

Document 1

Aggregate metrics for Q1 to Q4 2021

Civil litigation / Labour and employment

In keeping with the format used as part of the Q1-Q4 Comprehensive Legal Services Reports, the aggregate of litigation outcomes for 2021 is reproduced below. These figures include all forms of litigation, namely labour, civil, Ontario Land Tribunal and other miscellaneous tribunals.

Figure 1 Labour arbitration outcomes (Q1 to Q4 2021)

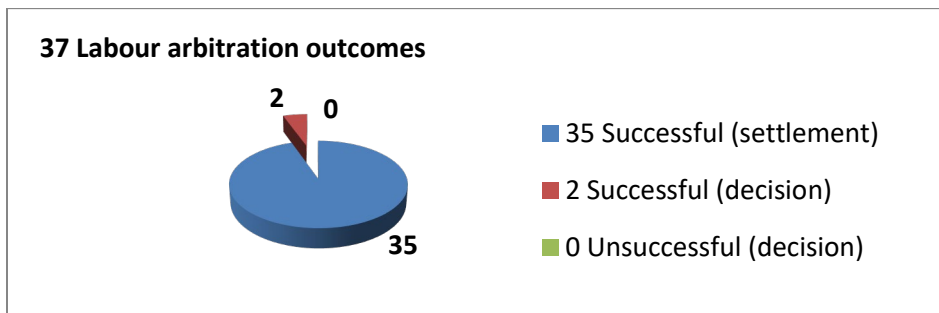


Figure 2 Civil litigation outcomes (Q1 to Q4 2021)

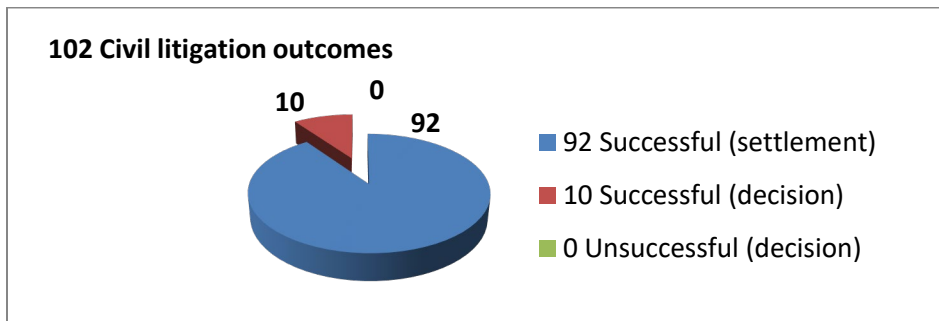


Figure 3 Ontario Land Tribunal (OLT) outcomes (Q1 to Q4 2021)

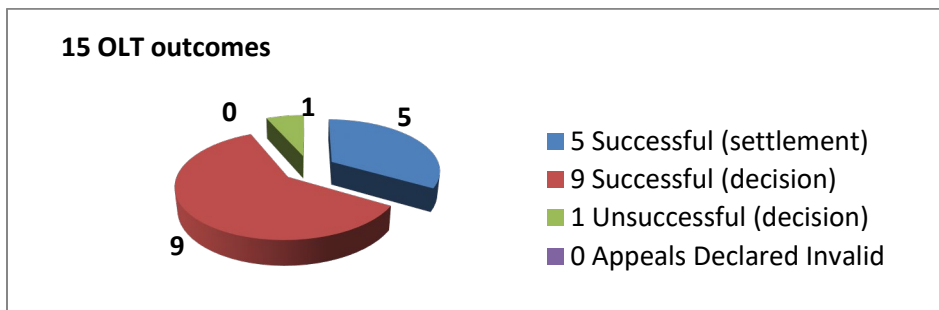
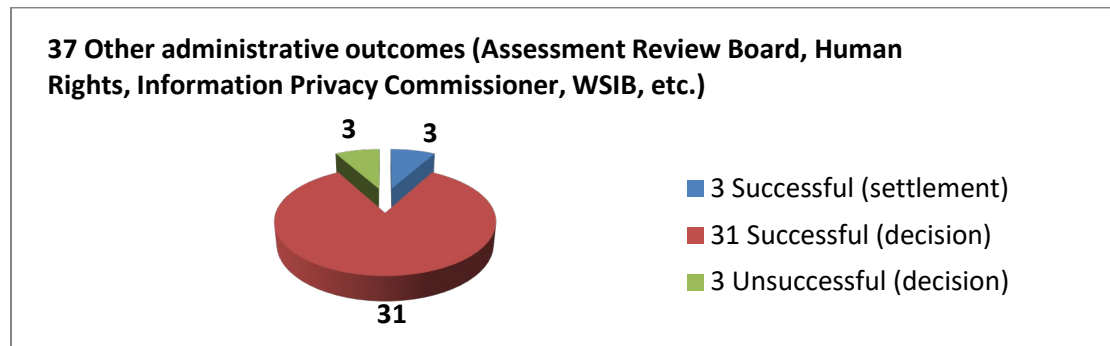


