT MINUTES 22  
COMMUNITY AND PROTECTIVE SERVICES COMMITTEE  
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EXTRAIT DE L'ÉBAUCHE DU PROCÈS-VERBAL 22  
COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION  
LE 21 OCTOBRE 2021

5. Ottawa Fire Services 2020 Annual Report

ACS2021-EPS-OFS-0001

CITY WIDE

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#### REPORT RECOMMENDATION

That the Community and Protective Services Committee recommend Council receive this report for information.

Kim Ayotte, Acting General Manager, Emergency and Protective Services, gave opening remarks and was joined by Fire Chief, Paul Hutt in answering any questions from Committee members.

The Committee heard from the following delegation:

Doug McLennan – President Ottawa Professional Firefighters Association – He noted that 2020 was unprecedented time. Members have overcome many issues including ice rescue calls. He said there needs to be a strategy for staffing levels. He said there is an overtime model at the moment. Members are getting fatigued. There is a need to work on response time but staff issues could rectify that. Members are diagnosed with PTSD and mental health issues.

Committee members had a variety of questions of the speakers dealing with but not limited to the following:

It was noted that that there are over 900 members but also have over 500 volunteer firefighters. Volunteers receive same training but may take longer

as they have full time jobs.

The Chief cited accreditations and how in 2019, changed call types to align with accreditations. Since then there is a decrease in response time.

With regards to PTSD they have several programs to assist with these members. Participating in a study with Ottawa U. continue to work on educating program.

With regards to recruiting, is there a problem in getting diversity and gender equity – how can we reduce those barriers? The Chief outlined the recruitment program. Developed outreach working group and working with community. Still a lots to do. They have entered into a program with Scouts Canada and other organizations.

The report recommendation was put to Committee and CARRIED as presented.