

**Report to
Rapport au:**

**Ottawa Board of Health
Conseil de santé d'Ottawa
21 June 2021 / 21 juin 2021**

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**Submitted by
Soumis par:**

Dr. / Dre Vera Etches, Medical Officer of Health / Médecin chef en santé publique

Contact Person

Personne ressource:

**Cameron Keyes, Director, Knowledge Exchange, Planning and Quality / Directeur,
Échange de connaissances, planification et qualité
613-580-2424, x.23537 Cameron.Keyes@Ottawa.ca**

Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE File Number: ACS2021-OPH-KPQ-0003

**SUBJECT: OTTAWA PUBLIC HEALTH'S STRATEGIC PLAN FOR 2019-2022 –
UPDATE FROM QUARTER ONE OF 2021**

**OBJET: PLAN STRATÉGIQUE DE SANTÉ PUBLIQUE OTTAWA POUR 2019-
2022 – MISE À JOUR DU PREMIER TRIMESTRE 2021**

REPORT RECOMMENDATION

That the Board of Health for the City of Ottawa Health Unit receive this report for information.

RECOMMANDATION DU RAPPORT

Que le Conseil de santé de la circonscription sanitaire de la ville d'Ottawa prenne connaissance de ce rapport à titre d'information.

BACKGROUND

[Protecting Our Community's Health: Ottawa Public Health's 2019-2022 Strategy](#) was approved by the Board of Health in June of 2019, with progress reports provided quarterly.

DISCUSSION

Ottawa Public Health (OPH) continues to make positive progress towards the implementation of the 2019-2022 Strategic Plan. In September 2020, a refresh of the strategy was completed and resulted in the COVID-19 response being built directly into the strategy.

Quarter One of 2021 was a challenging time. In January, Ottawa worked hard to bend down the surge of residents testing positive for COVID-19, however by March, COVID-19 rates were once again increasing. Variants of Concern (VOC) were starting to show up in Ottawa and be an additional challenge, allowing the virus to spread more easily and quickly than ever before.

COVID-19 vaccinations were starting to be made available in January 2021 and OPH was working in lockstep with the City's Emergency Operations Centre, Provincial partners, and local hospitals on the implementation of Ottawa's COVID-19 vaccine program. OPH staffing efforts were maximized to the full extent in highly challenging conditions.

At the end of the quarter, using the key performance measures set out for each of its five strategic goals, OPH fully met the target for goals 1 and 3 and goals 2 and 5 are at risk, however both are starting to track in the right direction. Goal 4 performance measures will not be available until Quarter Two reporting:

<p>Goal 1 - Drive innovative approaches to mental health & substance use – Percent of Community Action Plan completed or underway</p>	
<p>Goal 2 - Healthy communities by design – Scoring on COVID-19-wise behaviours, control, and vaccine uptake</p>	
<p>Goal 3 - Streamlining through digitizing – Percent Onboarding of Provincial Case and Contact Management and Vaccine Systems</p>	

<p>Goal 4 - A healthy workplace and workforce - Percentage of employee satisfaction above or at City of Ottawa average (survey results are pending at this time)</p>	
<p>Goal 5 - Continuously improve our core work to maximize impact – OPH service delivery performance scores</p>	

Document 1 provides an overview of progress made, as well as some key highlights and challenges for each of the five goals as well as for the three transformational initiatives approved as part of the 2019-2022 Strategic Plan.

Next steps

Staff will continue to provide quarterly updates to the Board of Health on progress made in implementing the 2019-2022 Strategic Plan. The next report will be submitted to the Board of Health in September 2021 and will include progress from quarter two of 2021.

COVID-19 update

Although key strategic aspects of the COVID-19 response have been directly incorporated into the strategy, due to extensive response implemented by OPH to protect Ottawa's population, progress towards some of OPH's strategic goals and initiatives has been significantly impacted. It is important to note that while the pandemic response and vaccination campaign are ongoing, OPH is continuing its work on non-pandemic related services including childhood and catch-up immunizations, public health inspections, healthy growth and development programs, monitoring for West Nile virus and surveillance of ticks and human illness trends.

RURAL IMPLICATIONS

There are no rural implications associated with this report.

CONSULTATION

This report is administrative in nature and therefore no public consultation is required.

LEGAL IMPLICATIONS

There are no legal impediments to receive this report for information.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

ACCESSIBILITY IMPACTS

Accessibility was considered in the writing of this report.

ALIGNMENT WITH OTTAWA PUBLIC HEALTH STRATEGIC PRIORITIES

This report provides an update on the Strategic Plan for quarter one of 2021.

SUPPORTING DOCUMENTATION

Document 1: Protecting our Community's Health – Ottawa Public Health's 2019-2022 Strategy– 2020 Quarter 1 Progress Update

DISPOSITION

This report is presented to the Board of Health for information.

Staff will continue to provide quarterly updates to the Board on the implementation of the 2019-2022 Strategic Plan. The next report will be submitted to the Board in September 2021 and will include progress from quarter two of 2021.