



**Community and Protective Services Committee**

**Minutes 26**

**Thursday, May 19 2022**

**9:30 am**

**By Electronic Participation**

**This Meeting was held through electronic participation in accordance with Section 238 of the *Municipal Act, 2001* as amended by the *COVID-19 Economic Recovery Act, 2020*.**

---

- Notes:*
- 1. Please note that these Minutes are to be considered DRAFT until confirmed by the Committee.*
  - 2. Underlining indicates a new or amended recommendation approved by Committee.*
  - 3. Except where otherwise indicated, reports requiring Council consideration will be presented to Council on May 25, 2022 in Community and Protective Services Committee Report 26.*

**Present:** Chair: Councillor M. Luloff  
Vice-Chair: Councillor K. Egli  
Councillors: D. Deans, E. El-Chantiry, M. Fleury, T. Kavanagh, C. Kitts, C. McKenney, C. A. Meehan, T. Tierney

**Absent:** Councillor L. Dudas

**DECLARATIONS OF INTEREST**

No declarations of interest were filed.

CONFIRMATION OF MINUTES

Minutes 25 - April 21, 2022

CONFIRMED

**EMERGENCY AND PROTECTIVE SERVICES**

1. VACANT PROPERTY BY-LAW

ACS2022-EPS-PPD-0001

CITY WIDE

---

**REPORT RECOMMENDATIONS**

**That Community and Protective Services Committee recommend that Council approve:**

- 1. The proposed Vacant Property By-law as described in this report and in the general form set out in Document 1, and 2 full-time equivalents in By-law and Regulatory Services to enforce and administer the Vacant Property By-law, to be funded on a cost-recovery basis from permit fees, as further described in this report; and,**
- 2. Amendments to the Property Standards By-law (By-law 2013-416, as amended) to address pest control, grading and drainage, and foliage standards for vacant properties, as further described in this report and in the general form of Document 2.**
- 3. Amendments to the Board Up By-law (By-law 2010-211) to address the unauthorized occupancy of accessory structures, as further described in this report and in the general form of Document 3.**

The Committee received four written submissions from the following list of

representatives, and copies are filed with the Office of the City Clerk:

- Linda Hoad – Heritage Ottawa
- Cheryl Parrott and Wayne Rodney – Hintonburg Community Association
- Jason Burggraaf – Greater Ottawa Home Builder's Association
- Catherine Boucher – Dalhousie Community Association

The following delegates spoke before the Committee and provided comments on the report recommendations:

- Cheryl Parrott – Hintonburg Community Association
- Jason Burggraaf – Greater Ottawa Home Builder's Association
- Lorrie Marlow – Mechanicsville Community Association
- Salma Al-Shehabi
- Linda Hoad – Heritage Ottawa

The delegates were thanked for their comments and answered questions from the Committee.

Ryan Perrault, Associate General Manager, Emergency & Protective Services, Valérie Bietlot, Manager, Public Policy Development, and Jerrod Riley, Specialist, By-law Review, presented an overview of the report and answered questions from the Committee.

A copy of the slide presentation is filed with the Office of the City Clerk.

Presenters were thanked for their presentation and received questions and comments on the report from Councillors M. Fleury, K. Egli, S. Menard, T. Kavanagh, C. McKenney, and D. Deans. The report recommendations were then put to Committee.

CARRIED, as amended by the following motions:

**Motion No CPS 2022-26/1**

Moved by Councillor M. Fleury

**WHEREAS the proposed Vacant Property By-law, attached as Document 1 to the Vacant Property By-law Report, includes an exemption for two years from the recommended permit fee for an owner whose property has become vacant due to the owner being in care in a hospital, hospice, or similar facility;**

**AND WHEREAS it is necessary to specify that this exemption from the permit fee should only apply where the vacant property in question was the owner's principal residence immediately prior to moving in-care, and that this fee exemption would not apply to any other vacant property of the said owner, such as vacant investment properties,**