Figure 4 Other administrative outcomes (Q1 to Q4 2021)

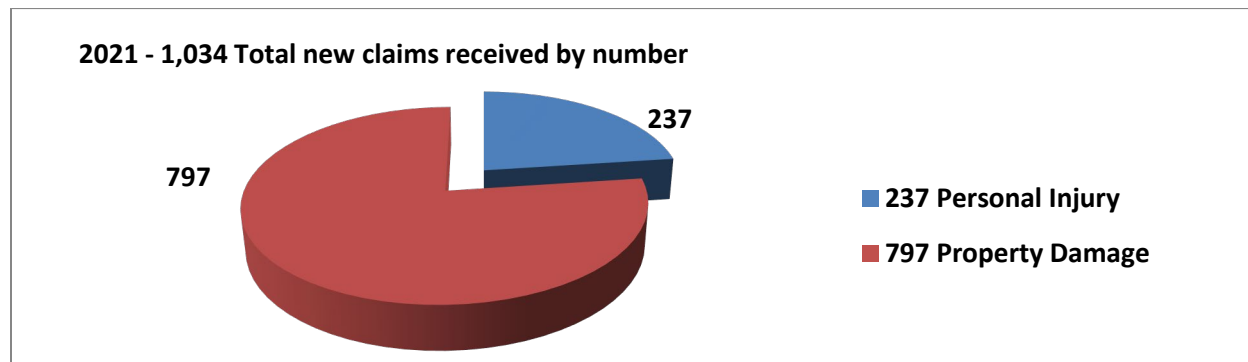


Claims Unit

The Claims Unit received a total of 1,034 new claims in 2021. This figure represents the 797 property damage claims and 237 personal injury claims that were filed with the Unit. Of the total number of new claims received for 2021, 139 (13 per cent) represent pothole claims, which is annually the most common type of claim received by the Unit.

A summary of the 1,034 claims received during 2021 is set out below in Figure 5 by number.

Figure 5 Total new claims received by number



The Claims Unit concluded a total of 1,082 claims in 2021. This figure represents the 778 property damage claims and 304 bodily injury claims that were either closed-settled or closed-denied during the year. A summary of the 374 claims that were closed-settled (i.e. paid in whole or in part) in 2021 is set out below in Figures 6 (by number) and 7 (by value).

Figure 6 Claims paid under \$100,000 by number (Q1 to Q4 2021)

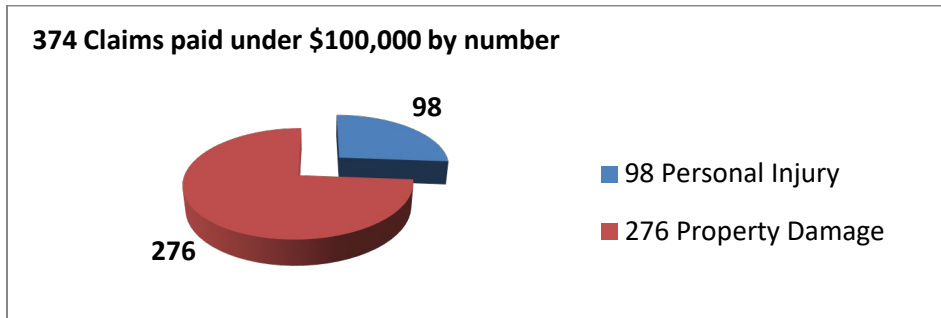


Figure 7 Claims paid under \$100,000 by value (Q1 to Q4 2021)

