

**1. OFFICE OF THE AUDITOR GENERAL (OAG) – 2021 REPORT ON THE
FRAUD AND WASTE HOTLINE**

**BUREAU DE LA VÉRIFICATRICE GÉNÉRALE (BVG) – RAPPORT 2021
SUR LA LIGNE DIRECTE DE FRAUDE ET D'ABUS**

COMMITTEE RECOMMENDATION

That Council receive the 2021 Report on the Fraud and Waste Hotline.

RECOMMANDATION DU COMITÉ

**Que le Conseil municipal prenne connaissance du Rapport de 2021 sur la
Ligne directe de fraude et d'abus.**

DOCUMENTATION/DOCUMENTATION

1. Auditor General's report, Office of the Auditor General, dated February 10, 2022 (ACS2022-OAG-BVG-0001)

Rapport de la Vérificatrice générale, Bureau de la vérificatrice générale, daté le 10 février 2022 (ACS2022-OAG-BVG-0001)

2. Extract of draft Minutes, Audit Committee – February 22, 2022.

Extrait de l'ébauche du procès-verbal, Comité de la vérification, le 22 février 2022.

SUBJECT: Office of the Auditor General (OAG) – 2021 Report on the Fraud and Waste Hotline

File Number ACS2022-OAG-0001

Report to Audit Committee on 22 February 2022

and Council 9 March 2022

Submitted on February 10, 2022 by Nathalie Gougeon, Auditor General

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Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE

OBJET : Bureau de la vérificatrice générale (BVG) – Rapport 2021 sur la Ligne directe de fraude et d'abus

Dossier : ACS2022-BVG-0001

Rapport au Comité de la vérification

le 22 février 2022

et au Conseil le 9 mars 2022

Soumis le 10 février 2022 par Nathalie Gougeon, Vérificatrice générale

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Quartier : CITY WIDE / À L'ÉCHELLE DE LA VILLE

REPORT RECOMMENDATION

That the Audit Committee recommend Council receive the 2021 Report on the Fraud and Waste Hotline.

RECOMMANDATION DU RAPPORT

Que le Comité de la vérification recommande au Conseil de prendre connaissance du Rapport de 2021 sur la Ligne directe de fraude et d'abus.

BACKGROUND

The City's Fraud and Waste Hotline was launched on November 1, 2005 in order to facilitate the reporting of suspected fraud or waste by employees. Council also made the Hotline available to the public in May 2009. The Hotline is a confidential and anonymous service that allows any employee or member of the public to report incidents 24 hours a day, 7 days a week. The Hotline is operated independently by a third party, WhistleBlower Security Inc., and is accessible either by phone or the Internet.

DISCUSSION

In accordance with the Governance report approved by Council on December 5, 2018, the Report on the Fraud and Waste Hotline is tabled with the Audit Committee, for referral to Council for approval of any recommendations. The Report on the Fraud and Waste Hotline for 2021 is attached (Document 1). In addition to the detailed report, we have developed a one-page summary of key highlights from the 2021 activities of the Fraud and Waste Hotline (Document 2).

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

LEGAL IMPLICATIONS

There are no legal impediments to the Audit Committee and Council considering this report.

COMMENTS BY THE WARD COUNCILLOR(S)

This is a city-wide issue.

ADVISORY COMMITTEE(S) COMMENTS

This section does not apply, as this is a city-wide administrative report.

CONSULTATION

As this is considered an internal administrative matter, no public consultation was undertaken.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with this report.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

RURAL IMPLICATIONS

There are no rural implications associated with this report.

TERM OF COUNCIL PRIORITIES

This report supports the Term of Council Priority related to Governance, Planning and Decision Making.

SUPPORTING DOCUMENTATION

Document 1 - OAG: 2021 Report on the FWH

Document 1 - BVG : Rapport de 2021 sur la LDFA

Document 2 - OAG: 2021 FWH Annual Report Highlights

Document 2 - BVG : Faits saillants tirés du rapport de 2021 sur la LDFA

The detailed report will also be on file with the City Clerk and available on the Auditor General's website.

DISPOSITION

The Office of the Auditor General will continue to be responsible for the Fraud and Waste Hotline and will issue a report annually.