**THEREFORE BE IT RESOLVED that clause (c) of Subsection 7(2) of the proposed Vacant Property By-law be replaced with the following:**

**(c) When a building has become vacant due to the owner being in care in a hospital, hospice, long-term care facility, assisted living residence, or home for special care, and such building was the principal residence of the owner immediately prior to being in care, the owner shall be exempt from the permit fee, as specified in Schedule A, for a maximum period of two (2) years following the commencement of vacancy.**

CARRIED

**Motion No CPS 2022-26/2**

Moved by Councillor M. Fleury

**WHEREAS the proposed Vacant Property By-law serves a number of key purposes, including identification of vacant properties to ensure compliance with property standards requirements, among others prescribed in the draft by-law; and,**

**WHEREAS some vacant properties may have been subject to damage by fire or other means such that the civic address numbers have been removed or are illegible, making accurate identification either not possible**

**or challenging for purposes of enforcement;**

**THEREFORE BE IT RESOLVED that the proposed Vacant Property By-law be amended to require the owner to maintain civic numbering on the vacant building or vacant land in accordance with the requirements of the Addressing By-law, by:**

- 1. adding the following definition to Section 1 of the proposed by-law;**  
**“Addressing By-law” means the Addressing By-law of the City of Ottawa (By-law No. 2014-78), as amended, or any successor by-law thereto; and**
- 2. adding to Section 18 of the proposed by-law, the following subsection:**  
**(4) No owner shall fail to maintain civic numbering on the vacant building or vacant land in accordance with the Addressing By-law.**

CARRIED

**Motion No CPS 2022-26/3**

Moved by Councillor E. El-Chantiry

**BE IT RESOLVED that the proposed Vacant Property By-law be amended by:**

- 1. Adding the following subsection to Section 4 with respect to permits for vacant property in registered plans of subdivision:**  
**(5) Notwithstanding subsection (1), the owner of more than one vacant block or lot on a plan of subdivision registered on or after January 1, 2001, may obtain one permit for all vacant lots and blocks owned by that owner within that subdivision, other than those lots and blocks for which an occupancy permit has been issued.**
- 2. Adding the following item to Schedule “A” of the by-law:**

**Additional subdivision lot**                      **\$25 per block**                      **1 year**  
**or block fee**                                      **or lot**

CARRIED

**Motion No CPS 2022-26/4**

Moved by Councillor E. El-Chantiry

**BE IT RESOLVED THAT:**

- 1. The proposed Vacant Property By-law be amended by adding an exclusion in subsection 7(1) for lands located in a plan of subdivision that are reserved as future school sites or park locations.**

CARRIED

**DIRECTION TO STAFF**

Councillor M. Fleury

That staff consider a review of the Demolition Control by law for non-heritage buildings, so as to not leave properties with a vacant building while awaiting development, building code, zoning, and financial approvals.

2. VEHICLE-FOR-HIRE BY-LAW – AMENDMENT TO INSURANCE REQUIREMENTS AND TAXI INDUSTRY REQUEST FOR TAXICAB TARIFF (METER RATE) ADJUSTMENT

ACS2022-EPS-BYL-0001

CITY WIDE

---

**REPORT RECOMMENDATIONS**

**That the Community and Protective Services Committee recommend that**

**Council approve:**

1. **a taxicab tariff (meter rate) increase of 10%, as detailed in Document 3, to take effect June 11, 2022, and;**
2. **amendments to the Vehicle-for-Hire By-law (2016-272, as amended) to provide for commercial general liability insurance of not less than \$2,000,000.00 required for taxicab brokers, taxicab plate holders, limousine service licensees and private transportation companies, to take effect November 1, 2022, and to delegate the authority to the Director of By-law and Regulatory Services to prepare the necessary amending by-law to take effect upon enactment.**

The Committee received two written submissions from the following list of representatives, and copies are filed with the Office of the City Clerk:

- Sayed Abdul Latif Dadshani
- Tony Hajjar

The following delegates spoke before the Committee and provided comments on the report recommendations:

- Sayed Abdul Latif Dadshani
- Georges Jarawan
- Tony Hajjar
- Imad Hammoud
- Amrik Singh

The delegates were thanked for their comments and answered questions from the Committee.

