

**Report to
Rapport au:**

**Ottawa Board of Health
Conseil de santé d'Ottawa
1 November 2021 / 1er novembre 2021**

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**Submitted by
Soumis par:**
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Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE File Number: ACS2021-OPH-KPQ-0006

**SUBJECT: OTTAWA PUBLIC HEALTH'S STRATEGIC PLAN FOR 2019-2022 –
UPDATE FROM QUARTER THREE OF 2021**

**OBJET: PLAN STRATÉGIQUE DE SANTÉ PUBLIQUE OTTAWA POUR 2019-
2022 – MISE À JOUR DU TROISIÈME TRIMESTRE 2021**

REPORT RECOMMENDATION

That the Board of Health for the City of Ottawa Health Unit receive this report for information.

RECOMMANDATION DU RAPPORT

Que le Conseil de santé de la circonscription sanitaire de la ville d'Ottawa prenne connaissance de ce rapport à titre d'information.

BACKGROUND

[Protecting Our Community's Health: Ottawa Public Health's 2019-2022 Strategy](#) was approved by the Board of Health in June of 2019 and updated in September 2020, with progress reports provided quarterly.






DISCUSSION

Ottawa Public Health (OPH) is in year three of the 2019-2022 Strategic Plan. Each year, the strategy is refreshed through an annual plan to align with the key objectives and priorities of the year. The 2021 refresh resulted in the inclusion of the COVID-19 pandemic response into the strategic action plan. To date, OPH continues to make positive progress towards this year's action plan.

The start of Q3 2021 saw COVID-19 levels in the community drop significantly and COVID-19 vaccination coverage continue to rise, with the peak levels of vaccination reached in July-August, with 89% of Ottawa's eligible population vaccinated with at least one dose and 83% fully vaccinated by the end of this quarter. Ensuring equitable and accessible vaccination for all Ottawa residents continued to be a key priority to ensure community protection against the transmission of COVID-19. As capacity from mass immunization clinics became available, additional approaches were added to reach priority neighbourhoods and populations, including establishing Neighbourhood Vaccine Hubs in areas with the lowest vaccine coverage rates to offer regular and steady access to vaccination options in accessible locations, closer to home. In addition, a process was launched to enable places of worship, workplaces, and community groups to request a mobile vaccine clinic within their space.

While the COVID-19 pandemic response and vaccination campaign remain a key focus, recovery planning is underway with the return and advancement of non-pandemic related programs and services. Q3 saw some prioritized programs restored with an aim of reducing service and program waitlists, supporting students' return to school, and supporting community recovery. These programs include school-age immunizations, sexual health and harm reduction, healthy growth and development, mental health and substance use, and dental health. OPH's work in environmental health and infectious disease also continued.

At the end of the quarter, using the key performance measures set out for each of the five strategic goals, OPH met its target for goal 3, was slightly under target for goals 1, 2, and 4, and off target for Goal 5.

Goal 1 - Drive innovative approaches to mental health & substance use – Percent of Community Action Plan completed or underway	
Goal 2 - Healthy communities by design – Scoring on COVID-19-wise behaviours, control, and vaccine uptake	
Goal 3 - Streamlining through digitizing – Percent Onboarding of Provincial Case and Contact Management and Vaccine Systems	
Goal 4 - A healthy workplace and workforce - Percentage of employee satisfaction above or at City of Ottawa average	
Goal 5 - Continuously improve our core work to maximize impact – OPH service delivery performance scores	

Document 1 provides an overview of progress made, as well as some key highlights and challenges for each of the five goals and for the three transformational initiatives approved as part of the 2019-2022 Strategic Plan.

Next steps

Staff will continue to provide regular updates to the Board of Health on progress made in implementing the 2019-2022 Strategic Plan. The next report will be submitted to the Board of Health in February 2022 and will include progress from Q4 of 2021.

RURAL IMPLICATIONS

There are no rural implications associated with this report.

CONSULTATION

This report is administrative in nature and therefore no public consultation is required.

LEGAL IMPLICATIONS

There are no legal impediments to receiving this report for information.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

ACCESSIBILITY IMPACTS

Accessibility was considered in the writing of this report.

ALIGNMENT WITH OTTAWA PUBLIC HEALTH STRATEGIC PRIORITIES

This report provides an update on the Strategic Plan for quarter two of 2021.

SUPPORTING DOCUMENTATION

Document 1: Protecting our Community's Health – Ottawa Public Health's 2019-2022 Strategy– 2020 Quarter 2 Progress Update

DISPOSITION

This report is presented to the Board of Health for information.

Staff will continue to provide regular updates to the Board on the implementation of the 2019-2022 Strategic Plan. The next report will be submitted to the Board in February 2022 and will include progress from Q4 of 2021.