

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

26 March 2018 / 26 mars 2018

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

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SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 20 February 2018

From: Member of the public

OPS member: Constable Hak Hor Taing

Excerpt from letter: A quick shout out to Constable Hak Hor Taing who responded to my call, calmed the situation, and even spoke with me by the phone afterwards. I'm always impressed with the OPS, and I think they deserve to know what a wonderful job they do, day-in and day-out!

Date Received: 21 February 2018

From: Member of the public

Excerpt from letter: Thanks Ottawa Police for the amazing service at the Huntmar Station when I came to report the motor vehicle collision that happened to me. Professional officer and really fast processing!

Date Received: 23 February 2018

From: Member of the public

OPS member: Nathalie Roy

Excerpt from letter: I called regarding a dog found in the woods which had been thrown beside a suitcase it had been kept and/or transported in. I was so upset, I did not know which service to contact. This woman who responded at the OPS was so kind. Even though the police were apparently not the service to help, I want to thank her for her humanity.

Date Received: 24 February 2018

From: Member of the public

OPS member: Sergeant John Black

Excerpt from letter: Today I had the pleasure of meeting Sergeant John Black. I attended a peaceful rally at Parliament Hill, but beforehand I had a short and friendly interaction with him. He is doing things right when it comes to community relations and should be acknowledged for it; especially when it comes to police-native interactions.

Date Received: 25 February 2018

From: Member of the public

OPS member: Constables Maya Spitz and Anthony Carmo

Excerpt from letter: My daughter was involved in a 0000 car accident and she was alone in the car, but called us to come help. After we got there a police officer stopped to secure the area and make sure she was all right. Constable Anthony Carmo was excellent as he was quite comforting to our daughter. Later at the collision centre I dealt with Constable Maya Spitz who was also very understanding of our situation and processed me through quickly. Please let them both know how much we appreciate their help.

Date Received: 4 March 2018

From: Member of the public

OPS member: Constable Earle Cook

Excerpt from letter: Const Earle Cook responded to my call after I was clipped by a car and the driver continued driving dangerously. His calm and professional demeanour

was very much appreciated. It was likely the easiest call of the day, but I was left with the confidence that my call was dealt with in the upmost professionalism. Thank you.

Date Received: 4 March 2018

From: Member of the public

OPS member: Constables Mark Belajac, Ryan Lorette, Angela Robinson, Shane Farley, Joel Shaver, McCall Laframboise, Jamie Desormeaux, Daniel Dumont

Excerpt from letter: I awoke to find a burglar in my house. I called 911 and the police responded quickly. In fact, I was fortunate enough to have three vehicles, including Canine support, here probably within 20 minutes. Within an hour of my call to 911 they had apprehended the thief and returned my purse to me. All the officers were very kind to me – superheroes! -- very impressive service.

Date Received: 9 March 2018

From: Member of the public

OPS member: Constable Robert Laplante

Excerpt from letter: Our family would like to thank the OPS and specifically Constable Robert Laplante for his timely response and professionalism. My son had a car accident and Cst. Laplante was there in our son's room at the hospital when we arrived. He was very kind, gracious and understanding. He took the time to explain the situation during our difficult time. We would like to extend our deep appreciation to Cst. Laplante as well as all the men and women of the OPS. Thank you for what you do.

Date Received: 9 March 2018

From: Member of the public

OPS member: Inspector Isobel Granger

Excerpt from letter: Congratulations to Isobel Granger on her achievement as Inspector. I remember Constable Granger from many years ago, while working in an east end school. Her calm, compassionate and decisive manner was imprinted in my memory. She is an exceptional member of the police force and an exceptional member of our community.