Roger Chapman, Director, By-law & Regulatory Services, Christine Hartig, Program Manager, Operational Support and Regulatory Services, and Jennifer Therkelson, Program Manager, By-law Enforcement Service, were on hand to provide an overview of the report and answered questions from the Committee.

Roger Chapman was thanked for their overview and received questions and

comments on the report from Councillors D. Deans, R. Brockington, T. Kavanagh, T. Tierney, and E. El-Chantiry. The report recommendations were then put to Committee.

CARRIED, as amended by the following motion:

**Motion No CPS 2022-26/5**

Moved by Councillor E. El-Chantiry

**WHEREAS the Vehicle-for-Hire By-law (2016-272, as amended) regulates taxicabs, limousines and Private Transportation Companies; and,**

**WHEREAS the by-law requires that any new or replacement taxicab vehicle entering the fleet must be a maximum of five (5) model years of age, where the model year of the vehicle is not included in the vehicle age calculation; and,**

**WHEREAS this provision has traditionally served to attempt to address potential vehicle deterioration associated with higher mileage and usage; and,**

**WHEREAS many taxicab vehicles have not been in full operation during 2020 and 2021 due to the COVID-19 pandemic when taxicab services were in lower demand; and,**

**WHEREAS the taxicab industry reports that availability of newer vehicles suitable for use as taxicabs to serve residents and visitors is significantly limited, which is confirmed by staff based on the current market; and,**

**WHEREAS based on the foregoing, it is prudent and reasonable to consider increasing vehicle entry age restrictions to support the taxicab industry's ability to revitalize its place in the public transportation network; and,**

**WHEREAS staff will, in the coming year, be reviewing aspects of the Vehicle-for-Hire By-law specific to taxicabs with a view to addressing issues raised by the industry in this and other respects to result in a report to Council in early 2023;**

**THEREFORE BE IT RESOLVED that Council delegate authority to the Chief**



**License Inspector to permit standard and accessible taxi plate holders to license vehicles that are up to seven (7) model years of age, where the model year of the vehicle is not included in the vehicle age calculation, provided the vehicles meet the taxicab vehicle requirements of the Vehicle-for-Hire By-law (2016-272, as amended), and that such delegated authority be in place until March 31, 2023.**

CARRIED on a division of 8 yeas and 0 nays, as follows:

YEAS (8): Councillors D. Deans, E. El-Chantiry, T. Kavanagh, C. Kitts, C. McKenney, C. A. Meehan, T. Tierney and Chair M. Luloff

NAYS (0): (none)

## **RECREATION, CULTURAL AND FACILITY SERVICES**

### **3. COMMUNITY PARTNERSHIP CAPITAL PROGRAMS ANNUAL REPORT**

ACS2022-RCF-GEN-0012

CITY WIDE

---

## **REPORT RECOMMENDATIONS**

**That the Community and Protective Services Committee recommend Council:**

- 1. Receive for information the list of projects funded under delegated authority through the Community Partnership Minor Capital program in 2021 as detailed in Document 1;**
- 2. Approve in principle the list of 2022 Community Partnership Major Capital projects as detailed in Document 2 and within the Council approved program budget envelope; and**
- 3. Receive for information the status update of prior year Community Partnership Major Capital projects previously approved in principle**

**as detailed in Document 3.**

CARRIED

**CRIME PREVENTION OTTAWA**

4. CRIME PREVENTION OTTAWA ANNUAL REPORT 2021

ACS2022-OCC-CPS-0001

City Wide

---

**REPORT RECOMMENDATION**

**That the Community and Protective Services Committee recommend that Council receive this report for information.**

Councillor Diane Deans, Nancy Worsfold, Executive Director, Crime Prevention Ottawa, and Rob Boyd, Program Director, Sandy Hill Community Health Centre, presented an overview of the report and answered questions from the Committee.

