

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

22 November 2021 / 22 novembre 2021

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

**John Steinbachs, Executive Director of Strategy & Communications / Directeur
Communications générales
*Steinbachsj@ottawapolice.ca***

SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 13 November 2021

From: Member of the public

OPS member: Sergeant Phong Le and Constables Seb Lemay and Stephanie Lemieux

Excerpt from Letter:

I just wanted to send out a quick email to compliment and thank the officers who assisted me yesterday in Sandy Hill. At some point in the morning, I lost my car keys and it is believed that another individual picked them up and took them. While I was searching for them, Community Service Officer Lemay, Officer Lemieux, and Officer Lee were in the area and took time out of their day to help me search my car and the

surrounding area for the missing keys. When it was apparent that the keys were nowhere to be found, they provided further assistance on next steps.

I just want to express my extreme gratitude for the officers to take time out of their day to help me out and I appreciate all that they did! Although we were unable to find the keys, I was able to get a locksmith on-site to make me a new key. Thank you again so so much for all your help!

Date Received: 8 November 2021

From: Member of the public

OPS member: Multiple officers

Excerpt from Letter: Around 8am on Sunday Nov 7, at corner of Cumberland and Daly, several Ottawa police officers responded to assist a lady who had been yelling and crying. The officers and paramedics tried to assist the patient who did not want to accept help that was obviously necessary. While the officers assisted the paramedics to place her on a stretcher and place her in the ambulance, the lady was hitting and kicking the police officers who were very professional while trying to help her. The officers deserve recognition for their excellent service in helping the lady who was either mentally disturbed or very high on drugs.

Date Received: 7 November 2021

From: Member of the public

OPS member: Constable Ibrahim Nehme

Excerpt from Letter: I was pulled over this morning by Officer Nehme (Officer # 2585). He was courteous, serious and very persuasive about the dangers of driving while using my mobile phone. I very much appreciate Officer Nehme's professionalism. His judgement was on display, and I will certainly NEVER drive while looking at my phone after today.