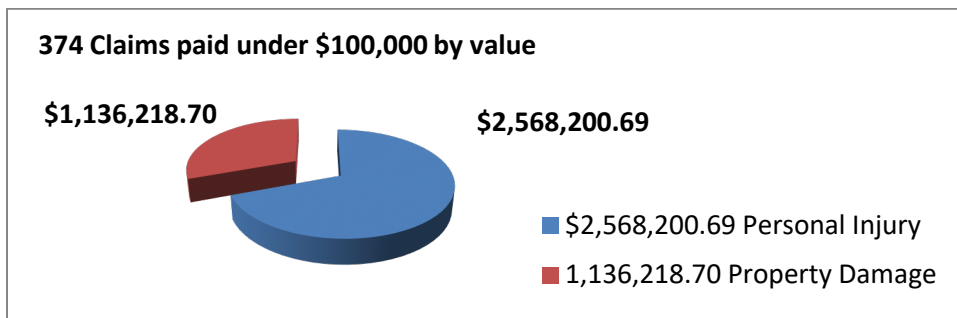


Table 1 - Claims paid over \$100,000 - Q1 to Q4 2021

| Department | Category | Claim type | Net City cost |
|---|-------------------------|--|---------------|
| Finance Services | Property damage or loss | Breach of contract | \$438,297.31 |
| Infrastructure and Water Services | Property damage or loss | Breach of contract | \$370,703.99 |
| Infrastructure and Water Services | Property damage or loss | Breach of contract | \$226,000.00 |
| Infrastructure and Water Services | Property damage or loss | Breach of contract | \$197,953.40 |
| Planning, Infrastructure and Economic Development | Property damage or loss | Breach of contract | \$289,612.50 |
| Public Works and Environmental Services | Bodily/Personal injury | Third party vehicle-snow removal and maintenance | \$350,397.42 |
| Public Works and Environmental Services | Bodily/Personal injury | Trip and fall | \$203,499.55 |
| Public Works and Environmental Services | Bodily/Personal injury | City and third party vehicle MVA | \$234,650.50 |
| Public Works and Environmental Services | Bodily/Personal injury | Third party bodily injury | \$398,154.89 |

| | | | |
|--|------------------------|--|-----------------------|
| Public Works and Environmental Services | Bodily/Personal injury | Slip and fall | \$153,694.16 |
| Public Works and Environmental Services | Bodily/Personal injury | MVA – City and third party vehicle | \$248,959.95 |
| Recreation, Cultural and Facility Services | Bodily/Personal injury | City and third party vehicle MVA | \$152,728.80 |
| Transportation Services | Bodily/Personal injury | Third party vehicle MVA-signage/markings | \$768,040.24 |
| Transportation Services | Bodily/Personal injury | City vehicle-pedestrian/cyclist | \$100,974.00 |
| Transportation Services | Bodily/Personal injury | Losses onboard City vehicle | \$150,000.00 |
| Transportation Services | Bodily/Personal injury | MVA-Losses onboard City vehicle | \$714,976.55 |
| Transportation Services | Bodily/Personal injury | MVA-Losses onboard City vehicle | \$602,920.89 |
| Transportation Services | Bodily/Personal injury | Losses onboard City vehicle | \$178,612.55 |
| Transportation Services | Bodily/Personal injury | Losses onboard City vehicle | \$779,132.35 |
| Transportation Services | Bodily/Personal injury | Losses onboard City vehicle | \$110,000.00 |
| | | Total: | \$6,669,309.05 |

Corporate Commercial / Planning, Development and Real Estate / Municipal and Regulatory