A copy of the slide presentation is filed with the Office of the City Clerk.

Presenters were thanked for their presentation and received questions and comments on the report from Councillors C.A. Meehan, M. Luloff, C. McKenney, T. Tierney, R. King and M. Fleury. The report recommendations were then put to Committee and received.

RECEIVED

5. CRIME PREVENTION OTTAWA BOARD OF DIRECTORS NOMINATIONS

ACS2022-OCC-CPS-0002

City wide

---

### **REPORT RECOMMENDATION**

**That the Community and Protective Services Committee recommend that Council approve the following representatives of the community be reappointed to the Crime Prevention Ottawa Board of Directors for the period 2022-2026:**

**Reverend Anthony Bailey**

**Ed Buller**

CARRIED

### **INFORMATION PREVIOUSLY DISTRIBUTED**

A	ELECTRIC ICE RESURFACER PILOT PROJECT FINAL REPORT	
	ACS2022-RCF-GEN-0011	CITY WIDE

---

\* With the will of Committee, the IPD was lifted and Councillor Fleury made brief remarks.

### **INQUIRIES**

#### **CPS 03 – 22: Rooming Houses**

Councillor M. Fleury

For years, rooming houses in Ottawa have been known to be unsafe, have ongoing property standards issues, and little accountability from landlords and property managers who oversee them.

This reality continues to have severe and at times tragic impacts on tenants of rooming houses who are forced to live in unsanitary and unsafe conditions.

To help ensure accountability on the part of landlords of rooming houses, can staff respond to the following questions and report back at the earliest possible meeting of

Community and Protective Services Committee:

1. How many rooming house addresses are there in Ottawa? Totaling how many individual units?
2. How many Notice of Violations have been issued to owners of rooming houses yearly over the last 5 years?
3. How many Notice of Violations were issued because of a proactive by-law inspection yearly over the last 5 years?
4. How many proactive bylaw inspections at rooming houses resulted in action taken, notice of violation, fines and repairs made by the property owner?
5. Does the City proactively investigate rooming houses known to have repeat property standards infractions? If so, how often?
6. What is the City doing to ensure safe living conditions for residents in rooming houses?

#### **CPS 04 – 22: Rats in Beacon Hill-Cyrville**

Councillor T. Tierney

Beacon Hill-Cyrville residents, in surrounding neighbourhoods of Stage 2 Light Rail construction, have been battling an increasing rat infestation, in direct correlation to construction. This is an issue along the entire stretch of the LRT2 route, and is not limited to my ward, as has been corroborated by my colleagues and reported in a recent CBC article.

We are fielding complaints from multiple Condominium Corporations and residents, incurring costs for rat abatement.

As this has become a persistent, situation which will not resolve itself, has the City communicated any information to residents, and what are the steps, going forward, to rid this public nuisance, and/or provide assistance to those affected?

**CPS 05 – 22: Mitigation strategies to address ambulance “level zero” events**

Councillor M. Luloff

In January 2022, Mayor Jim Watson and I sent a letter to Ontario Minister of Health, Christine Elliott, requesting the Ministry’s assistance in solving the longstanding and systemic issue of paramedic offload delay at Ottawa hospitals. As noted in the letter, offload delay continues to be a significant contributor to “level zero” events (when there are no ambulances available to transfer a patient across our city). The letter also noted that there were 750 level zero events in Ottawa in 2021, a considerable increase over the previous year.

Since then, the Paramedic Chief has reported to local media on multiple occasions, that the Ottawa Paramedic Service continues to incur significant offload delay at hospitals, which has led to an increase in several instances of level zero in our city. I would like an update on the current offload delay and level zero situation in Ottawa. Specifically:

What mitigation strategies has the Ottawa Paramedic Service implemented to address level zero in the city of Ottawa? Has the Service implemented any new initiatives in 2022?

ADJOURNMENT

The meeting was adjourned at 2:11 pm.

---

**Committee Coordinator**

---

**Chair**