

**COMMUNITY AND PROTECTIVE SERVICES COMMITTEE
REPORT 22
OCTOBER 27, 2021**

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**COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION RAPPORT 22
LE 27 OCTOBRE 2021**

**EXTRACT OF DRAFT MINUTES 22
COMMUNITY AND PROTECTIVE SERVICES COMMITTEE
OCTOBER 21, 2021**

**EXTRAIT DE L'ÉBAUCHE DU PROCÈS-VERBAL 22
COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION
LE 21 OCTOBRE 2021**

7. Long-Term Care Services Strategic Plan

ACS2021-CSS-GEN-0015

CITY WIDE

REPORT RECOMMENDATION(S)

That the Community and Protective Services Committee recommend that Council:

- 1. Approve Long-Term Care's five-year strategic direction, which includes renewed mission, vision, values and strategic priorities, as described in this report; and**
- 2. Direct the Director of Long-Term Care to include \$100,000 in the 2022 Long-Term Care budget for the development of a customized person-centred care model as described in this report; and**
- 3. Direct the Director of Long-Term Care to report back to Committee and Council on the implementation plan and approach once confirmation of the LTC provincial budget revenues have been confirmed for 2022-2023.**

Dean Lett, Director, Long Term Care and Sheila Bauer, Administrator, Long Term Care gave a PowerPoint presentation on the report. A copy of the presentation is held on file with the City Clerk's office.

The Committee heard from the following delegations:

1. Marcella Seropian – Congratulated the City on this report and felt it is a

very well thought out report. Congratulations.

2. Carol Holmes Kerr – They are a group of eight women who care for people with dementia. They have a support group and have been receiving mixed message when receiving home care. Met with MPP and other institutions who provide services for people with dementia. They advocate for positive change
3. Gweneth Gowanlock – She was caregiver for her husband, then had been placed in a homecare facility. Many are built on an institutional framework. Current model in Canada needs to change, although the City's are considered better. They applaud this transformational approach. This approach is particularly important to persons with dementia. They support this report.

Following the presentation and delegations committee members asked staff a variety of questions regarding but not limited to these points:

- Focus on dementia, what are we doing and how is this approach we are considering will address the other residents? It's very much a personal model, individualized. Some of the residents can go into community and staff would support them in doing that. They will provide residents the choices. Freedom to make choices and for residents to live independently.
- \$100,000 doesn't sound like a lot of money – how and where will that be spent? Staff will work with stakeholders in the home and use it for training. Will assist in developing a curriculum. Hoping to get money from province. This money will provide us in building the materials and developing the program in time for 2023.
- City is still not aware of the province's commitments. Legislation will have commitment to 24-hour care. Need to maintain some capacity to be ready from a legislative perspective.
- Staff are putting together an HR working group to look at provincial funding and create full time positions. They are sharing staff in homes and looking at other opportunities so that staff work at city and no where else with full time hours.

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The report recommendations were put to Committee and CARRIED as presented.