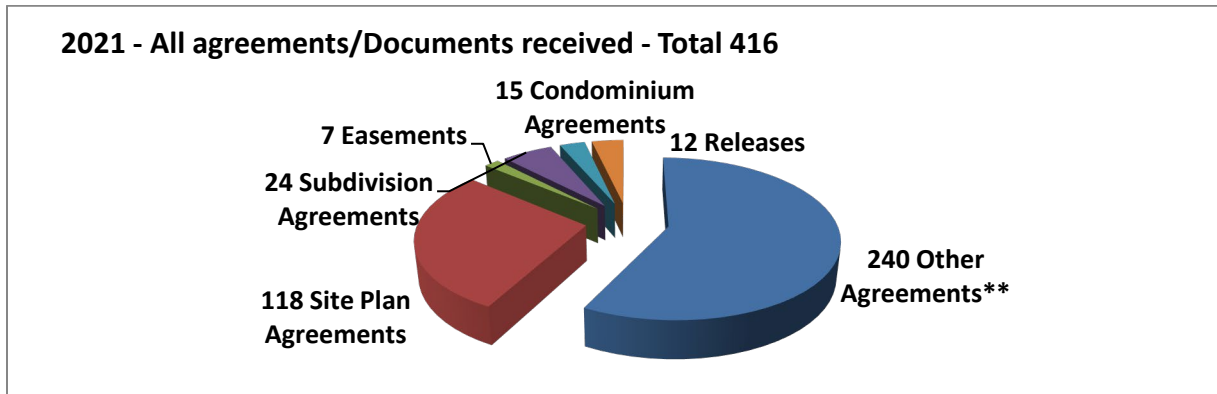
Table 2 General agreements and contracts – metrics

| General agreement/contract type | Routine | Moderately complex | Complex | Total |
|---|----------------|---------------------------|----------------|--------------|
| Agreements and contracts reviewed/drafted | 362 | 376 | 117 | 855 |
| Reports reviewed/drafted | 129 | 115 | 50 | 294 |
| Real estate purchases and sales | 16 | 54 | 9 | 79 |
| Light rail land purchases | 4 | 4 | 0 | 8 |
| Tax sale registrations, property standards orders | 63 | 1 | 0 | 64 |
| By-laws reviewed/drafted | 178 | 26 | 22 | 226 |
| Construction lien payments reviewed / processed | 179 | n/a | n/a | 179 |

Planning and Development

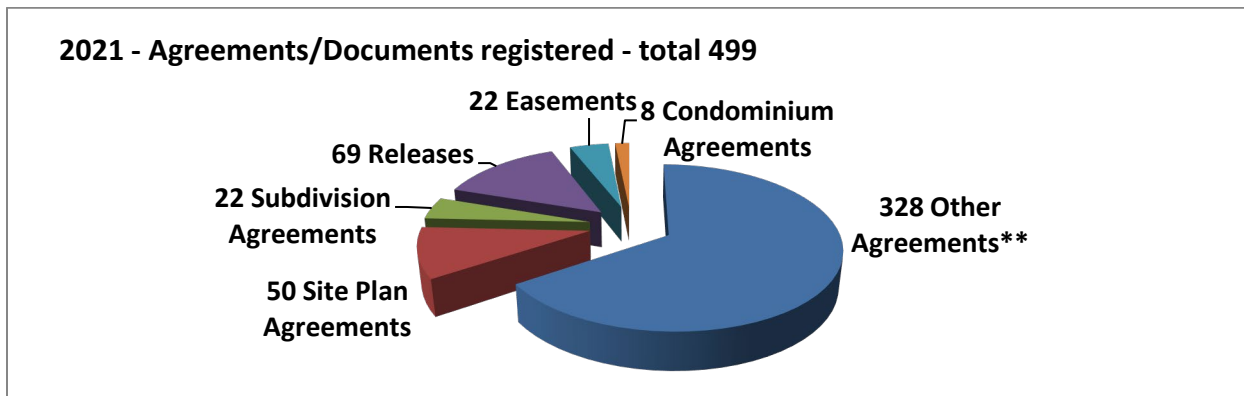
In 2021, 416 individual agreements and document requests were received by the Development Law Unit for drafting and registration. A summary is set out below in Figure 8 (by type).

Figure 8 All Agreements/Document requests received - total



The Development Law Unit also completed registration on 499 individual agreements and documents in 2021. A summary is set out below in Figure 9 (by type).

Figure 9 Agreements/Documents registered - total



*Stats shown in Figures 8 and 9 do not include work related to by-laws.

**There are 17 different agreement types that fall under 'Other'.